

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 10:32 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW FPL seeks Rate Hike; FW FPL; FW Florida light and power company; FW FPL rate hike

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230017

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 10:26 AM
To: 'aburns.bsatz@yahoo.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Austin C. Burns
aburns.bsatz@yahoo.com

RE: FPSC Inquiry 1414832C

Dear Mr. Burns:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket No 20230017 regarding FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Ian and Nicole, by Florida.

* Docket 20230001 regarding FPL's middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by each utility and other parties in the docket.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 9:56 AM
To: 'johnawhitfield@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John A. Whitfield
johnawhitfield@hotmail.com

RE: FPSC Inquiry 1414824C

Dear Ms. Shaffer:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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* Docket 20230001 regarding FPL's middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 9:15 AM
To: 'roxylady_1977@yahoo.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Roxanne Carroll
roxylady_1977@yahoo.com

RE: FPSC Inquiry 1414815C

Dear Ms. Carroll:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

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Finally, you expressed concern about competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 9:10 AM
To: 'hdreyno@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Holly Reynolds
hdreyno@gmail.com

RE: FPSC Inquiry 1414814C

Dear Ms. Reynolds:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

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Finally, you expressed concern about competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- Community Action Program Committee, Inc. at 844-356-8139

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 8:46 AM
To: 'joe.schlosser5@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Joe Schlosser
joe.schlosser5@gmail.com

RE: FPSC Inquiry 1414806C

Dear Mr. Schlosser:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:59 PM
To: EOG-Referral
Subject: FW: FPL seeks Rate Hike

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Austin C Burns <aburns.bsatz@yahoo.com>
Sent: Tuesday, January 31, 2023 11:57 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL seeks Rate Hike

Constituent message:

1. **Name**
Austin C Burns
2. **Email Address**
aburns.bsatz@yahoo.com
3. **Phone Number**
2146632677
4. **Subject**
FPL seeks Rate Hike
5. **Message**
I really hope that this is not true. In 2022 my usage was up 7% and my Bill increased 31% Y.O.Y. In 2021 my usage was up 10% and my bill was up 10% Y.O.Y.

We need Gov. Desantis to be well aware what FPL is doing to its customers. We have only one other option that is solar and with a 20 year ROI doesnt seem like that is a viable solution.

<http://www.northescambia.com/2023/01/fpl-seeks-rate-hike-for-hurricane-natural-gas-costs>

6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:53 PM
To: EOG-Referral
Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Johnny Whitfield <johnawhitfield@hotmail.com>
Sent: Sunday, January 29, 2023 8:55 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Constituent message:

1. **Name**

Johnny Whitfield

2. **Email Address**

johnawhitfield@hotmail.com

3. **Phone Number**

8502819067

4. **Subject**

FPL

5. **Message**

Dear Gov. DeSantis,

I'm writing while sitting in the dark with no electricity. I see that the PSC has voted to raise our rates 3 more times. I think it's time that YOU fire all of the PSC commissioners. I thought that you were on the taxpayers / voters side. I voted for you in the past but will not in the future should you run for another office I'm sure you and the PSC are compensated by FPL.

Thank you,

John A. Whitfield
2014 Mathison Road
Cantonment Fl 32533
850-281-9067
johnawhitfield@hotmail.com

6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:47 PM
To: EOG-Referral
Subject: FW: Florida light and power company

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Holly Reynolds <hdreyno@gmail.com>
Sent: Friday, January 27, 2023 7:28 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida light and power company

Constituent message:

1. **Name**
Holly Reynolds
2. **Email Address**
hdreyno@gmail.com
3. **Phone Number**
8509682441
4. **Subject**
Florida light and power company
5. **Message**
Something needs to be done about FPL in Pensacola. Their rates are skyrocketing and we have no other choice because of the monopolizing of the powers. We need options and savings to the customers. I am a school teacher in escambia county and cannot afford to live on my pay and raise my two children, and all expenses have doubled.

Food is outrageous and gas has skyrocketed also! Florida's in the panhandle need options!

Please help,

Holly Reynolds

6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:41 PM
To: EOG-Referral
Subject: FW: FPL rate hike

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Joe Schlosser <joe.schlosser5@gmail.com>
Sent: Wednesday, January 25, 2023 8:11 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL rate hike

Constituent message:

1. **Name**
Joe Schlosser
2. **Email Address**
joe.schlosser5@gmail.com
3. **Phone Number**
8504200086
4. **Subject**
FPL rate hike
5. **Message**
Gov DeSantis,

First I would like to say, thank you for everything you have done for us here in our state and especially for us in the panhandle after you helped take care of issues we had surrounding Hurricane Sally and the subsequent bridge debacle. I'm proud to live and raise my children here in Florida. I hope you continue to fight the good fight against the crazy ideas that continue to plague our nation.

I'm writing to ask you for more help. FPL recently took over Gulf Power, and since then our power bills have gone up significantly. This was supposed to have been temporary and to only update infrastructure, but now I understand they want to increase the rates again by up to 20%. This is difficult to swallow, especially when their website says they spent \$20 million on charity in 2021. I am tired of paying for their tax write-offs and hope you can step in to help those of us being squeezed by not only Biden's economy, but these monopolistic corporations. Thank you.

6. Attach file (optional)

This message was sent from <https://www.flgov.com>.

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