

Iris Rollins

From: John Plescow
Sent: Thursday, January 19, 2023 8:44 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: Please review and advise

Please, add to docket 20230001.

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Thursday, January 19, 2023 8:15 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: Please review and advise

File for docket 20230001 and forward to Duke Energy to answer her questions, and "we have forwarded your concerns" email to the customer? DHood

From: Webmaster <webmaster@PSC.STATE.FL.US>
Sent: Tuesday, January 17, 2023 9:12 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: FW: PSC Contact Form

From: contact@psc.state.fl.us <contact@psc.state.fl.us>
Sent: Saturday, January 14, 2023 5:54 PM
To: Webmaster <webmaster@PSC.STATE.FL.US>; burd51@aol.com
Subject: PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question
Name: Barbara Barbour
Company: unknown
Primary Phone: 4079710835
Secondary Phone:
Email Address: burd51@aol.com
Response requested? no
Comments:

I understand the electric rates for Duke Energy need to increase. What I don't understand is why I pay a customer charge and it's need to increase. I don't have a choice on electric companies. Wish I did. They have always charged a fuel charge from years ago when the price of fuel was so high. When the price of fuel went down they didn't stop the fuel charge and it has increased again with the bill I received today. My electric is 67.61 and I pay a fuel charge of 41.25. Certainly glad I received an increase in social security so I can hand it over to Duke. I would file a complaint but it won't do any good so there is no point in wasting my time.