

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 30, 2022 10:04 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Fwd Consumer Inquiry - Florida Power & Light Company; Constituent David D'Agostino & FPL; Fwd Senior Citizen Feedback; david-dagostino-response-letter-0830.pdf

See attached customer correspondence and replies for Docket No. 20210015.

RE: FPSC Inquiry

Dear Mr. Walsh:

This is in response to your E-mail to Chairman Andrew Giles Fay, Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) **minimum billing charge** ?. Given the **nature** of your concerns, Chairman Fay believes it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to respond directly to you. (*Thank You FPSC*)

The Florida Public Service Commission **approved** Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and **various parties representing consumers** including the Office of the Public Counsel (OPC) who **advocates** on behalf of **Florida Consumers**?. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of **2025**.

The agreement also contains a provision that will raise the minimum bill charge to **\$25**. for all residential and general service **non-demand customers**? The minimum bill provision went into effect in **June 2022**. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation?

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed **\$25**. excluding any taxes or other additional charges.?

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers **contribute** towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers.?. The Commission approved the settlement agreement as being in the **public interest** when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides **rate stability** for FPL's customers?

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Bernier, Nancy <Nancy.Bernier@myfloridahouse.gov>
Sent: Monday, August 29, 2022 11:53 AM
To: Ellen Plendl
Subject: Constituent David D'Agostino & FPL

Hi Ellen,

This is the case that I spoke to you about briefly a short while ago. Constituent David D'Agostino received his July FPL bill with a minimum base bill of \$25.00. Before his July bill, Mr. D'Agostino had been paying \$9.79 to cover the services he used through FPL. He states that he has been full solar for three years to avoid being charged by FPL. Mr. D'Agostino appreciates the fact that Governor DeSantis vetoed the bill that would unfairly target solar customers and allow FPL to charge a minimum base amount, and he would like to know how FPL can implement this base amount. His information is as follows;

David D'Agostino
3960 Main Street
Sebastian, FL 32976
321-412-3590

Representative Fine would greatly appreciate it if your office could please respond to the constituent on behalf of our office. Thank you so much!

Regards,

Nancy Bernier
District Assistant to Representative Randy Fine
House District 53
2539 Palm Bay Road, NE
Palm Bay, FL 32905
321-409-2017

Antonia Hover

From: charley7722@aol.com
Sent: Thursday, August 25, 2022 1:55 PM
To: Office of Commissioner Passidomo
Cc: Office of Chairman Fay; Office of Commissioner Graham; Office of Commissioner Clark; Office of Commissioner La Rosa; eric.silagy@fpl.com; Shonna McCray; Ellen Plendl; ron.desantis@eog.myflorida.com; rebecca.talton@fpl.com; tj.therealestateguy@gmail.com; earthladyj@aol.com; jjaye_bats@att.net; cahfree2@gmail.com; ritaqueen99@gmail.com; fl23response@mail.house.gov; evan.jenne@myfloridahouse.gov; jane@kulaw.com; stacy@golantlaw.com; jju@kulaw.com; johntdavidpa@bellsouth.net; bobnicholslaw@att.net; rwmurphy@lawfirmmurphy.com; info.clerkweb@mail.house.gov; aarachy@gmail.com; cherdale22@gmail.com; patriciawolf@comcast.net; lisaf@signatureflorida.com; dmlautomotive@aol.com; denis.mcdonough@va.gov; carolyn.soucy@va.gov; judy_paul@davie-fl.gov; jlevy@hollywoodfl.org
Subject: Fwd: Senior Citizen Feedback

FPSC Commissioners, FPL Chairman Eric Silagy,

Ref : FPSC Docket No. 20210015 FPSC Tracking No's 187688 187738 FPL Account No. 26582 57510

The Senior Citizen Veteran Disservice Factor :

The Disservice that the FPSC has inappropriately imposed upon Senior Citizen Veterans such as myself will not be easily forgotten as our Infamous Governor Ron Desantis is too busy to respond to our Legitimate concerns ?

In the interim FPL could care less, as I am now along with many more out there like me being monetarily penalized for my lower monthly KWH usage, when in essence FPL should of commended me for same !

I will now per sue the Legal option via a Class action lawsuit in order to send the FPSC, and also FPL a clear message. >>>>>>(Back Off, and Leave The Senior Citizen Veterans Alone !) <<<<<<<

My monthly electric bill has now doubled, even though by KWH usage has remained the same ! (Thank You FPL !) (Thank You FPSC !)

Heaven Help Us All Dear Lord !

Amen.

Michael Walsh

Senior Citizen- 82 Years Young.

US Navy Veteran 1957-1963 ADR2

-----Original Message-----

From: Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>
To: 'charley7722@aol.com' <charley7722@aol.com>
Sent: Mon, Jul 25, 2022 8:03 am
Subject: RE: Senior Citizen Feedback

Dear Mr. Walsh:

Thank you for your email, dated July 23, 2022, which Commissioner Passidomo has received and read. The Commission Clerk will place a copy of your email in Docket No. 20210015-EI, *Petition for rate increase by Florida Power & Light Company*. We appreciate you providing the Commission with your comments.

Sincerely,

Angelena McCoy

Executive Assistant to Commissioner Passidomo
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399
(850) 413-6042

From: charley7722@aol.com <charley7722@aol.com>
Sent: Saturday, July 23, 2022 1:05 PM
To: Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>
Cc: Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; commissioner.larosa@psc.state.fl.us; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; ron.desantis@eog.myflorida.com; evan.jenne@myfloridahouse.gov; debbie.wassermanschultz@myfloridahouse.gov; rick.scott@senate.gov.us; marco.rubio@myflorida.com; info.clerkweb@mail.house.gov; Shonna McCray <SMcCray@PSC.STATE.FL.US>; Ellen Plendl <EPlendl@PSC.STATE.FL.US>; eric.silagy@fpl.com; alberto.fernandez@fpl.com; nperez@local10.com; newsdesk@local10.com; helpmehoward@wsvn.com; investigate@wplgtips.com; earthladyj@aol.com; carolyn.soucy@va.gov; denis.mcdonough@va.gov
Subject: Senior Citizen Feedback

Chairman Andrew Giles Fay & FPSC Colleagues,

www.fpsc.gov

Good Day !

Ref : Senior Citizen Pertinent Feedback . Docket # 20210015 FPL Account # 26582 57510 FPSC Inquiry # 1398580C FPSC Tracking No's 187688 187738

FPL Minimum Rate Charge ? : (Innocent Victim Of Circumstance Scenario)

As a well versed, and also intelligent Senior Citizen, and also US Navy Veteran I still cannot fathom as to how the FPSC members could of granted a rate increase to FPL that monetarily penalizes individuals such as myself

primarily due to my Lower Monthly KWH usage ? (45 to 55 KWH)

FPL instead of praising, commending, congratulating, or even rewarding me for my diligent effort, and also sacrifice has chosen instead to monetarily penalize me instead ?

Where is The Basic PR, and also Loyal customer incentive FPL ?

What Is Wrong With The FPSC ?

FPL has chosen instead to deliberately mislead the FPSC, and to also plea their case based on their faulty infrastructure, lack of accountability, and greediness, when in fact they should also be held fully accountable for their

dishonesty as well.

I have been a loyal customer of FPL since the year 1976, and I have always paid my electrical bill on time.

I also suffer from PTSD, and Tinnitus. Single Household, and Living on a Fixed Income.

In Summation :

I sincerely hope that my pertinent feedback will serve as a wake up call for the FPSC, as I am most assuredly not a Happy Camper . (Hello Florida Governor Ron DeSantis ?)

Thank You.

Sincerely,

Michael J. Walsh (82 Years Young)

US Navy Veteran 1957-1963 ADR2 (Member I.D. 1194721044)

Hollywood, Fl.

COMMISSIONERS:
ANDREW GILES FAY, CHAIRMAN
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STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

August 30, 2022

Mr. David D'Agostino
3960 Main Street
Sebastian, FL 32976

RE: FPSC Inquiry 1402572C

Dear Mr. D'Agostino

Florida State Representative Randy Fine's office forwarded your concerns regarding Florida Power & Light Company (FPL) and the minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

Under Rule 25-6.065, Florida Administrative Code (F.A.C.), net metering is defined as "a metering and billing methodology whereby customer-owned renewable generation is allowed to offset the customer's electricity consumption on-site." The rule states that "[d]uring any billing cycle, excess customer-owned renewable generation delivered to the investor-owned utility's electric grid *shall* be credited to the customer's energy consumption for the next month's billing cycle" (Rule 25-6.065(8)(e), F.A.C., emphasis added). Further, excess energy credits produced by the customer "*shall* accumulate and be used to offset the customer's energy usage in subsequent months" (Rule 25-6.065(8)(f), F.A.C., emphasis added).

The net metering rule requires utilities to offset customer energy consumption during each billing cycle with excess renewable energy credits accumulated by that customer. For some customers, the requirement on the utility to offset the customers' energy consumption with accumulated credits may result in a monthly bill that falls below \$25. If that is the case, the new minimum monthly bill charge will be applied to bring the monthly bill up to \$25. Some customers have suggested that the utility only offset consumption to the point that they stay at or above a \$25 monthly bill, thereby reserving the credits that would bring them below the minimum bill. However, the net metering rule does not provide the utility with discretion to offset "some" of the customer's energy consumption in order to not go below \$25. The utility is required to apply energy credits to the customer's consumption until either the credits or the consumption reach zero.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Mr. David D'Agostino

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August 30, 2022

The Florida Public Service Commission approved Florida Power & Light Company's (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

FPL's net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25. Commission staff has confirmed that FPL continues to implement net metering practices pursuant to the requirements of the net metering rule.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,



Shonna McCray
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

SM:mep