

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, July 26, 2022 3:21 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FW Base Pay Rate Increase for FPL Customers; Consumer Inquiry - Florida Power & Light Company; FW Sneaky FPL just made my solar system cost an additional \$4800!; FW Complaint about the The Florida Public Service Commission authorizing my Electric Bill to increase my minimum billing when I already invested in solar panels.; Consumer Inquiry - Florida Power & Light Company; FW Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and replies for Docket No. 20210015.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, July 19, 2022 2:30 PM
To: EOG-Referral
Subject: FW: Base Pay Rate Increase for FPL Customers

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: G Neal <gjneal0001@gmail.com>
Sent: Saturday, June 11, 2022 10:10 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Base Pay Rate Increase for FPL Customers

Good morning Governor Desantis,

My name is Gage Neal and I'm a resident of St. Augustine, FL. I am writing to your office this morning concerning the decision to raise base rates for FPL Customers approved by the Florida Public Service Commission. Recently you vetoed the bill that would have ended net metering in the state of Florida, an important decision that is helping the preserve the residential solar industry in the state and giving Florida residents the opportunity to utilize affordable energy, especially in this inflated economy. However, the Florida Public Service Commission approved a "minimum service charge" for FPL customers whose bills fall below \$25. This has increased the base pay rate from \$8 per month to \$25 with tangible benefits to the consumer. Consumers are not receiving additional services and are simply having to pay more for utilizing the energy provided by the Florida sun. I implore you to help fight against this decision for the following reasons:

1. Energy costs are quickly becoming unaffordable for Florida residents. Between gas prices and cost increases due to inflation, Floridians are hurting. The national average cost of gas is \$5 per gallon and rising. I, for example, have to fill my tank at least once a week, a cost which used to be \$30 now rising to \$50 and above just in the last few months. Floridians could be putting their solar savings towards these fuel costs. Instead? FPL is pocketing this fee with no increase in benefits for the consumer.
2. This fee directly targets the residential solar market in Florida. Floridians have been switching to solar power. It is cheaper, reduces strain on the power grid, and creates jobs for large and small solar companies in the state. But this is infringing on FPL's profits. You vetoed the net metering bill, a fantastic decision. This is FPL taking it back out against the solar consumers. And what is the effect? Less money in Florida residents pockets, less spending on Florida solar companies, less Florida solar jobs, and higher strain on Florida's power grid.
3. FPL is providing no additional services to residents, yet is tripling the base rate at a time where every dollar counts most for Florida residents. As a politician, you know your constituents are hurting financially. Tackling this rate hike would be a net win for Florida residents in a time where they are hurting the most.

For these reasons, I ask you Governor Desantis to battle against the FPSC and reverse their decision to unfairly raise consumer base rates for FPL for no tangible benefits. It would be in the best interest for Florida residents, Florida solar power industry, and the Florida power grid. I look forward to hearing your thoughts on this matter and hope you will agree with me and many others that this decision by the FPSC is not in the best interest of Florida residents.

Sincerely,

Gage Neal

A Concerned Floridian

gjneal0001@gmail.com

601-880-1877

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Tuesday, July 19, 2022 3:17 PM
To: 'gjneal0001@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Gage Neal
Gjneal0001@gmail.com

RE: FPSC Inquiry 1399879C

Dear Mr. Neal:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company's (FPL) minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement also contains a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed \$25, excluding any taxes or other additional charges.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, July 21, 2022 12:26 PM
To: EOG-Referral
Subject: FW: Sneaky FPL just made my solar system cost an additional \$4800!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: MxGuy <dworkmn@gmail.com>
Sent: Tuesday, June 14, 2022 4:04 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Sneaky FPL just made my solar system cost an additional \$4800!

I recently installed solar on my home and received my first utility bill. Florida power and light is now charging a \$25 minimum base bill as a separate line item from their existing "base charge" for service. Rather than partnering with home solar producers for clean energy and reduced carbon emissions, they are targeting and penalizing solar customers. This amounts to an additional \$16.01 monthly fee for an increased cost of a solar system of around \$4803 over the 25 year life of the system. Effectively they have increased the cost of my \$20,000 solar system by 24%! This is huge, please help!

Respectfully,

Dan Workman
4030 Peppertree St
Cocoa, FL 32926
(321)615-6344

Total new charges 27.21

Total amount you owe - \$127.03

FPL automatic bill pay - Credit amount - DO NOT PAY

(See page 2 for bill details.)

A new minimum base bill of \$25, which was approved by the Florida Public Service Commission, is now in effect for metered residential customers whose monthly base electric service costs fall below \$25.

BILL DETAILS

Amount of your last bill -154.24

Balance before new charges -\$154.24

New Charges

Rate: RS-1 RESIDENTIAL SERVICE

Base charge: \$8.99

Minimum base bill: \$16.01

Non-fuel energy charge:

First 1000 Kwh \$0.073710 per kWh

Over 1000 kWh \$0.083710 per kWh

Fuel charge:

First 1000 kWh \$0.034870 per kWh

Over 1000 kWh \$0.044870 per kWh

Electric service amount 25.00

Gross rec. tax/Regulatory fee 0.66

Franchise charge 1.55

Taxes and charges 2.21

Total new charges \$27.21

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, July 26, 2022 8:23 AM
To: EOG-Referral
Subject: FW: Complaint about the The Florida Public Service Commission authorizing my Electric Bill to increase my minimum billing when I already invested in solar panels.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Gary Mueller <gary@teactivities.com>
Sent: Tuesday, July 12, 2022 1:53 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Complaint about the The Florida Public Service Commission authorizing my Electric Bill to increase my minimum billing when I already invested in solar panels.

Dear Governor DeSantis,

I am very displeased to see my monthly electric rate from Florida Power & Light to go up from \$8 to \$25 dollars, although I am not using any additional power!

I invested thousands of dollars to have solar cell panels install on my residential roof. Most months I do not use any more than I generate. My last two FPL bills included a new electric minimum charge. According to the FPL rate chart, it says that "Residential customers whose monthly base electric service costs fall below \$25 are subject to a minimum \$25 base bill."

This is really unfair to all of the residents of the state on FPL that have been encouraged in the past to invest in home solar power and made these investments, only to be charge for power we are not using.

I can only assume this is a result of actions taken by the Florida Public Service Commission.

<http://newsroom.fpl.com/2021-10-26-PSC-unanimously-approves-FPLs-four-year-rate-settlement-agreement,-keeping-bills-low-and-accelerating-U-S-s-largest-solar-buildout>

So now, after investing 10's of thousands of dollars in reducing my load on FPL, I'm required to subsidize FPL to build out capacity to serve other residents who have not made that investment? This sucks.

As a duly elected governor, your office should seek to have this corrected. Many of us who have invested in our neighborhood to run our homes on solar should not be so penalized.

Please let me know that you will work to have this injustice corrected.

Best Regards,
Gary Mueller
614 Rosemary Cir
Bradenton, FL 34212

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Antonia Hover

From: Shonna McCray
Sent: Tuesday, July 26, 2022 3:00 PM
To: 'dworkmn@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Dan Workman
dworkmn@gmail.com

RE: FPSC Inquiry 1400039C

Dear Mr. Workman:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

The FPSC approved FPL's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

FPL's net metering program will continue to function as it always has. Credits for kilowatt hours (kWhs) delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Shonna McCray
Sent: Tuesday, July 26, 2022 3:08 PM
To: 'gary@tectivities.com'
Cc: Ellen Plendl
Subject: FW: Consumer Inquiry - Florida Power & Light Company

Mr. Gary Mueller
gary@tectivities.com

RE: FPSC Inquiry 1400283C

Dear Mr. Mueller:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Shonna McCray
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Florida Public Service Commission