

Antonia Hover

From: Ellen Plendl
Sent: Thursday, August 4, 2022 6:49 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW FPL Minimum Base Charge; Fwd Follow up from FPL; Residential Rate increase over the year.

See attached customer correspondence and replies for Docket No. 20210015.

Antonia Hover

From: Shonna McCray
Sent: Wednesday, August 3, 2022 4:33 PM
To: 'mike.engel11@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Mike Engel
mike.engel11@yahoo.com

RE: FPSC Inquiry 1400666C

Dear Mr. Engel:

This letter is in response to your inquiry to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL). You expressed concern about FPL's rate increase.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Shonna McCray
Sent: Wednesday, August 3, 2022 3:48 PM
To: 'gordy998@comcast.net'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Gordy Levett
gordy998@comcast.net

RE: FPSC Inquiry 1400966C

Dear Mr. Levett:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

The FPSC approved FPL's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

FPL's net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, August 3, 2022 2:59 PM
To: EOG-Referral
Subject: FW: FPL Minimum Base Charge

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: GORDON LEVETT <gordy998@comcast.net>
Sent: Sunday, July 17, 2022 5:35 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Minimum Base Charge

Governor Desantis,

I really appreciate the leadership you have shown in the state of Florida. I have a item from FPL power company on my bill this month that strikes me wrong! In 2016 I spent \$30,000 for solars panels for my house in North Port Florida. I feel my bill has never been accurate. In communication FPL has been unsuccessful to say the least. Last billing period my bill was \$10.38 and I have seen it lower that other times. Now this billing period my bill was \$28.84. In investigating why I found they are now charging a minimum base charge for the people like me that use less power. When that started with no notification I think that is wrong. They should send out a notice to their customer. Like we don't have a choice of power companies. They should be held accountable. Try sometime to get them on the phone for answers, boy that's a chore. Sorry for my venting, i was blindsided. I know you are pushing solar because of the ads I see.

Thank you

Best Regards

Gordy Levett
3739 Garyland ave
North Port, Florida
34286
941-204-8362

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: charley7722@aol.com
Sent: Wednesday, August 3, 2022 11:40 AM
To: rebecca.talton@fpl.com
Cc: Shonna McCray; Ellen Plendl; eric.silagy@fpl.com; fl23response@mail.house.gov; evan.jenne@myfloridahouse.gov; ron.desantis@eog.myflorida.com; denis.mcdonough@va.gov; carolyn.soucy@va.gov; info.clerkweb@mail.house.gov; investigate@local10.com; newsdesk@local10.com; nperez@local10.com
Subject: Fwd: Follow up from FPL

Ms. Rebecca Talton, **www.fpl.com**

F.Y.I.

-----Original Message-----

From: charley7722@aol.com
To: eric.silagy@fpl.com <eric.silagy@fpl.com>
Cc: commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>; rebecca.talton@fpl.com <rebecca.talton@fpl.com>; commissioner.passidomo@psc.state.fl.us <commissioner.passidomo@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; fl23response@mail.house.gov <fl23response@mail.house.gov>; info.clerkweb@mail.house.gov <info.clerkweb@mail.house.gov>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.Larosa@psc.state.fl.us <commissioner.Larosa@psc.state.fl.us>; nperez@local10.com <nperez@local10.com>; tj.therealestateguy@gmail.com <tj.therealestateguy@gmail.com>; yraycin@aol.com <yraycin@aol.com>; jjaye_bats@att.net <jjaye_bats@att.net>; ritaqueen99@gmail.com <ritaqueen99@gmail.com>; cahfree2@gmail.com <cahfree2@gmail.com>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; carolyn.soucy@va.gov <carolyn.soucy@va.gov>; earthladyj@aol.com <earthladyj@aol.com>; donaldflood1111@comcast.net <donaldflood1111@comcast.net>; captdov@yahoo.com <captdov@yahoo.com>; patriciawolf@comcast.net <patriciawolf@comcast.net>; lisaf@signatureflorida.com <lisaf@signatureflorida.com>; aarachy@gmail.com <aarachy@gmail.com>; dmlautomotive@aol.com <dmlautomotive@aol.com>; jlevy@hollywoodfl.org <jlevy@hollywoodfl.org>; agruber@hollywoodfl.org <agruber@hollywoodfl.org>; adamgruber18@gmail.com <adamgruber18@gmail.com>; driftwoodcivicassociation@gmail.com <driftwoodcivicassociation@gmail.com>; glendapagancortes@gmail.com <glendapagancortes@gmail.com>; hccaleadership@gmail.com <hccaleadership@gmail.com>; annmhollywood@aol.com <annmhollywood@aol.com>; judycb@bellsouth.net <judycb@bellsouth.net>
Sent: Sun, Jul 31, 2022 12:51 pm
Subject: Fwd: Follow up from FPL

FPL Chairman Mr. Eric Silagy, **www.fpl.com**

Good Day ! FPSC Docket No. 20210015 FPSC Inquiry No. 1398580C FPSC Tracking No's. 187688 187738 FPL Account No. 26582 57510

Ref : FPL Minimum Base Bill Charge ?

Senior Citizen. Loyal Customer Request :

As per the attached info, and also my recent cordial telephone conversation with a Ms. Rebecca Talton I am respectfully requesting your office to Petition The FPSC in order to hopefully amend the above resolution in order to exempt Senior Citizens such as myself from being monetarily penalized, due primarily to my Lower monthly KWH usage.

Thank You For Your Timely Consideration Chairman.

Respectfully,

Michael J. Walsh

Senior Citizen- 82 Years Young.

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

-----Original Message-----

From: charley7722@aol.com

To: Rebecca.Talton@fpl.com <Rebecca.Talton@fpl.com>

Cc: eric.silagy@fpl.com <eric.silagy@fpl.com>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; fl23response@mail.house.gov <fl23response@mail.house.gov>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; jjaye_bats@att.net <jjaye_bats@att.net>; earthladyj@aol.com <earthladyj@aol.com>; info.clerkweb@mail.house.gov <info.clerkweb@mail.house.gov>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; carolyn.soucy@va.gov <carolyn.soucy@va.gov>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.passidomo@psc.state.fl.us <commissioner.passidomo@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.Larosa@psc.state.fl.us <commissioner.Larosa@psc.state.fl.us>; nperez@local10.com <nperez@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; ritaqueen99@gmail.com <ritaqueen99@gmail.com>; hccaleadership@gmail.com <hccaleadership@gmail.com>; driftwoodcivicassociation@gmail.com <driftwoodcivicassociation@gmail.com>; glendapagancortes@gmail.com <glendapagancortes@gmail.com>; jlevy@hollywoodfl.org <jlevy@hollywoodfl.org>; landerson@hollywoodfl.org <landerson@hollywoodfl.org>; kbiederman@hollywoodfl.org <kbiederman@hollywoodfl.org>; agruber@hollywoodfl.org <agruber@hollywoodfl.org>; zvismith3@gmail.com <zvismith3@gmail.com>; helenandred@gmail.com <helenandred@gmail.com>; donna@kdbiederman.com <donna@kdbiederman.com>; donnaokeefe@att.net <donnaokeefe@att.net>; judycb@bellsouth.net <judycb@bellsouth.net>; patriciawolf@comcast.net <patriciawolf@comcast.net>; rlp.pco46@gmail.com <rlp.pco46@gmail.com>; dprpca@aol.com <dprpca@aol.com>; cherdale22@gmail.com <cherdale22@gmail.com>; tcallari@hollywoodfl.org <tcallari@hollywoodfl.org>; cshuham@hollywoodfl.org <cshuham@hollywoodfl.org>; lsherwood@hollywoodfl.org <lsherwood@hollywoodfl.org>; adamgruber18@gmail.com <adamgruber18@gmail.com>; levy1993@bellsouth.net <levy1993@bellsouth.net>; pcerny@hollywoodfl.org <pcerny@hollywoodfl.org>; thechler@hollywoodfl.org <thechler@hollywoodfl.org>; clahoud@hollywoodfl.org <clahoud@hollywoodfl.org>; wishmael@hollywoodfl.org <wishmael@hollywoodfl.org>; gkeller@hollywoodfl.org <gkeller@hollywoodfl.org>; gzambrano@hollywoodfl.org <gzambrano@hollywoodfl.org>; mjohns@hollywoodfl.org <mjohns@hollywoodfl.org>; mscott@hollywoodfl.org <mscott@hollywoodfl.org>; manzalone@hollywoodfl.org <manzalone@hollywoodfl.org>; hwdgardens@gmail.com <hwdgardens@gmail.com>; highlandgardens7@bellsouth.net <highlandgardens7@bellsouth.net>; ann.murray@browardschools.com <ann.murray@browardschools.com>; annmhollywood@aol.com <annmhollywood@aol.com>; donaldflood1111@comcast.net <donaldflood1111@comcast.net>; aarachy@gmail.com <aarachy@gmail.com>; healingtouchreflexologist@gmail.com <healingtouchreflexologist@gmail.com>

Sent: Sat, Jul 30, 2022 12:55 pm

Subject: Re: Follow up from FPL

Dear Ms. Rebecca Talton,

www.fpl.com

Good Day ! Docket : 20210015 FPSC Inquiry # 1398580C FPSC Tracking No's : 187688 187738

It Was A Pleasure To Speak With You Also Yesterday When Your Office Called Me.

Overview : (FPL Minimum Base Bill Charge Criteria ?)

The recent Inappropriate, and also Hasty approval by the FPSC towards the pertinent info that is part of your attached response as per the FPL request for same has no doubt rendered me as an Innocent Victim of Circumstance as a Loyal customer of FPL since the year 1976.

I in turn am actually being unfairly, and also monetarily penalized primarily due to my Lower KWH monthly usage, when in essence FPL Should of Commended, Praised, and also Rewarded me for same ? (The Basic PR, & Loyal Customer Incentive Factors ?)

A Doable Solution : (The Common Courtesy Perspective Towards The Well Versed, and also Intelligent Senior Citizens)

In the interim I am going to submit a doable request that I feel is perfectly doable as long as FPL Follows Through with the diligent effort to have the recent FPSC approval amended to exempt individuals such as myself from being monetarily penalized for no good cause.

Note : "The Ask, and You Shall Receive Motto "

In essence Nothing is impossible as long as one does their homework, and is also mildly assertive.

FPL Chairman Eric Silagy :

Kindly ask the Chairman Mr. Eric Silagy to submit a personal request to the FPSC to amend the recent agreement in order to fairly exempt individuals such as myself from being monetarily penalized by FPL.

The Good Will Gesture Is Also At Center Stage FPL .

Thank You.

Sincerely,

Michael J. Walsh

Senior Citizen

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.

-----Original Message-----

From: Talton, Rebecca <Rebecca.Talton@fpl.com>

To: 'CHARLEY7722@AOL.COM' <CHARLEY7722@AOL.COM>

Sent: Fri, Jul 29, 2022 4:51 pm

Subject: Follow up from FPL

Dear Mr. Walsh,

Thank you for taking the time to speak with me. I am writing as a follow-up to our phone conversation concerning the minimum base bill charge on your bill.

As I explained, as part of Florida Power & Light Company's (FPL) rate case agreement that went into effect in January of this year, a newly established minimum base bill has been added to customers' bills who have less than \$25 base bills beginning in June. Notification about this approved change was sent to you in a customer newsletter in January and posted as a bill message on your May statement.

The \$25 minimum base bill, which was approved by the FPSC during our settlement agreement in 2021 and signed by the Florida's Office of Public Counsel – the state's consumer advocate – applies to all residential and small business customers who have very low to zero net electricity usage. This charge helps ensure all customers contribute toward fixed system costs, which do not vary with electricity usage. The base charge of \$8.99 contributes toward the minimum base bill, so the maximum amount that would be added to your bill each month would be \$16.01, only if you have zero net energy usage.

For more information about the minimum base bill and how it is calculated, please see the attached fact sheet or visit [FPL.com/rates](https://www.fpl.com/rates).

Mr. Walsh, I hope this information is helpful. Please know we appreciate you as a customer and value your input. Should you have additional questions or concerns, please feel free to contact me at 561-640-2196.

Sincerely,

Rebecca Talton

Customer Advocacy Resolution Supervisor

Office: (561) 640-2196



We Are Committed to Excellence. We Do the Right Thing. We Treat People With Respect.

Antonia Hover

From: Mike Engel <mike.engel11@yahoo.com>
Sent: Thursday, July 28, 2022 10:24 AM
To: Consumer Contact
Subject: Residential Rate increase over the year.

In reviewing the cost of my home power it has increased **20%** from July 2021 to July 2022 in NW Fla. Why have you authorizing such a large increase in one year? Summarize it for me without all the "smoke and mirrors."

And from what I read more increases are possible.

I look forward to a response from each Commissioner, please forward.

Mike Engel