

Antonia Hover

From: John Plescow
Sent: Monday, January 30, 2023 11:43 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20230001

Please, add to docket 20230001.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Monday, January 30, 2023 11:18 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20230001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Sunday, January 29, 2023 9:04 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 189599

CUSTOMER INFORMATION

Name: Miguel Carrillo
Telephone: 8304460775
Email: Laubelim@gmail.com
Address: 3108 lake Suzanne Dr Cantonment FL 32533

BUSINESS INFORMATION

Business Account Name: Miguel Carrillo
Account Number:
Address: 3108 lake Suzanne Dr Cantonment FL 32533

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company

Details:

The company raise the cost this year and looks like is working on continuing the cost increase. The usage during this weather is not much but the heat is coming. This will affect tons of people. Additionally, why they charge to make payments over the phone or online. This option should be free of charge.