

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: 07/14/2022
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20210015.

RECEIVED-FPSC
2022 JUL 14 AM 10:02
COMMISSION
CLERK

July 8, 2022

Claude/Arthena Woolridge
38 Colechester Lane
Palm coast, FL. 32137
Acct.#21054-43275

FL. Public Service Commission
254C Shumard Oak Blvd.
Tallahassee, FL. 32399

Dear Commissioner,

We Claude/Arthena Woolridge have been a customer of FPL since 2007 treated very well over the years and very happy in all circumstances. This new law passed on FPL base charge now paying plus NOW a NEW minimum Base Bill, now to pay a total of \$25.66 plus usage. We are Seniors on a fixed income (NO Raises) trying to sustain. We had solar installed, insulation, permits, inspections, engineering, commencement letters, sight survey 5KW and tied into Power company.

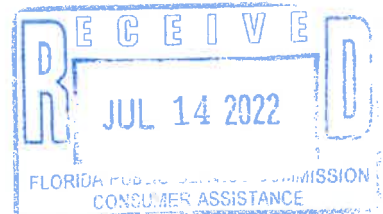
We went into debt for 20 years, making payments on our Solar and was told we wouldn't have to worry about our electric bill only the base price. I spoke to employee at FPL IN 2020, Jaylinde said Solar would handle this. We are very conserative and lots of KWH GOING back into grid reserve. We should be considered an exception being over 65, fixed income, and making payments for the next 20 years thinking this would take care of our electric bill.

We are very dissapointed and hurt over the way we are being treated, paying on something that's going elsewhere, misleading, lied to, this is very UNFAIR, deceptive, UNFAIR TRADE PRACTICE!!!!!!!!!!!!!!!!!!!!!!!!!!!! Seniors on fixed income, get no raises trying to survive..... COMMISSIONER, please consider our situation..... Your cooperation is greatly appreciated..... Our situation we hope to hear from you ASAP!!!!!!!!!!!!!!!!!!!!!!!!!!!! THANKS SO MUCH!!

SINCERELY,

Claude/Arthena Woolridge
386-569-9470 /text

Claude / Arthena Woolridge





Mr. Claude Woolridge
38 Colechester Ln.
Palm Coast, FL 32137

ORLANDO FL 328

9 JUL 2022 PM 2 L



DISTRIBUTION CENTER

2022 JUL 14 AM 9:11

RECEIVED
JUL 14 2022
FLORIDA PUBLIC SERVICE COMMISSION
CONSUMER ASSISTANCE

FL. Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

(c/o Commissioner)

