

Antonia Hover

From: Ellen Plendl
Sent: Friday, April 22, 2022 9:18 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; FW Northwest Florida Issue;
Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power
& Light Company; FW FPL and Northwest Florida Power Issues; FW Solar farms in
North Walton County are destroying farmland

See attached customer correspondence and replies for Docket No. 20210015.

Antonia Hover

From: Ellen Plendl
Sent: Friday, April 22, 2022 9:14 AM
To: 'Dean@sowalbeachbuggys.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Dean Mitchell
Dean@sowalbeachbuggys.com

RE: FPSC Inquiry 1394743C

Dear Mr. Mitchell:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, April 21, 2022 3:18 PM
To: Ellen Plendl
Subject: FW: Northwest Florida Issue

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Dean Sowel Beach Buggys <Dean@sowelbeachbuggys.com>
Sent: Friday, March 18, 2022 11:58 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Northwest Florida Issue

Hi Governor Desantis,

First, Thanks for everything your doing to keep the craziness going on in the world out of Florida. I believe we are one of the last strongholds for sanity in the world thanks to you.

Here in Northwest Florida, Florida Power & Light has purchased Gulf Power. They have more than doubled/quadrupled the rates for power. There has to be some legal actions that can be taken to stop them. This will destroy the panhandle. My neighbor just got a \$1000 power bill, his normal bill is \$200. My power bill averages 100-150 in the winter, because I love the cold and literally NEVER turn on the heat. My bill was almost \$500. The average worker will not be able to pay this, these rates will almost certainly put a huge percentage of the panhandle without power in a matter of months.

Thanks,
Dean Mitchell
850-333-0343

Sent from [Mail](#) for Windows

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Tuesday, April 19, 2022 12:41 PM
To: 'hankshobby@hotmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lori Malson
hankshobby@hotmail.com

RE: FPSC Inquiry 1394543C

Dear Ms. Malson:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

You also expressed concern about FPL installing solar facilities in Walton County. We forwarded your concerns to FPL and requested a company representative contact you directly regarding this matter.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Ellen Plendl
Sent: Monday, April 18, 2022 11:07 AM
To: 'kisron@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Kison Niles
kisron@gmail.com

RE: FPSC Inquiry 1394474C

Dear Mr. Niles:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

You also mentioned your residence is experiencing frequent momentary interruptions. To assist you, please provide us with the following:

- * Your service address
- * Your mailing address
- * Your service telephone number
- * Your daytime contact telephone number
- * The name in which your electric bill is addressed
- * Your account number

You may respond by return e-mail or by calling me at 1-800-342-3552. I will look forward to hearing from you.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, April 18, 2022 10:59 AM
To: Ellen Plendl
Subject: FW: FPL and Northwest Florida Power Issues

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Kison Niles <kison@gmail.com>
Sent: Monday, April 18, 2022 1:23 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL and Northwest Florida Power Issues

Hello Governor,

I have written your office about this issue recently and will do so again. I will continue to write until we have some resolution or we change our leaders due to voting. I have lived in Northwest Florida for 26 years. I grew up here. Gulf Power was our previous energy provider and it was affordable. FPL has come in and raised our rates dramatically. They tout green energy and reliability. Meanwhile, I pay higher bills and our power goes out frequently here in Crestview, FL. I have paid exorbitant power bills since they took control and have still had 3 power outages just today. What am I paying for? Please resolve this or I will have to alter my voting for all Republicans that I have supported, as have my parents for so many years in what I once thought was the great state of Florida.

Kison Niles

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, April 18, 2022 9:41 AM
To: Ellen Plendl
Subject: FW: Solar farms in North Walton County are destroying farmland

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Lori Malson <hankshobby@hotmail.com>
Sent: Monday, April 18, 2022 8:32 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Solar farms in North Walton County are destroying farmland

Florida Power and Light are hurting the people of North Walton county. They have raised utility costs that are hurting many families. Now they are building large solar farms, destroying prime farmland that could supply much needed food for our country, all in the name of fake clean energy.

Please look into this. Some of the people in our communities blame you for letting Florida Power and Light do this. I have lived in Florida all of my 53 years, and you are the best Governor we have ever had. So I know this is not you causing this for North Walton county. Again, please help us stop this.

Thank you,
Lori Malson

Sent from [Mail](#) for Windows

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