

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 2, 2023 2:06 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Fpl proposed increase ; FW FPL Monopoly; FW FPL Rate changes are coming soon; FW FPL

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230017

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 2, 2023 1:59 PM
To: 'kojeda0264@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Florida Power & Light Company

Mrs. Kelly Ojeda
kojeda0264@gmail.com

RE: FPSC Inquiry 1415011C

Dear Mrs. Ojeda:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket No 20230017 regarding FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Ian and Nicole, by Florida.

* Docket 20230001 regarding FPL's middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by each utility and other parties in the docket.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 2, 2023 1:52 PM
To: 'suliman57@hotmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Asdur Triff
suliman57@hotmail.com

RE: FPSC Inquiry 1415011C

Dear Mr. Triff:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 2, 2023 1:41 PM
To: 'sarahfisherxmt@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Sarah Fisher
sarahfisherxmt@gmail.com

RE: FPSC Inquiry 1415003C

Dear Ms. Fisher:

This is in response to your inquiry with the Florida Public Service Commission (PSC) regarding Florida Power & Light (FPL).

We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

* Docket No 20230017 regarding FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Ian and Nicole, by Florida.

* Docket 20230001 regarding FPL's middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 2, 2023 1:40 PM
To: 'mjmorris4912@live.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Dr. Joshua Morris
mjmorris4912@live.com

RE: FPSC Inquiry 1415009C

Dear Dr. Morris:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Angie Calhoun
Sent: Thursday, February 2, 2023 12:52 PM
To: Ellen Plendl
Cc: Shonna McCray; Cindy Muir; Kelly Thompson; Sierra Partridge
Subject: FW: Fpl proposed increase
Attachments: ATT00001.txt; ATT00002.txt

Please handle.

From: Cindy Muir <CMuir@PSC.STATE.FL.US>
Sent: Thursday, February 2, 2023 11:39 AM
To: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>
Cc: Kelly Thompson <KTHOMPSO@PSC.STATE.FL.US>; Sierra Partridge <SPartrid@psc.state.fl.us>
Subject: FW: Fpl proposed increase

She's not really asking for a response. For your handling as you see fit.

From: Sakura Sakura <sarahfisherxmt@gmail.com>
Sent: Thursday, February 2, 2023 11:31 AM
To: PSC Media <PSCMedia@psc.state.fl.us>
Subject: Fpl proposed increase

New to the current state of the economy along with families also struggling to make ends meet this should be denied the 11% increase for FPL electric bills are already at all time astronomical high in this will devastate families. I can barely afford bills as it is. they're message to consumers they try saying this is supposed to lessen the burden. They're going to be decreasing the cost pick a very end or you have to follow a link to even get to it at the very bottom it states it will be causing an 10% increase on our bills which is which is astronomical with the already volatile fuel prices added onto our bills franchise fees other nonsense add one we already pay making the bills horrific .

11:31

◀ Proton Mail



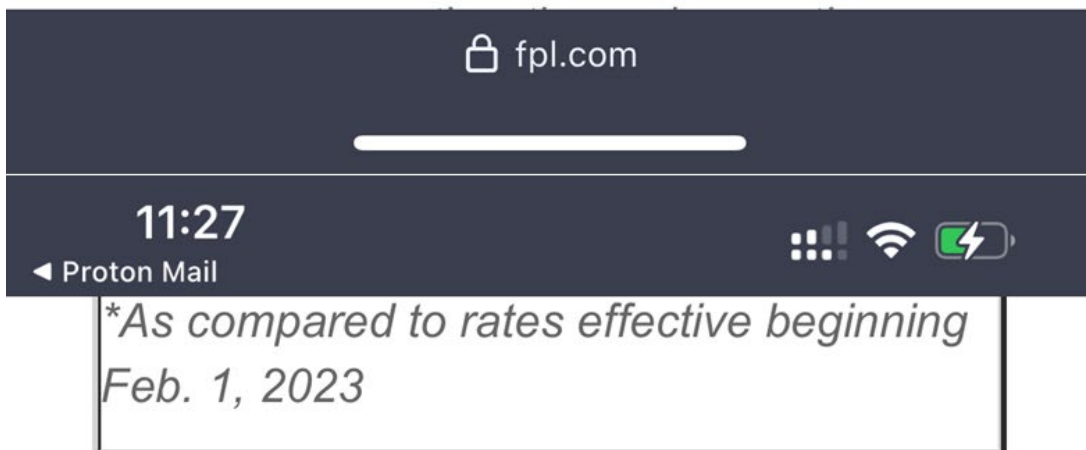
Florida's investor-owned utilities, which collectively serve more than 75% of Floridians.

FPL Typical 1,000-kWh Residential Bill	
Apr. 2023 (proposed)	% Increase*
\$142.88	~10%
<i>*As compared to rates effective beginning Feb. 1, 2023</i>	

If approved by the PSC, typical business customer bills would increase starting in April between 4-9% depending on rate class as compared to February rates.

Response to 2022 Hurricanes

Florida was hit by two hurricanes in 2022, including Hurricane Ian, one of the most powerful storms ever to make landfall in the United States. FPL restored power safely and quickly after each storm and is now seeking to recover those costs through a temporary surcharge on customer bills over a 12-month period beginning in April, subject to PSC review and approval of expenses incurred. Recovering these costs



If approved by the PSC, typical business customer bills would increase starting in April between 4-9% depending on rate class as compared to February rates.

Response to 2022 Hurricanes

Florida was hit by two hurricanes in 2022, including Hurricane Ian, one of the most powerful storms ever to make landfall in the United States. FPL restored power safely and quickly after each storm and is now seeking to recover those costs through a temporary surcharge on customer bills over a 12-month period beginning in April, subject to PSC review and approval of expenses incurred. Recovering these costs over one year rather than a longer time period reduces the risk of storm costs piling up on customer bills if there are additional hurricanes or severe weather events in 2023.

Volatile fuel prices

The price of fuels that utilities use to generate electricity is up across the globe. In 2022, the price of natural gas – which FPL uses to fuel much of its generating fleet

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 2, 2023 11:25 AM
To: EOG-Referral
Subject: FW: FPL Monopoly

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Josh_Misty Morris <mjmorris4912@live.com>
Sent: Thursday, February 2, 2023 8:23 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Monopoly

Governor Desantis,

Please consider putting restraints in place to keep monopolistic energy companies, like FPL, from constantly raising their prices. Last year, our monthly energy bill was twice what the previous year had been under Gulf Power, which they replaced. It was \$600 a month over the summer! A couple months ago I received an email from them pushing their solar program, so now we have a "green energy" company running our grid and overcharging those that don't transition to shitty solar. Now I get an email today explaining their expected rate increase this year of 8%?! Enough is enough!!

V/R,
Dr. Joshua Morris
Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 2, 2023 11:24 AM
To: EOG-Referral
Subject: FW: FPL: Rate changes are coming soon

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Asdur Triff <suliman57@hotmail.com>
Sent: Thursday, February 2, 2023 9:56 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Fwd: FPL: Rate changes are coming soon

Highly abusive!!!!
Sent from my iPhone

Begin forwarded message:

From: FPL Account Management <FPL-Account-Management@noreply.fpl.com>
Date: February 2, 2023 at 9:23:31 AM EST
To: suliman57@hotmail.com
Subject: FPL: Rate changes are coming soon
Reply-To: FPL Account Management <FPL-Account-Management@fpl.com>

[Update Email](#)

Rate changes are coming soon, find ways to save now

[View in Browser](#)

[Update Email](#)



[LOG IN](#)

[PAY BILL](#)

Rate changes are coming soon, find ways to save now



Upcoming rate adjustments

We filed a plan with the Public Service Commission to adjust rates following hurricane restorations and high natural gas prices. Plan now and discover ways to save.


[LEARN MORE](#)

Your energy insights

CHECK YOUR STATS

Parts of Florida saw record low temps this January. Did you notice a difference in your energy use?

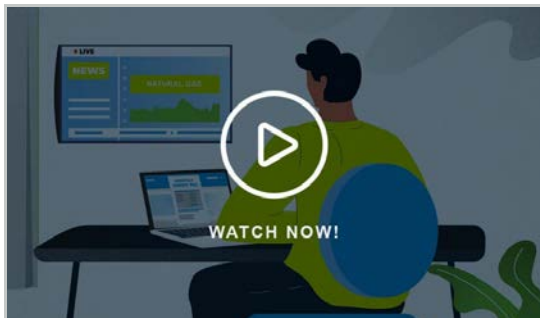
[CHECK YOUR STATS](#)



\$6.13
Daily Average Cost



1,266
Energy used in kWh



Do fuel prices impact my bill?

Some of our power plants use natural gas, so when that price goes up, bills are impacted. Find ways to offset rising costs and save on your energy bill.

[WATCH NOW](#)



National Reliability Award winner

It's all about keeping your lights on — our investments to strengthen the grid and make it smarter have earned us a best-in-nation award.

[SEE HOW](#)



Charge at home for less than a tank of gas

With FPL EVolution Home[®], enjoy unlimited night and weekend EV charging for \$38 a month — with no upfront costs and hassle-free setup.

[GET MORE INFO](#)

In Case You Missed It

[LOWER BILLS POWERED BY THE SUN](#)

[UPDATE YOUR CONTACT INFO](#)



Please do not reply to this email. This address is not monitored.
For help, visit [FPL.com](https://www.fpl.com)

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Florida Power & Light Company
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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 2, 2023 11:22 AM
To: EOG-Referral
Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Kelly Ojeda <kojeda0264@gmail.com>
Sent: Thursday, February 2, 2023 10:25 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Constituent message:

1. **Name**
Kelly Ojeda
2. **Email Address**
kojeda0264@gmail.com
3. **Phone Number**
7726210264
4. **Subject**
FPL
5. **Message**
Hello,
I would like to voice my concern over yet another rate increase from FPL. I have never sent an email or called the Governors office and feel we have nowhere else to turn. We have considered going solar but it is just too expensive at this time. My husband and I both work full time, it is becoming impossible with the FPL rates price of food and everything else. Please help with the FPL bills, we are drowning!!!
Thank you.
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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