

Antonia Hover

From: John Plescow
Sent: Monday, June 27, 2022 2:47 PM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Monday, June 27, 2022 2:30 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, June 27, 2022 12:58 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187499

CUSTOMER INFORMATION

Name: Michael Hale
Telephone: (119) 044-6600
Email: shamike123@bellsouth.net
Address: 311 Parkwood Cir St Augustine FL 32086

BUSINESS INFORMATION

Business Account Name: Michael Hale
Account Number: 2676986496
Address: 311 Parkwood Cir St Augustine FL 32086

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

In an effort to help the environment, I have installed solar panels on my home. My electric bill has been 9.23 which is a basic price. It has almost tripled as I understand it because the Public Service Commission approved a minimum charge of \$25.00 to customers whose bill is less than \$25.00. This is contradictory to the intent of Florida Statue number 366.92 which states "It is the intent of the Legislature to promote the development of renewable energy; protect the economic viability of Florida's existing renewable energy facilities;..." This new policy which the Public Service Commission has acted to discourage the use of solar panels and place at a disadvantage those that are producing energy by charging them to produce more than they use and thus reducing the cost to utility company in the purchasing of excess energy. I do not think rule was meant for a home that is using power from FP&L and the bill is reduced because of solar energy sold back to the utility. The effect of my bill is that I purchased more than \$25.00 but sold back electricity. So my situation would be in direct violation of the net meter legislation in my opinion.