

Antonia Hover

From: Office of Chairman Fay
Sent: Friday, March 4, 2022 11:00 AM
To: Commissioner Correspondence
Subject: FW: Florida Power & Light

Please place the email below in Docket No. 20210015

Thanks

Veronica D. Washington
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-----Original Message-----

From: Rachel Michael <rjmichael12@gmail.com>
Sent: Monday, February 28, 2022 5:11 PM
To: Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>
Subject: Florida Power & Light

Good afternoon commissioners. My name is Rachel Michael and I am a resident of NWFL. As you are aware there is an alarming amount of citizens who are very angry with the recent FP&L take over of Gulf Power. Many of the complaints you are receiving are in regards to the double and tripling bills citizens are receiving due to the rates increase as well the tier billing. I too have been affected by these unrealistic bills. Fortunately, I am not in the extreme position others are in. FP&L claims that almost all of the complaints have been resolved. That is 100% false information that you are receiving from FP&L. Many of those issues being elderly having to choose between their monthly prescriptions and paying the power bill. Low income families who struggle already, now struggling even more. Single parents who now have to worry how much the next electric bill will be and if they can afford that and still put food on the table? There are ones like me who have a spouse with medical issues, I pay all the bills and depend on a low electric bill in order to have extra to pay for medical expenses. I truly believe, not a single one of you really thought about what kind of hell you were unleashing on so many unsuspecting victims. Did you stop to think about how FP&L is just a greedy company and has no actual interest in bettering NWFL? Not a single one of you thought about this. We the people feel like we have been hung out to dry by not only our own governor Ron Desantis but the FPSC as well. Correct me if I am wrong but doesn't the

abbreviation FPSC stands for FLORIDA PUBLIC SERVICE COMMISSION? Where exactly was your SERVICE to the FLORIDA PUBLIC when you passed these unconscionable rates???. Allowing FP&L to come in and rob the citizens. How about you muster up about 2 minutes of your time to imagine being our shoes. Just think about that for a moment. Think about your elderly parent having their power cut off because it's too high to pay and they needed meds, wouldn't you be a little pissed off too! I lived in south Florida for a long period of time in the 90's and let me just say, I didn't trust FP&L then and I don't trust them now. They are nothing more than a SHADY MONOPOLY who's ONLY CONCERN is THEIR BOTTOM LINE. They are not a citizen driven company and don't care who they hurt to get what they want. NWFL has been betrayed by the very people who work for the citizens, yes you work for us, you work for all of Florida, not a monopoly electric company who's sole intent is to own the state of Florida when it comes to electricity. Your job is to protect the citizens from companies like this, you failed, miserably!

We have only begun our conquest to right the wrong that you and Desantis so graciously bestowed upon the residents of NWFL. You should all be ashamed of yourselves! FP&L needs to be audited and quite frankly, you all should lose your cushy jobs! As FP&L continues to rob and pillage, they are making each of you look like fools. May you all sleep well tonight, while the rest of us are having to forgo many things in our lives to foot the bill for FP&L's pet projects and corruption at its finest!

Have a good day!