

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Friday, June 17, 2022 1:53 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20210015  
**Attachments:** E-Form Improper Billing TRACKING NUMBER 187413; E-Form Improper Billing TRACKING NUMBER 187414

Please, add to docket 20210015.

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**From:** Diane Hood <DHOOD@PSC.STATE.FL.US>  
**Sent:** Friday, June 17, 2022 1:37 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** To CLK Docket 20210015

Attached is the same customer. DHood

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, June 17, 2022 12:55 PM  
**To:** Consumer Contact  
**Subject:** E-Form Improper Billing TRACKING NUMBER: 187413

### CUSTOMER INFORMATION

Name: Frederic Sa  
Telephone: (732) 371-5118  
Email: fjs1204@gmail.com  
Address: 20 Lake Success Drive Palm Coast FL 32137

### BUSINESS INFORMATION

Business Account Name: Frederic Sa  
Account Number: 11277-68032  
Address: 20 Lake Success Drive Palm Coast FL 32137

### COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company  
Details:

I am a repeat solar customer which I paid over \$30k to install to have my bill reduced to almost zero. Since My install I was only paying the taxes portion on my bill since my solar produces more than what I use. On my May 2022 bill FPL now charges a flat \$25.00 a month fee for customers who household fall below \$25.00. This note was on my bill "A new minimum base bill of \$25, which was approved by the Florida Public Service Commission, is now in effect for metered residential customers whose monthly base electric service costs fall below \$25." I find this is extremely unfair especially when there is a push for customers to go solar, which comes at a great expense and now because we spent the money to go solar we are penalized for doing same.

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, June 17, 2022 12:56 PM  
**To:** fpl\_fpssc\_correspondence@fpl.com  
**Cc:** Consumer Contact  
**Subject:** E-Form Improper Billing TRACKING NUMBER: 187414

Email sent to fpl\_fpssc\_correspondence@fpl.com with CC to PSC.

### CUSTOMER INFORMATION

Name: Frederic Sa  
Telephone: (732) 371-5118  
Email: fjs1204@gmail.com  
Address: 20 Lake Success Drive Palm Coast FL 32137

### BUSINESS INFORMATION

Business Account Name: Frederic Sa  
Account Number: 1127768032  
Address: 20 Lake Success Drive Palm Coast FL 32137

### COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company  
Details:

I am a repeat solar customer which I paid over \$30k to install to have my bill reduced to almost zero. Since My install I was only paying the taxes portion on my bill since my solar produces more then what I use. On my May 2022 bill FPL now charges a flat \$25.00 a month fee for customers who household fall below \$25.00. This note was on my bill "A new minimum base bill of \$25, which was approved by the Florida Public Service Commission, is now in effect for metered residential customers whose monthly base electric service costs fall below \$25." I find this is extremely unfair especially when there is a push for customers to go solar, which comes at a great expense and now because we spent the money to go solar we are penalized for doing same.