

Lorena Hollett

From: Lorena Hollett on behalf of Records Clerk
Sent: Friday, December 2, 2022 8:35 AM
To: 'Robert Ducato'
Cc: Consumer Contact
Subject: FW: Docket NO. 20220033-WS (CHC VII Ltd.)
Attachments: PSC Florida Comment On Water Rate Scan.pdf

Good morning, Robert Ducato.

We will be placing your comments below in consumer correspondence in Docket No. 20220033, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Regards,

Lorena Hollett
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6758

From: Robert Ducato <bobducato@aol.com>
Sent: Thursday, December 1, 2022 7:16 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket NO. 20220033-WS (CHC VII Ltd.)

Dear Sir or Madam

Please see my attached comment

Robert P Ducato

Application for staff-assisted rate case in Polk County by

CHC VII, Ltd.

DOCKET NO. 20220033-WS

Name Robert P. Ducato

Address 363 N. Putter Circle, Winter Haven FL 33881

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
My concern is the water quality at Swiss Golf and Tennis in Winter Haven, FL. We are part time residence here and we have notice a sulphuric stench in the water, at least once each trip we receive a boil water notice.
We pay a water and sewage charge each month, even when not here, and that means we are paying a bill for a time or greater than full time users.
For what we pay, we should be getting clean, odorless, water anytime we are here. The system should be constantly maintained so that we do not have regular boil water alerts.
An rate increase is only warranted when the water system is properly maintained. Until then I must voice an objection based on what I have stated. CRF's priority should be secondary to the safety of the water users.
<u>Robert P. Ducato</u>
<u>35 E Main St.</u>
<u>Westfield, NY 14787</u>

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