

Hiep Nguyen

From: John Plescow
Sent: Wednesday, July 13, 2022 8:05 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Wednesday, July 13, 2022 8:02 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, July 12, 2022 4:20 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 187647

CUSTOMER INFORMATION

Name: Lyman` Smith
Telephone:
Email: lymansmith@triad.rr.com
Address: 18702 Van Nuys Cir. Port Charlotte FL 33948

BUSINESS INFORMATION

Business Account Name: Lyman` Smith
Account Number:
Address: 18702 Van Nuys Cir. Port Charlotte FL 33948

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

I just want to lodge my formal complaint on FPL minimum base charge. To me, this seems like a very directed way to increase funds. If this is indeed for fixed costs, as FPL urges, then such should be spread among all users, as all users require such fixed costs. Instead, this increase in revenue comes at the expense of consumers who either use little electricity, or use solar to reduce their power requirements. It seems like customers that are energy responsible are being used to increase FPL's top line revenue.

Further, I'm not encouraged to use more electricity, at least enough to be actually billed for electricity and not for a fee. In other words, if I use zero kilowatt hours from FPL, my bill is the same as if I use 200 kilowatt hours. This seems like a very irresponsible position for any company. I understand it was part of a rate settlement, but it imposes nearly a THREE-TIMES increase in billing on only select customers.