

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 2:08 PM
To: 'rmcl44@outlook.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert McLendon
rmcl44@outlook.com

RE: FPSC Inquiry 1404734C

Dear Mr. McLendon:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 2:05 PM
To: 'mrss2rt@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mrs. Margaret Stewart
mrss2rt@aol.com

RE: FPSC Inquiry 1404731C

Dear Mrs. Stewart:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 2:02 PM
To: 'frischtom@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tom Frisch
frischtom@yahoo.com

RE: FPSC Inquiry 1404726C

Dear Mr. Frisch:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 1:47 PM
To: 'dianadestin@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Diana Hope
dianadestin@gmail.com

RE: FPSC Inquiry 1404718C

Dear Ms. Hope:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 1:28 PM
To: 'gm11377@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Guido Macargel
gm11377@gmail.com

RE: FPSC Inquiry 1404714C

Dear Mr. Macargel:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 1:24 PM
To: 'obeahman2@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Minerve Lalla
obeahman2@gmail.com

RE: FPSC Inquiry 1404713C

Dear Ms. Lalla:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Antonia Hover

From: Shonna McCray
Sent: Tuesday, September 20, 2022 12:59 PM
To: 'jackdhahn@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jack Hahn
jackdhahn@gmail.com

RE: FPSC Inquiry 1404698C

Dear Mr. Hahn:

This is in response to your E-mail to Commissioner Gabriella Passidomo, Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL) and the minimum bill charge. Given the nature of your concerns, Commissioner Passidomo believes it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to respond directly to you.

Under Rule 25-6.065, Florida Administrative Code (F.A.C.), net metering is defined as "a metering and billing methodology whereby customer-owned renewable generation is allowed to offset the customer's electricity consumption on-site." The rule states that "[d]uring any billing cycle, excess customer-owned renewable generation delivered to the investor-owned utility's electric grid *shall* be credited to the customer's energy consumption for the next month's billing cycle" (Rule 25-6.065(8)(e), F.A.C., emphasis added). Further, excess energy credits produced by the customer "*shall* accumulate and be used to offset the customer's energy usage in subsequent months" (Rule 25-6.065(8)(f), F.A.C., emphasis added).

The net metering rule requires utilities to offset customer energy consumption during each billing cycle with excess renewable energy credits accumulated by that customer. For some customers, the requirement on the utility to offset the customers' energy consumption with accumulated credits may result in a monthly bill that falls below \$25. If that is the case, the new minimum monthly bill charge will be applied to bring the monthly bill up to \$25. Some customers have suggested that the utility only offset consumption to the point that they stay at or above a \$25 monthly bill, thereby reserving the credits that would bring them below the minimum bill. However, the net metering rule does not provide the utility with discretion to offset "some" of the customer's energy consumption in order to not go below \$25. The utility is required to apply energy credits to the customer's consumption until either the credits or the consumption reach zero.

The Florida Public Service Commission approved Florida Power & Light Company's (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

FPL's net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25. Commission staff has confirmed that FPL continues to implement net metering practices pursuant to the requirements of the net metering rule.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

Your concerns were added to our files as a protest to the FPL's Rate Case, docket 20210015. You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 12:46 PM
To: 'kbyko@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Kathleen Bykowicz
kbyko@aol.com

RE: FPSC Inquiry 1404704C

Dear Ms. Bykowicz:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

* Our Florida offers electric assistance. The program is administered by the Florida Department of Children & Families. You can learn more information about Our Florida assistance by using the following link:

<https://www.ourflorida.com/>

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 12:39 PM
To: 'brookecrocker90@ymail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Brooke Crocker
brookecrocker90@ymail.com

RE: FPSC Inquiry 1404701C

Dear Ms. Crocker:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

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* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 12:31 PM
To: 'balmamail@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Marco Ballarin
balmamail@gmail.com

RE: FPSC Inquiry 1404697C

Dear Mr. Ballarin:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

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We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 11:22 AM
To: 'b.r.williams15@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Billy Williams
b.r.williams15@gmail.com

RE: FPSC Inquiry 1404678C

Dear Mr. Williams:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 11:19 AM
To: 'edcor@embarqmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Edward Etheridge
edcor@embarqmail.com

RE: FPSC Inquiry 1404676C

Dear Mr. Etheridge:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 11:15 AM
To: 'ncrain608@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Nikkole Crain
ncrain608@gmail.com

RE: FPSC Inquiry 1404675C

Dear Ms. Crain:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:07 AM
To: EOG-Referral
Subject: FW: Florida Power and Light Company

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: NikkoleJordan749 <ncrain608@gmail.com>
Sent: Tuesday, August 16, 2022 9:19 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light Company

Hello Mr. Governor. I hope I find you well today! I wrote this email because I'm just a little baffled, and I feel like what is happening is wrong. I am just one person. I'm not sure how to make a change or if there will ever be change but I will try. Florida Power and Lights company is beyond overcharging people for their power. One year ago today my power bill for July was 197\$. Today I sit with a 325\$ power bill. There are some differences from the two years. One being I moved from an apartment to an actual house so that would obviously have some effect on how high my power bill would be. The second is the company. It went from Gulf Power to Florida Power and Lights. They are charging so much. This cannot be right. 325\$ for a power bill is insanity. I know I don't know what goes on behind the scenes but I still don't feel like it should be that much money. Eric Silagy who is the CEO of the company's networth is \$43.8 billion dollars. So while he's sitting up there with his 43.8 billion net worth, he's beyond overcharging people for power. I don't see how that's even right, or morally okay. Who even needs to make 43.8 billion while others are suffering, by price gauging people, just to pay their power bill (I believe considering gulf power never was like this). I will not stop emailing and trying to figure out a solution by Gods will. I will do what it takes. I can't change the price of grocery's or gas or anything else but this. This is wrong !!! And even more wrong when you see that the CEO is beyond rich so why charge people so much. It's wrong, maybe not by society's standards but by God this is so wrong. Thank you for reading this far if you have. I'll see you in my next email because I don't know what else to do besides email you. I truly hope you have a blessed day and thank you for all you've done for Florida so far!!!!

Respectfully,

Nikkole Crain

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:07 AM
To: EOG-Referral
Subject: FW: Florida power and light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Eddie <edcor@embarqmail.com>
Sent: Tuesday, August 16, 2022 2:41 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida power and light

Have a couple of items

1st who ever approves there rates for FPL needs to be investigated It looks like the power company is very corrupt along with Fl. energy board or who ever approves there rates.

2nd I'm all for our military and my father was in the service but we have given them a lot of tax brakes if they are injured. What I haven't seen is anything for our elderly that also need as much if not more, because property tax's keeps rising and lot of them our on a fixed income like I will be before long which I'm considering a move to another state they may have state tax but it still is a big saving compared to Fl. I have been a resident for 52+ years.

Thank you
Edward Etheridge

Sent from [Mail](#) for Windows

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:06 AM
To: EOG-Referral
Subject: FW: FPL and other rate increases

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Billy Williams <b.r.williams15@gmail.com>
Sent: Sunday, August 21, 2022 12:40 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL and other rate increases

RON, MY FAMILY VOTED FOR YOU BUT YOU ARE MAKING IT VERY DIFFICULT TO VOTE FOR YOU AGAIN.

YOU SPEND ALL OF YOUR TIME ATTACKING DISNEY WORLD AND ANTHONY FAUCI AND THE WEARING OF MASKS.

BUT

WHAT ARE YOU DOING ABOUT THE FPL BILLS THAT HAVE SKYROCKETED THIS YEAR.

MY ELECTRIC BILLS ARE 30% HIGHER EACH MONTH THAN LAST YEAR.

ANY TIME THAT YOU WOULD LIKE PROOF OF THE 30% INCREASE JUST LET ME KNOW.

MY WATER BILL IS 50% HIGHER

MY HOMEOWNERS INSURANCE PREMIUMS HAVE TRIPLED

ALL OF THIS IS ON TOP OF THE COST OF GAS FOR OUR CARS.

THE COST OF GROCERY SHOPPING

ETC. ETC. ETC.

WHAT THE HECK ARE YOU DOING TO THE STATE OF FLORIDA.

CONCENTRATE ON THE THINGS THAT MATTER THE MOST.

LIKE BEING ABLE TO AFFORD OUR ELECTRIC, WATER AND HOMEOWNERS INSURANCE.

NOBODY GIVES A CRAP ABOUT DISNEY'S PHILOSOPHY OR ABOUT ANTHONY FAUCI.

DO SOMETHING ABOUT THE THINGS I MENTIONED BEFORE ELECTION DAY.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:05 AM
To: EOG-Referral
Subject: FW: FPL abuse

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Marco <balmamail@gmail.com>
Sent: Monday, August 22, 2022 10:47 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL abuse

Dear Governor De Santis,

Floridians are being brutally abused by FPL. Our electrical bills have double in 1 year, and even the FPL employees when contacted over the phone don't even try to hide the fact that FPL can do whatever they want because they have monopoly. The situation is crazy and it does not belong to a democracy. Would you please look into this and stop the abuse? I read that nothing can be done because FPL is so powerful that has all the politicians and Florida leaders in their pockets. This is all over the internet, will you please help Floridians with this as you have done with many other issues? This is really an urgent matter that touches everybody, big and small.

Thank you for all you do for Florida, Marco Ballarin Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:05 AM
To: EOG-Referral
Subject: FW: FPL's continued attempt to retard the advancement of Home Solar

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Jack Hahn <jackdhahn@gmail.com>
Sent: Tuesday, August 23, 2022 10:32 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL's continued attempt to retard the advancement of Home Solar

Dear Governor DeSantis,

Thank you for vetoing FPL's attempt to retard the advancement of home solar power generation. Please continue your efforts by stopping their recent \$25 minimum bill which they got the PSC to approve.

I am in the process of installing roof top solar panels with the desire to reduce green-house gases as well as my energy costs. This minimum bill enables FPL to get more money from people like me who are using less energy. It also decreases the individuals' economic incentive to purchase home solar panels.

Thank you for your continued support of home solar generation.

Jack Hahn
12645 SW 114th Ave.
Miami, FL 33176

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:04 AM
To: EOG-Referral
Subject: FW: FPL's continued attempt to retard the advancement of Home Solar

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Jack Hahn <jackdhahn@gmail.com>
Sent: Tuesday, August 23, 2022 10:32 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL's continued attempt to retard the advancement of Home Solar

Dear Governor DeSantis,

Thank you for vetoing FPL's attempt to retard the advancement of home solar power generation. Please continue your efforts by stopping their recent \$25 minimum bill which they got the PSC to approve.

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Thank you for your continued support of home solar generation.

Jack Hahn
12645 SW 114th Ave.
Miami, FL 33176

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:04 AM
To: EOG-Referral
Subject: FW: FPL

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Brooke Crocker <brookecrocker90@ymail.com>
Sent: Wednesday, August 31, 2022 4:10 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Good afternoon Governor,

First off, I am a huge supporter of you and what you've done. Unfortunately, I have an issue. For months now my FPL is going up. I have done everything possible to lower my energy usage and it continues to go up. This has got to stop. Can't you stop these ridiculous price hikes? My fpl bill is basically a car payment. At some point it's going to be either pay for electric or pay for a car to get to work. Please please look into these and get Floridians a lower electric bill. I am not the only complainant. We are counting on you.

Thank you
Brooke Spencer

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:02 AM
To: EOG-Referral
Subject: FW: FPL bills

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: KATHLEEN BYKOWICZ <kbyko@aol.com>
Sent: Wednesday, September 7, 2022 2:11 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL bills

Dear Governor Desantis

We are struggling to budget and have noted a dramatic increase in our monthly electric bills with Florida Power and light. I am respectfully requesting that you have a committee look into our concerns and increases in the Acerage/Locahatchee. 33412 West Palm Beach Florida.

Thank you

Submitted by

Kathleen Bykowicz
12693 Tangerine Blvd
West Palm Beach Florida
33412

Sent from my iPad

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 10:59 AM
To: EOG-Referral
Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: obeahman2 <obeahman2@gmail.com>
Sent: Friday, September 9, 2022 8:47 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Hello Governor,

As a homeowner who lives paycheck to paycheck, I was shocked to read several articles about how you allowed FPL to jack up our prices. My electric bill went from average \$100 to over \$200!!! Why is that allowed? Where is your compassion? We have to deal with higher taxes, higher insurance premiums, higher gases, higher groceries, higher home prices and the list goes on.

I've ALWAYS defended you and supported your decisions but this is very discouraging. You're focused on CRT and FSA, and LGBTQ when you should be focused on FPL!!!

Everyone is at their wits end with paying higher prices and to think that you allowed FPL to increase our bill is unconscionable! I've even heard of people paying \$600/mo for a four bedroom house with no pool.

Governor, you're coming up for re-election so if you'd like to be re-elected you've got to do better for the average citizen. Allowing FPL and insurance companies to take advantage of us is very inconsiderate and hurtful. You've always struck me as someone who cares. I hope you show this by doing better for the citizens you were elected to represent.

Thank you

Minerve Lalla

Sent via the Samsung Galaxy S21 5G, an AT&T 5G smartphone

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 10:58 AM
To: EOG-Referral
Subject: FW: Florida power

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Guido Macargel <gm11377@gmail.com>
Sent: Tuesday, September 13, 2022 9:57 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida power

Good Morning Mr. Governor,

Us Floridians are in need of assistance, especially in the panhandle area.

I'm from Bay County and ever since FPL took over from Gulf Power, our power bills have doubled. Mine for example has gone from a normal monthly of \$195 to \$335 per month. This is at the same time that we are having to deal with food cost, gas, retail, and so forth going up. FPL has pretty much achieved a monopoly with power. For a lot of us, we are struggling with all the increases. I understand there being an increase with the Biden emissions decrease, but doubling customers bills during these times is painful and takes hard earned money from other needs. Such as child care, and the other increases.

You have been doing a phenomenal job for our state. Will you PLEASE HELP US with these drastic increases. We are in a position where we can't do anything about it. If we don't pay these increases, we don't have power. With you being a lifelong Floridian, I'm sure you know the need for AC and power in our state.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 10:57 AM
To: EOG-Referral
Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Diana Hope <dianadestin@gmail.com>
Sent: Friday, September 16, 2022 10:32 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Mr DeSantis please help Florida people from high prices that are really hurting alot of your Florida people. I'm afraid with all the talking they just might vote you out unless you come forward about this issue. Please help us. If you would please talk to us about FPL. It's got to stop with gouging people with extreme prices.

Thanks

Diana

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 10:57 AM
To: EOG-Referral
Subject: FW: Florida power

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: tom Frisch <frischtom@yahoo.com>
Sent: Friday, September 16, 2022 2:52 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida power

Governor DeSantis, I know you're a busy man so I'll keep this brief. You seriously need to look into the price gouging of Florida power, they're really hurting the people of your wonderful state with the way they're steadily going up on their rates. This is a reflection of your leadership and it's not a good reflection. Please help. Thank you sincerely.

Sent from my iPhone

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 10:56 AM
To: EOG-Referral
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Margaret <mrss2rt@aol.com>
Sent: Monday, September 19, 2022 12:14 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light

Dear Governor DeSantis

My name is Margaret Stewart and I live in Callaway Florida. In the past year Florida Power and Light bought out Gulf Power and took over this area's electricity needs. My July 2021 Gulf Power bill was just under \$200, in the height of summer heat. This year with Florida Power and Light, my July bill was just under \$500. I know people who have a one month bill of over \$1,000. I enrolled in budget billing 3 months ago, but that bill creeps up every month. My first budget bill was \$186 a month. This last bill I received is now \$302 a month. Everyone is struggling to pay their electric bills because of the price gouging that Florida Power and Light is engaging in. The fuel surcharge on our bill alone with over \$100. I know that the unprecedented inflation under the current administration in Washington is out of control. However I just don't see how an electric bill can nearly triple from last year's bill.

I have a bed ridden husband who suffered a traumatic brain injury back in January. Needless to say, he is not working and I am only able to work on Saturdays because there's no one else to take care of my husband. He uses an oxygen concentrator but I don't see that that machine is responsible for nearly tripling my bill. Our nest egg is quickly dwindling because of our electric bill.

I and my neighbors and my community would be ever so grateful if someone in your administration could look into why Florida Power and Light of NW Florida is charging us so much. My light bill is fast approaching what my mortgage payment is and that is not right in any scenario.

In closing I would like to thank you so much for everything you have done for the state of Florida. I appreciate you and everything that you have done and are still trying to do for us. I hope one day to see you in the White House so that you can help the rest of the country the way you have helped Florida.

Sincerely,
Margaret Stewart

[Sent from the all new AOL app for Android](#)

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 10:56 AM
To: EOG-Referral
Subject: FW: Fpl

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: robert mclendon <rmcl44@outlook.com>
Sent: Sunday, September 18, 2022 7:27 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Fpl

I have lived and worked in the state of Florida for over 60 years I was with Gulf power for the last 25 years my electric bill stayed between a 100 and a \$140 a Month the month Florida power took over my electric bill went over \$300 And has stayed near there I'm on a fixed income now and I cannot afford people robbing me left and right between Gasoline food And Florida power I have no money a week or 2 weeks every month I think you have done a very good job with everything else let's stop backing Florida power and light they are screwing the people of Florida And if things don't change I'm leaving Florida FYI Florida power and light are cost in U votes every day

Sent from my Verizon, Samsung Galaxy smartphone
[Get Outlook for Android](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: charley7722@aol.com
Sent: Friday, September 16, 2022 11:51 AM
To: Office of Chairman Fay
Cc: Office of Commissioner Passidomo; Office of Commissioner Clark; Office of Commissioner Graham; Office of Commissioner La Rosa; Ellen Plendl; Shonna McCray; farmer.gary@flsenate.gov; rebecca.talton@fpl.com; fl23response@mail.house.gov; evan.jenne@myfloridahouse.gov; eric.silagy@fpl.com; ron.desantis@eog.myflorida.com; randolph.diane@flsenate.gov; leabird@comcast.net
Subject: The "Illegal" Monetary Penalizing Factor FPL ???

FPSC Commissioners, State of Florida

Docket No. 20210015 FPL Account No. 26582 57510

I would like to thank those of you that irresponsibly granted FPL the permission to monetarily penalize me, and also the unwary out there for my lower monthly KWH usage.

Those of you that did grant FPL the permission to do so should be held fully accountable for same as I am going to forward a Certified RRR letter to Governor Ron DeSantis

to request that a thorough investigation be initiated as soon as possible.

FPL in the interim has successfully pulled off another sleazy deal in order to fatten their cash reserves at the publics expense !

The Loyal Customer Incentive Factor Since 1976 : (Being Monetarily Penalized In The Year 2022)

As a Veteran Senior Citizen FPL has made no sincere effort to date to afford me the courtesy of a commendation that I most assuredly deserve for conserving electrical energy.

Those of you that granted FPL Their Unwarranted request should be "Ashamed" of yourselves for doing so !

I will now await my request of the Florida Governor who has the authority to replace the current staff at the FPSC.

Thank You FPSC Commissioners.

Michael Walsh

Senior Citizen (82 Years Young)

Sierra Club Member

US Navy Veteran 1957-1963 ADR2

Hollywood, Fl.