

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, September 20, 2022 2:11 PM
To: Consumer Correspondence
Subject: Docket No. 20220001
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW FP&L; FW FPL Rate hike; FW Florida Power and Light Plan to Pass Through Costs; FW Fpl request for rate hike

See attached customer correspondence and replies for Docket No. 20220001.

Antonia Hover

From: Shonna McCray
Sent: Tuesday, September 20, 2022 1:37 PM
To: 'Inamcd1@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Larry McDonald
Inamcd1@gmail.com

RE: FPSC Inquiry 1404712C

Dear Mr. McDonald:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about FPL's proposed fuel cost adjustment. The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on a customer's bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

Fuel costs for FPL were set by the FPSC during the November 2021 cost recovery clause hearing. By Florida Statute and established Commission policy, electric utilities may recover certain expenses from customers through cost recovery charges adjusted annually by the FPSC. Cost recovery is allowed on fuel and purchased power, capacity, conservation, and environmental requirements. Utilities may not, however, earn a profit on fuel charges.

Between November 1, and November 3, 2022, the FPSC will conduct the next hearings to determine the 2023 fuel adjustment charges. You may watch the hearings live or afterwards by using the following link:

<http://www.floridapsc.com/agendas/audiovideo/index.aspx>

Thank you for sharing your views. We will add your comments to the correspondence side of Docket No. 20220001-EI regarding the fuel cost adjustment.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Shonna McCray
Sent: Tuesday, September 20, 2022 1:36 PM
To: 'stephenrsparks@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Steve Sparks
stephenrsparks@gmail.com

RE: FPSC Inquiry 1404710C

Dear Mr. Sparks:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Shonna McCray
Sent: Tuesday, September 20, 2022 1:35 PM
To: 'nicolehardy25@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Nicole Hardy
nicolehardy25@gmail.com

RE: FPSC Inquiry 1404709C

Dear Ms. Hardy:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Shonna McCray
Sent: Tuesday, September 20, 2022 1:34 PM
To: 'ilyredw@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Ileana Lopez-Beakey
ilyredw@gmail.com

RE: FPSC Inquiry 1404708C

Dear Ms. Lopez-Beakey:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:01 AM
To: EOG-Referral
Subject: FW: FP&L

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Ileana Lopez-Beakey <ilyredw@gmail.com>
Sent: Thursday, September 8, 2022 8:14 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FP&L

Please I'm begging you. We cannot afford another price hike for our electric bill.
I make \$45k a year and my electric bill is now \$205 I run my air at 80.
Please help us

Ileana Lopez-Beakey

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:01 AM
To: EOG-Referral
Subject: FW: FPL Rate hike

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Nicole Hardy <nicolehardy25@gmail.com>
Sent: Friday, September 9, 2022 8:44 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Rate hike

Mr DeSantis,

Deny any rate hike increases requested by FPL. I'm already paying 30% higher electricity bills, every month, thanks to the absolutely unfair and asinine tiered rates imposed by FPL on the Florida panhandle when they bought Gulf Power. Yes, electricity bills are an average 30% more since FPL took over - that's a crazy increase - the PSC should have NEVER approved those tiered rates!! In fact, you should realize your mistake and revoke them! No family in Florida uses fewer than 1000kwh/month, and we should not be severely punished for doing so.

DO NOT approve any rate increase for FPL And Revoke the Tiered Rates in the Florida Panhandle - FPL is killing us here. Wake Up and stop ignoring us - I know you've received thousands of complaints!

Nicole Hardy
Pace, FL 32571

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:01 AM
To: EOG-Referral
Subject: FW: Florida Power and Light Plan to Pass Through Costs

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Stephen Sparks <stephenrsparks@gmail.com>
Sent: Friday, September 9, 2022 10:05 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light Plan to Pass Through Costs

Dear Governor Santis:

Florida Power and Light promised us in NW FL when they took over Gulf Power an increase in the first year and then 5 years of reductions. That has not happened. Instead, prices have increased nearly monthly for myself and others living in Santa Rosa County even with kilowatt usage has declined. This company has posted a 32% increase in year-over-year revenue and a 308% increase in profits! Now they want MORE through passing some of their cost on to the customers. Many of us are senior citizens living on fixed incomes, these utility cost increases would be reasonable if the company's revenues and profits were so incredibly high, but they are.

Please no rubber-stamp on FPL rate increases! NW FL, as you know, is the most (perhaps other than The Villages) conservative area of the state. We've supported you a governor, please support us as victims of FPL!

--

Steve

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, September 20, 2022 11:00 AM
To: EOG-Referral
Subject: FW: Fpl request for rate hike

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Larry Mcdonald <lnamcd1@gmail.com>
Sent: Friday, September 9, 2022 4:24 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Fpl request for rate hike

Dear Governor,

Please do not allow Florida Power and light a rate increase. Since taking over from Gulf Power Northwest Florida has suffered. The new tiered rate has caused many problems for residents on fixed incomes. The history of this companies high earnings is troublesome.

As a republican and a donor to your reelection I beg you to do what you can to persuade the P.S. commission to deny a rate increase.

Thank You

Larry Mc Donald

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