

**Hiep Nguyen**

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**From:** John Plescow  
**Sent:** Tuesday, July 5, 2022 9:43 AM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>  
Sent: Tuesday, July 05, 2022 8:02 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Friday, July 01, 2022 2:44 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaint TRACKING NUMBER: 187554

**CUSTOMER INFORMATION**

Name: Bradley Henderson  
Telephone: (417) 233-1626  
Email: bizz@braddh.com  
Address: 2295 Chaparral St Navarre FL 32566

**BUSINESS INFORMATION**

Business Account Name: BRAD D HENDERSON  
Account Number: 21061-07358  
Address: 2289 Chaparral St Navarre FL 32566

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Florida Power & Light Company

Details:

The new \$25 minimum bill charge recently approved is unethical, and I did not see any advance notice about it from FPL, so it my latest bill was a deeply unpleasant surprise. "Base" expenses for electric service are supposed to already be covered by the "base" charge on the bill. Adding onto that is just an excuse to rob people with accounts that don't need to use much electricity. My storage property electric bill went from being \$10.78 for 7 kWh to \$27.54. It now makes more sense to switch this property to minimal off-grid solar or generator power on an as needed basis, so I have canceled the service.