

Antonia Hover

From: John Plescow
Sent: Tuesday, February 14, 2023 8:48 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20230001

Please, add to docket 20230001.

-----Original Message-----

From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact
Sent: Tuesday, February 14, 2023 8:35 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20230001

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, February 11, 2023 12:34 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 189814

CUSTOMER INFORMATION

Name: Michael Gulino
Telephone: 123456789
Email: mjpg5000@gmail.com
Address: 3106 BYU CT Orlando FL 32817

BUSINESS INFORMATION

Business Account Name: Eva Krampotich
Account Number:
Address: 3106 BYI CT. Orlando FL 32817

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Our power bill has DOUBLED because you allowed Duke and the other power companies to hike our bill. I understand if this was a sweltering summer and we have the house temp at 71 degrees but we barely have the lights on let alone the heat or A/C on during this time of year. Where is the justification of these rate hikes? People are struggling to make ends meets and now THIS?! My next stop is my congressman and the Fed Trade Commission or whomever will listen. Good day.