

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Thursday, February 9, 2023 4:51 PM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20230017

Please, add to docket 20230001.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US>  
Sent: Thursday, February 09, 2023 4:06 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: FW: To CLK Docket 20230017

-----Original Message-----

From: Consumer Contact  
Sent: Monday, January 30, 2023 11:24 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20230017

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Sunday, January 29, 2023 10:17 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 189600

#### CUSTOMER INFORMATION

Name: Rebecca Spires  
Telephone: 9417641513  
Email: rebeccaspire1513@gmail.com  
Address: 20222 Rutherford Ave Port Charlotte FL 339522

#### BUSINESS INFORMATION

Business Account Name: Rebecca Spires  
Account Number:  
Address: 20222 Rutherford Ave Port Charlotte FL 339522

#### COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company

Details:

Please do allow the 24% rate increase in our electric bill, per their exampl: \$111 will go up to \$145 a month. Prior to Hurricane Ian, I had 6 power outages all in 6 weeks prior to the storm, each lasting 4-9 hours each. After the Hurricane, we still have street lights that need to be repaired, our students are walking in the dark on the street. The out of state power restoration people are the ones who repair and stopped the constant outages prior to the storm. FPL for the last several years has been failing to maintain and keep up with needs of the power lines. NOW, They want more money! Really, they need to do their job FIRST. Power outages cost me money in food spoilage, and spoil dinners half cooked. If

I work like they do, I would be fired for not doing my job. They helped others states in times of disaster, so that is not a excuse to charge a 24% rate increase, that is totally stealing from an already struggling community.