

Antonia Hover

From: John Plescow
Sent: Friday, July 8, 2022 3:41 PM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Friday, July 08, 2022 3:31 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, July 08, 2022 2:55 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187616

CUSTOMER INFORMATION

Name: Ralph Sirianni
Telephone: (773) 469-3280
Email: ralphls@att.net
Address: 1503 Sequoia Trail Glenview IL 60025

BUSINESS INFORMATION

Business Account Name: Ralph L. Sirianni Account Number: 36968-28155
Address: 2570 S FEDERAL HWY APT 7 Boynton Beach IL 33435

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

I am writing in reference to the Florida Power & Light "Minimum Base Bill" that is being added to all customers. I questioned their customer service representative about this and was informed that it a new delivery charge is designed to be "fair to all customers"! How is it fair that a customer who is only running ceiling fans using a total of 35kph while living up north (me) should have to pay the same \$13.67 as someone using 100's or 1000's of kwh/month! This unfair charge has increased my bill by 115%!!!! This new fee needs to be changed to a distribution charge based on USAGE only. This is the way ComEd does it and it is the only way to be truly fair.