

Antonia Hover

From: John Plescow
Sent: Monday, January 9, 2023 11:36 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: Please review and advise

Please, add to 20230001.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Monday, January 09, 2023 10:16 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: Please review and advise

File for docket 20230001? DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, January 07, 2023 1:58 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 189361

CUSTOMER INFORMATION

Name: Linda Thoma
Telephone: 7273306059
Email: lthoma29@yahoo.com
Address: 7001 142nd Ave N, Lot #353 Largo FL 33771

BUSINESS INFORMATION

Business Account Name: Linda A Thoma
Account Number: 9100 5750 6037
Address: 7001 142nd Ave N, Lot #353, Lot #353 Largo FL 33771

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

I just want to thank the commission for allowing Duke Energy to HIKE their prices to the point where I now no longer can turn my heat on. Of course for December I consumed more energy than normal due to the cold weather, but after receiving my bill I realized I can not afford to use hardly any energy. So when the heat in Florida returns I will no longer be able to set my a/c at 79 degrees and will have to set it well above that just to be able to live. As you will note I use minimal energy at all times. I think for my November billing I only used about 281 kw. I am a 76 year old person who lives on a very fixed income of which almost 40% goes to rent. I don't want or believe in Duke's "Share the Light" charity, since the CEO made \$16.5M in 2021. Please start working for the people and not these huge corporations that continuously bill us for things that they have publicly said is not going to happen, but your commission approved for them to keep billing us. I feel most of you must have stock in all the utilities so therefore you continue to give them increases that is not deserved. My weight is well under 100 lbs and I'm now sitting in my house where the thermostat is reading 66.....because I can't afford these rates.