

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Tuesday, July 26, 2022 1:50 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: Minimum bill charge  
**Attachments:** FPL Minimum base bill; E-Form Other Complaint TRACKING NUMBER 187754; E-Form Other Complaint TRACKING NUMBER 187751

[Consumer correspondence for docket 20210015](#)

## Antonia Hover

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**From:** Kathleen Hutchings <khutch830@gmail.com>  
**Sent:** Friday, July 22, 2022 10:10 AM  
**To:** Consumer Contact  
**Subject:** FPL Minimum base bill

We invested in solar panels to do our part to reduce the impact on the environment. We are producing our own energy with any excess going back to the grid and we still continue to pay for the solar panels as they are not free. We were paying for the meter monthly and now, as of June 1st 2022 we have an additional charge, a minimum base bill of \$25.00/month to FPL which you approved with no explanation of why this is actually needed. Politicians continue to preach all about the environment, climate change and need for alternative energy, but penalize those who are trying to do their part. This makes no sense!

Kathleen & Michael Hutchings  
Geneva, Florida 32732

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Saturday, July 23, 2022 9:49 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 187754

### CUSTOMER INFORMATION

Name: Joseph Browne  
Telephone: (954) 288-9042  
Email: joewbrowne@gmail.com  
Address: 6100 NW 18th Court Sunrise FL 33313

### BUSINESS INFORMATION

Business Account Name: BerttyAnn Browne  
Account Number: 14706-34278  
Address: 6100 NW 18th Court Sunrise FL 33313

### COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company  
Details:

To the Board of Directors of the Florida  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

I am filing this complaint to the Florida Public Service Commission ("the Commission) and FPL's Board of Directors. A new FPL minimum charge of \$16.01 was added to my monthly base charge of \$8.99 to bring my account balance to \$25.00 for my June 21, 2022 month ended bill.

Of course my bill will be below the new minimum balance threshold of \$25.00, due to my Solar Panels and energy conservation practices in our house. This additional charge is basically a penalty for someone like myself with Solar Panels yielding a balance below \$25.00, during a given month. I do not use the central air condition during the fall and winter months (October thru April). My family and I, we see no reason to use the central air condition in our house, 24 hours a day, when it is eighty degrees or lower with a nice cool strong breeze outside. As a result, we build up enough kWh reserves to get through the early months of the summer with no charge except the base charge. So now I am being penalized for this. I need FPL's and the Florida Public Service Commission, underlying basis to justify this additional charge. If FPL's underlying basis is to contribute to the overall upkeep of the electrical grid, then individuals such as myself should be given reciprocal treatment toward our equipment which we purchased to save money and simultaneously help take stress off of their grid hence equipment. A win win situation one would think.

I was informed that in addition to the minimum base billing, Senate Bill 1024 and House Bill 741, if enacted, will change the current net metering regulation. FPL will pay credit at a non retail rate, which more than likely would be an Average Wholesale Rate (AWR) price that suggest that each individual Solar Panel owner are Electricity Distributors. So the retail rate will exceed the AWR. That was not the agreement that the State regulators allowed Solar Panel Company's sale persons to pitch to the State of Florida residents. Also I am not registered as a Electricity Distributor Company, nor was that my intention to resell electricity back at a rate not equal to rate I was charged for, when I purchased the Solar Panels. In fact, I have not saved a penny with these Solar Panels, it actually cost me slightly more than if I didn't have the solar panels. I can explain, in detail if requested to.

This is totally wrong ethically and not right, by not disclosing to electric consumers this new minimum base charge along with the State of Florida legislative bills discussed above. It is an attack in the State of Florida by the State of Florida Legislature and respective Electric Companies, against the purchase of Solar Panels. This is mind boggling and somewhat shameful for those proposing these legislative bills. There is no rational for this. I respectfully request reversal of this additional charge for minimum balance charge and a credit for those additional charges that have been incurred on my account.

Kind regards,

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Betty Ann Browne

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Joseph Browne

cc: FPL, Board of Directors  
Sun Sentinel  
WPLG Local 10 Miami  
SEIA  
Rosalind Osgood, State Senator Dist. 33  
Anika Tene Omphroy, State House Rep. Dist. 95  
CBS Miami  
Miami Herald

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Saturday, July 23, 2022 9:50 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 187751

### CUSTOMER INFORMATION

Name: Kelly Lee  
Telephone: (770) 540-4790  
Email: kellylee06@comcast.net  
Address: 2866 SE Ginza St Port St Lucie FL 34952

### BUSINESS INFORMATION

Business Account Name: Kelly Lee  
Account Number: 65894-58154  
Address: 2866 SE Ginza St Port St Lucie FL 34952

### COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company  
Details:

I have solar panels that provide power for my entire house. This month, due to the 'minimum base bill' charged by FPL, my bill for this month increased 178%.

That is a huge increase in 1 month and outrageous. I paid 100% of the cost of the solar panels and installation out of my pocket. All the taxes and fees have increased.

Solar power should be encouraged instead I am now penalized for not using power and draining the grid!