

Hiep Nguyen

From: Office of Commissioner Passidomo
Sent: Monday, July 11, 2022 8:13 AM
To: Commissioner Correspondence
Subject: Docket No. 20210016
Attachments: RE Improper fees on residents of FL

Please place the attached in Docket No. 20210016.

Thank you!

Hiep Nguyen

From: Office of Commissioner Passidomo
Sent: Monday, July 11, 2022 8:08 AM
To: 'Stephen Elmore'
Subject: RE: Improper fees on residents of FL

Dear Mr. Elmore:

Thank you for your email, dated July 8, 2022, which Commissioner Passidomo has received and read. The Commission Clerk will place a copy of your email in Docket No. 20210016-EI, *Petition for limited proceeding to approve 2021 settlement agreement, including general base rate increases, by Duke Energy Florida, LLC*. We appreciate you providing the Commission with your comments.

Sincerely,

Angelena McCoy

Executive Assistant to Commissioner Passidomo
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399
(850) 413-6042

From: Stephen Elmore <s.n.elmore@gmail.com>
Sent: Friday, July 8, 2022 4:31 PM
To: Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>
Subject: Improper fees on residents of FL

Good afternoon commissioner,

I'm reaching out to you to ask how it is that PSC has allowed Duke Energy to charge more for any electric over 1000 kwh? They also have a fuel charge and that too is billed at a higher rate for anything over 1000 kwh. My bill recently was double which caught my attention. I thought I can't have a bad meter. This is a brand new house. And as I sought for answers none were to be found. I used to live in a place that had SECO. I now only have the option for Duke!

When I questioned the bill, especially the increased cost for over 1000 kwh the only thing anyone (I went through 4 people) said was that they did it because it was allowed by the PSC! How is that in life if you buy more of something or in bulk you get a better price but with electricity over a certain amount they charge you more? Also how can you or anyone justify for me how they can charge extra fuel charge on electricity over 1000 kwh? Did it cost more gas to make or transport if you go over that amount?! In these tough times you must reign in these utility companies.

This is America, why can't I patron and do business with the company I think treats me most honestly? Why am I forced to deal with them?

--

Stephen Elmore

Licensed Real Estate Agent

"Don't Go It Alone."



320 Piney Ridge Rd

Casselberry, FL 32707

www.youngrealestate.com