

Hiep Nguyen

From: John Plescow
Sent: Monday, November 14, 2022 1:47 PM
To: Diane Hood; Consumer Correspondence
Subject: FW: Please review and advise

This is for docket 20220001.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Monday, November 14, 2022 1:36 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: Please review and advise

File for docket Docket 20220001 and send the fuel charge email to the customer? DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Sunday, November 13, 2022 8:21 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 188876

CUSTOMER INFORMATION

Name: Karen Wolf
Telephone: (850) 238-7102
Email: chuckandkaren@swbell.net
Address: 305 Aralia Circle Panama City Beach FL 32408

BUSINESS INFORMATION

Business Account Name: Charles Wolf
Account Number:
Address: 305 Aralia Circle Panama City Beach FL 32408

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

Excessive rates.

1. After FPL acquisition of Gulf Power, both the fuel surcharge and the KW rates have increased excessively.
2. Even with energy updates to our property, the rates are excessively high when compared to last year.
3. When FPL is the monopoly provider and are able to recover their costs plus an allowed rate of return from their customers, are all of their costs for commercials during NFL games allowed?

We don't need to see monopoly provider commercials on TV, but rather, we need to see rate reductions. Need we be reminded about inflation?

How about a rate case to review appropriate costs and a rate reduction?

PSC was contacted previously