

Hiep Nguyen

From: John Plescow
Sent: Wednesday, June 29, 2022 3:11 PM
To: Consumer Correspondence; Diane Hood
Cc: Selia Vargas
Subject: FW: TO CLK for Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Selia Vargas <svargas@psc.state.fl.us>
Sent: Wednesday, June 29, 2022 3:05 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: TO CLK for Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, June 29, 2022 10:20 AM
To: fpl_fpvc_correspondence@fpl.com
Cc: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187529

Email sent to fpl_fpvc_correspondence@fpl.com with CC to PSC.

CUSTOMER INFORMATION

Name: Robert Mudge
Telephone:
Email: ngu1017@aol.com
Address: 60 Sylvania Place Ormond Beach FL 32174

BUSINESS INFORMATION

Business Account Name: Lori D Wagner
Account Number:
Address: 60 Sylvania Place Ormond Beach FL 32174

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

Hello, I was writing today to voice my displeasure with the new \$25 minimum charge for metered solar customers. Not only do I believe that it's unethical to charge us for something we aren't using, but I'm also displeased that this charge was thrown up on us without any notice or allowance for us to have a say so in its activation. It seems like it's just another way for FPL to make more money and take from us citizens that are not only generating our own power, but also helping FPL and the grid itself. Whether by self-consuming all of the electricity their solar panels produce or through net metering, solar owners offset their electricity usage with the electricity produced by their solar panels. Mid-day on the hottest day of the summer is also an ideal time for solar panels, which produce near their maximum output under those circumstances. As a result, not only does solar help reduce overall demand for electricity on the system, it also

helps to reduce electricity use when the grid needs it most, easing the overall stress on the grid and reducing prices for consumers throughout your state or region. With all of this said, not only should we not be charged a \$25 minimum, but in actuality we should be rewarded for helping the grid as well as other customers of FPL.