

Antonia Hover

From: John Plescow
Sent: Tuesday, September 13, 2022 9:05 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20220001

Please, add to docket 20220001.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US>
Sent: Tuesday, September 13, 2022 7:59 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20220001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Sunday, September 11, 2022 10:44 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 188296

CUSTOMER INFORMATION

Name: Stephine Diaz
Telephone: (850) 992-2458
Email: stephinecauston@yahoo.com
Address: 8622 Robinwood Dr Milton FL 32583

BUSINESS INFORMATION

Business Account Name: Stephine Diaz
Account Number:
Address: 8622 Robinwood Dr Milton FL 32583

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

Florida power is trying to increase the price of our power once again. Where we live we are only given the option to pay this or to be with no power due to Florida being the only power company available. The increased rates since they have taken over the service has put a lot of us out of power and barely being able to keep our service on. Please help us with this issue before we all can't afford power service