

Antonia Hover

From: John Plescow
Sent: Thursday, July 7, 2022 3:12 PM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Thursday, July 07, 2022 3:07 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, July 07, 2022 2:03 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187604

CUSTOMER INFORMATION

Name: ronald broughton
Telephone: (850) 376-4120
Email: broughton831@peoplepc.com
Address: 9863 creet cir navarre FL 32566

BUSINESS INFORMATION

Business Account Name: ronald v broughton Account Number: 21047-26225
Address: 9863 creet cir navarre FL 32566

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

This is regarding the "new" minimum base bill charge imposed by FPL starting in Jun. I CANNOT believe you approved this charge. Their "explanation" for the charge is TOTAL BS!! Charging customers for power lines and poles should have been what they were ALREADY charging for a base rate. I understand increase in cost for increased fuel costs, but to come in, take over Gulf Power and then start nickel and dime-ing us is absolutely wrong. We are trying to "do the right thing" according to the "powers that be" and go solar, but you then let FPL come in and TRIPLE our bill just to remain connected to the power grid. Since the state law prohibits us from disconnecting from the grid, you - in full effect - are penalizing people for "going Green"! Having to pay for a system that I'm not drawing power from is like telling me I need to pay for gasoline for my car while it sits in the driveway and goes NOWHERE!! You need to CORRECT this ATROCITY in billing and quit screwing the customers!! If it were possible, I would switch to another provider or go completely off the grid. But since neither is an option, I am at the mercy of a utility company I cannot do without, and a Public Service Commission that cares more about companies than customers. Have you EVER said "NO" to any request by a utility? I doubt it!! If you were an elected body, I'm absolutely SURE you would lose your jobs this next election cycle!!