

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 2:31 PM
To: Consumer Correspondence
Subject: Docket No. 20230001
Attachments: FW Duke Energy; FW Electric rate hikes; FW Duke outrageous prices on electricity;
Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida;
Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and replies for Docket No. 20230001.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:58 PM
To: EOG-Referral
Subject: FW: Duke Energy

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Bonnie ramos <bonnie@virtuallegalsolutionsllc.com>
Sent: Monday, January 30, 2023 8:37 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy

Constituent message:

1. **Name**
Bonnie ramos
2. **Email Address**
bonnie@virtuallegalsolutionsllc.com
3. **Phone Number**
4072279243
4. **Subject**
Duke Energy
5. **Message**
PLEASE DO NOT ALLOW DUKE ENERGY TO
INCREASE THE COST OF FUEL! We already had increased.
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:54 PM
To: EOG-Referral
Subject: FW: Electric rate hikes

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Gloria Knight <gaknight03@aol.com>
Sent: Monday, January 30, 2023 9:00 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric rate hikes

Constituent message:

1. **Name**
Gloria Knight
2. **Email Address**
gaknight03@aol.com
3. **Phone Number**
7276984882
4. **Subject**
Electric rate hikes
5. **Message**
Please address electric hikes. One I effect January,. And another planned for April this year. Governor you are taking food and health care from your constituents. We are not able to handle these increases, electric, gas, food. Please stop next electric increase and cease gas taxes til price of gas recedes.
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:43 PM
To: EOG-Referral
Subject: FW: Duke outrageous prices on electricity

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Rumi Huq <marinahuq@yahoo.com>
Sent: Thursday, January 26, 2023 9:34 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke outrageous prices on electricity

Constituent message:

1. **Name**
Rumi Huq
2. **Email Address**
marinahuq@yahoo.com
3. **Phone Number**
3212795812
4. **Subject**
Duke outrageous prices on electricity
5. **Message**
This is the most outrageous increase in Duke energy. My bill has skyrocketed from \$150.00 to \$450.00. Taxes are about \$30 to \$50 on an electric bill. This has to end and you have to power to end it . So it's time you stand up for your state and stop the greed from spreading.
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 2:30 PM
To: 'bonnie@virtuallegalsolutionsllc.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Bonnie Ramos
bonnie@virtuallegalsolutionsllc.com

RE: FPSC Inquiry 1414895C

Dear Ms. Ramos:

This is in response to your E-mail about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC).

You expressed a concern about a recent increase in the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel charge for the customers of FPL after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of DEF residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS

January 2023

<u>Present</u>	Duke Energy
<u>September - December 2022</u>	Florida
Base Rate Charges	\$80.91
Fuel and Purchased Power Cost Recovery Clause	\$44.69
Energy Conservation Cost Recovery Clause	\$2.83
Environmental Cost Recovery Clause	\$0.28
Capacity Cost Recovery Clause	\$11.81
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$3.00
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A

Gross Receipts Tax and Regulatory Assessment Fee	\$3.85
Total	<u>\$150.02</u>

Revised

January 2023

Duke Energy

Florida

Base Rate Charges	\$81.46
Fuel and Purchased Power Cost Recovery Clause	\$59.61
Energy Conservation Cost Recovery Clause	\$3.20
Environmental Cost Recovery Clause	\$0.22
Capacity Cost Recovery Clause	\$13.28
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$4.14
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$4.34
Total	<u>\$168.90</u>

Increase / (Decrease)

Duke Energy

Florida

Base Rate Charges	\$0.55
Fuel and Purchased Power Cost Recovery Clause	\$14.92
Energy Conservation Cost Recovery Clause	\$0.37
Environmental Cost Recovery Clause	-\$0.06
Capacity Cost Recovery Clause	\$1.47
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$1.14
Asset Securitization Charge	\$0.00
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$0.49
Total	<u>\$18.88</u>

For Duke the Regulatory Assessment Fee has been removed from base rates and clauses and is included on bills with Gross Receipts Taxes, effective 2022.

Duke's 2023 base rates represents a weighted average; the December - February bill is \$89.39; the March - November bill is \$78.82. $((\$89.39 \times 3) + (78.82 \times 9)) / 12 = \81.46

Natural gas prices and resulting costs experienced in 2022 exceeded the revenues collected from customers and resulted in a significant under recovery.

DEF has filed for a mid-course correction for fuel charges. Mid-course corrections are used by the Commission between annual fuel clause hearings whenever costs deviate from revenue by a significant margin. Cost recovery factors are usually effective for a period of 12 months. However, we require that if an investor-owned electric company's fuel or capacity cost recovery position is projected to exceed a specified range within the standard 12-month timeframe, then a filing and analysis into the continued reasonableness of the prevailing cost recovery factors must be performed. This requirement is codified by Rule 25- 6.0424, Florida Administrative Code (F.A.C.), and is commonly referred to as the "mid-course correction rule."

(Over or under collection is a credit or debit to the amount to be collected the next period (year). The total fuel factor may go up or down regardless of whether there was an over or under collection in the prior period.)

Thank you for your comments. They will be added to the correspondence filed in the Fuel Cost Recovery Clause Docket No. 20230001-EI. If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 2:28 PM
To: 'gaknight03@aol.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Gloria Knight
gaknight03@aol.com

RE: FPSC Inquiry 1414894C

Dear Ms. Knight:

This is in response to your E-mail about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC).

You expressed a concern about a recent increase in the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

Each year, utilities file their projected fuel costs for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives, closely examine the utilities' requested fuel costs. Public hearings are held to set the annual fuel factors. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. Any over or under recovery from the utility's actual costs will be reflected in next year's costs. The fuel cost adjustment is recognized by state commissions, the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On December 6, 2022, the FPSC set the 2023 fuel charge for the customers of FPL after carefully considering testimony and evidence on its projected costs at a public hearing.

Below is a breakdown of DEF residential customer bills for 1,000 kilowatt-hours of electricity prior to January 2023, as well as bills effective January 2023.

TOTAL MONTHLY BILL - RESIDENTIAL SERVICE - 1,000 KILOWATT HOURS

January 2023

<u>Present</u>	Duke Energy
<u>September - December 2022</u>	Florida
Base Rate Charges	\$80.91
Fuel and Purchased Power Cost Recovery Clause	\$44.69
Energy Conservation Cost Recovery Clause	\$2.83
Environmental Cost Recovery Clause	\$0.28
Capacity Cost Recovery Clause	\$11.81
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$3.00
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A

Gross Receipts Tax and Regulatory Assessment Fee	\$3.85
Total	<u>\$150.02</u>

Revised

January 2023

Duke Energy

Florida

Base Rate Charges	\$81.46
Fuel and Purchased Power Cost Recovery Clause	\$59.61
Energy Conservation Cost Recovery Clause	\$3.20
Environmental Cost Recovery Clause	\$0.22
Capacity Cost Recovery Clause	\$13.28
Storm Damage Cost Surcharge	\$0.00
Storm Protection Plan Cost Recovery	\$4.14
Asset Securitization Charge	\$2.65
Transition Rider/Credit	N/A
Clean Energy Transition Mechanism	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$4.34
Total	<u>\$168.90</u>

Increase / (Decrease)

Duke Energy

Florida

Base Rate Charges	\$0.55
Fuel and Purchased Power Cost Recovery Clause	\$14.92
Energy Conservation Cost Recovery Clause	\$0.37
Environmental Cost Recovery Clause	-\$0.06
Capacity Cost Recovery Clause	\$1.47
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Total	<u>\$18.88</u>

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Thank you for your comments. They will be added to the correspondence filed in the Fuel Cost Recovery Clause Docket No. 20230001-EI. If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

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Ellen Plendl
Regulatory Consultant
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1-800-342-3552 (phone)
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Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 2:25 PM
To: 'marinahuq@yahoo.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Rumi Huq
marinahuq@yahoo.com

RE: FPSC Inquiry 1414892C

Dear Mr. Huq:

This is in response to your E-mail about Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC).

You expressed a concern about a recent increase in the fuel charge. The fuel charge recovers the actual cost to secure and process the fuel necessary to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. Any revenue generated by the fuel charge pays fuel suppliers and transporters; utilities are not allowed to earn a profit on fuel costs. On your bill, fuel appears as a separate cents per kilowatt-hour charge.

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Duke Energy

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-511-0809 (fax)