

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 12:55 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230020
Attachments: FW Duke Energy Increases; FW Duke Power cost increases; FW Electric bill out of control increasss.; FW Duke Energy rate increase request; FW No to duke increase; FW Duke Energy; FW Duke energy request for 20% rate increase; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230020

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:47 PM
To: EOG-Referral
Subject: FW: Duke Energy Increases

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Toby S Smith <tsmith4604@aol.com>
Sent: Friday, January 27, 2023 5:27 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy Increases

Constituent message:

1. **Name**
Toby S Smith
2. **Email Address**
tsmith4604@aol.com
3. **Phone Number**
4072470161
4. **Subject**
Duke Energy Increases
5. **Message**
We need a break here!! Let's REALLY look at these increases--people have to have electricity so let's be reasonable!! Thanks for looking into this matter--we need your help!!
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:46 PM
To: EOG-Referral
Subject: FW: Duke Power cost increases

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Rebecca Gilbert <mercedesflash@hotmail.com>
Sent: Friday, January 27, 2023 3:51 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Power cost increases

Constituent message:

1. **Name**
Rebecca Gilbert
2. **Email Address**
mercedesflash@hotmail.com
3. **Phone Number**
4. **Subject**
Duke Power cost increases
5. **Message**
Power and utility company price increases need to be capped and price increases need withheld for 2023.
6. **Attach file (optional)**

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:45 PM
To: EOG-Referral
Subject: FW: Electric bill out of control increasss.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Linda Earls <le0108@aol.com>
Sent: Friday, January 27, 2023 3:37 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric bill out of control increasss.

Constituent message:

1. **Name**
Linda Earls
2. **Email Address**
le0108@aol.com
3. **Phone Number**
4075951509
4. **Subject**
Electric bill out of control increasss.
5. **Message**
Governor is there anything you can do to stop this? Thank you in advance!!

-and for all you do for us!!

6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:45 PM
To: EOG-Referral
Subject: FW: Duke Energy rate increase request

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Patricia LaBrot <labrot46@gmail.com>
Sent: Friday, January 27, 2023 3:27 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy rate increase request

Constituent message:

- Name**
Patricia LaBrot
- Email Address**
labrot46@gmail.com
- Phone Number**
4074621323
- Subject**
Duke Energy rate increase request
- Message**
With all due respect you to NOT approve further rate hikes requested by Duke Energy. They have already raised our fees and want to increase them again. I understand the needs of our energy providers in the face of increasing numbers of residents and businesses as well as the impact of hurricane Ian and tropical storm Nicole. But as homeowners we incurred extra expenses as well. In addition Duke spends many dollars hiring tree companies to continuously cut our beautiful trees at least three times a year. Where I live we no longer have a tree canopy over our street, it is now bare due to the butchering of our trees. It would be money better spent putting our electrical lines underground.
Thank you for your attention.
- Attach file (optional)**

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:44 PM
To: EOG-Referral
Subject: FW: No to duke increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Penny Hippey <phippey@yahoo.com>
Sent: Friday, January 27, 2023 12:31 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: No to duke increase

Constituent message:

1. **Name**
Penny Hippey
2. **Email Address**
phippey@yahoo.com
3. **Phone Number**
4077908500
4. **Subject**
No to duke increase
5. **Message**
Let's stop the nonsense we can barely pay rent let alone more on electricity please help the elderly and handicap people with hardly an income
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:44 PM
To: EOG-Referral
Subject: FW: Duke Energy

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Sonia Lugo <joseandsonialugo@yahoo.com>
Sent: Friday, January 27, 2023 10:31 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy

Constituent message:

1. **Name**
Sonia Lugo
2. **Email Address**
joseandsonialugo@yahoo.com
3. **Phone Number**
4073085846
4. **Subject**
Duke Energy
5. **Message**
Please say NO to any increases in electrica rares for Central Florida. Enough is enough. Too many people are already hurting!
Respectfully,
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:43 PM
To: EOG-Referral
Subject: FW: Duke energy request for 20% rate increase
Attachments: 6FEACB54-0738-4C7A-ABF2-698CDF5CD567.jpeg

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Fernando Acuna <jrflash4@aol.com>
Sent: Friday, January 27, 2023 8:03 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke energy request for 20% rate increase

Constituent message:

1. **Name**
Fernando Acuna
2. **Email Address**
jrflash4@aol.com
3. **Phone Number**
9146299203
4. **Subject**
Duke energy request for 20% rate increase
5. **Message**
When will it end? From the water bill, property-taxes,property insurance and once again the Power bill. Dream of home ownership is slowly be ripped from our hands. How does anyone afford to live under these conditions? Can you please put and end to all of these rate increases once and for all.
6. **Attach file (optional)**
<6FEACB54-0738-4C7A-ABF2-698CDF5CD567.jpeg>

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Date went into effect	Utility	Under-recovery amounts	Increase in fuel portion of bill
2021 - approved			
May	FPL	\$302,560,580	16.49%
September	DEF	\$190,992,316	14.83%
September	TECO	\$73,344,203	38%
2022 - approved			
January	FPL	\$809,975,807	23.56%
March	DEF	314,223,437	21.40%
April	TECO	165,639,603	38.10%
2023 Preview			
not requested yet	FPL	\$1,658,287,443	to be determined
not requested yet	DEF	\$1,308,956,670	to be determined
not requested yet	TECO	\$411,964,625	to be determined
Total amount		\$5,070,305,081	

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 12:33 PM
To: 'jrflash4@aol.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Importance: High

Mr. Fernando Acuna
jrflash4@aol.com

RE: FPSC Inquiry 1414854C

Dear Mr. Acuna:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.

* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 12:35 PM
To: 'joseandsonialugo@yahoo.com'
Subject: Consumer Inquiry - Duke Energy Florida

Importance: High

Ms. Sonia Lugo
joseandsonialugo@yahoo.com

RE: FPSC Inquiry 1414855C

Dear Ms. Lugo:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 12:38 PM
To: 'phippey@yahoo.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Penny Hippey
phippey@yahoo.com

RE: FPSC Inquiry 1414856C

Dear Ms. Hippey:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 12:42 PM
To: 'labrot46@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Patricia LaBrot
labrot46@gmail.com

RE: FPSC Inquiry 1414858C

Dear Ms. LaBrot:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 12:45 PM
To: 'le0108@aol.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Linda Earls
le0108@aol.com

RE: FPSC Inquiry 1414859C

Dear Ms. Earls:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 12:47 PM
To: 'mercedesflash@hotmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Rebecca Gilbert
mercedesflash@hotmail.com

RE: FPSC Inquiry 1414860C

Dear Ms. Gilbert:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
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1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 12:54 PM
To: 'tsmith4604@aol.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Toby S. Smith
tsmith4604@aol.com

RE: FPSC Inquiry 1414863C

Dear Mr. Smith:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-511-0809 (fax)