CORRESPONDENCE 6/14/2022 DOCUMENT NO. 03858-2022

Hiep Nguyen

From:John PlescowSent:Tuesday, June 14, 2022 9:56 AMTo:Consumer Correspondence; Diane HoodSubject:FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----From: Consumer Contact <Contact@PSC.STATE.FL.US> Sent: Tuesday, June 14, 2022 9:50 AM To: John Plescow <JPlescow@PSC.STATE.FL.US> Subject: To CLK Docket 20210015

-----Original Message-----From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us> Sent: Tuesday, June 14, 2022 8:36 AM To: Consumer Contact <Contact@PSC.STATE.FL.US> Subject: E-Form Other Complaint TRACKING NUMBER: 187365

CUSTOMER INFORMATION Name: Bernard Londino Telephone: (501) 802-3943 Email: berniel66@outlook.com Address: 1767 mary jo way Pensacola FL 32534

BUSINESS INFORMATION Business Account Name: Bernard Londino Account Number: 21096-61302 Address: 1767 mary jo way Pensacola FL 32534

COMPLAINT INFORMATION Complaint: Other Complaint against Florida Power & Light Company Details:

I'm a net metering customer, and FPL initiated and additional base charge on my account. That is unacceptable and to high of a charge. If fpl could guaranty i would be refunded the 10.8 kwh at end of year. I wouldn't have a problem. I found out with Gulf power that was not the case, and received less than .01 a kwh. 8.00 on 200 kwh sold back. THis base charge is higher than what i paid as a regular customer.