

Antonia Hover

From: John Plescow
Sent: Monday, August 1, 2022 9:41 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: TO CLK Docket #20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Monday, August 01, 2022 9:32 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: TO CLK Docket #20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, July 30, 2022 10:24 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187833

CUSTOMER INFORMATION

Name: Terje Skimmeli
Telephone: (954) 224-6255
Email: skimmen2@me.com
Address: 2525 NE 22ND TER FORT LAUDERDALE FL 33305

BUSINESS INFORMATION

Business Account Name: Terje Skimmeli
Account Number: 6155977017
Address: 2525 NE 22ND TER FORT LAUDERDALE FL 33305

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

My FPL bill increased by enourmous 81.4% from my May to June, 2022 bill. I can not see to have recieved any information prior to the dramatic increase. Is it allowed to increase the energy bill with >80% without any prior notice? FPL has set a new minimum payment from about \$9 to \$25 pre taxes. I went "green" and installed a costly roof solar panel, and now I have to pay extra due to going so-called "green". I am now paying for kWh I am not using, how is this possible?