Antonia Hover

From:	John Plescow
Sent:	Thursday, March 9, 2023 2:30 PM
To:	Consumer Correspondence; Diane Hood
Subject:	FW: To CLK Docket 20230001

Please, add to docket 20230001.

-----Original Message-----From: Diane Hood <DHOOD@PSC.STATE.FL.US> On Behalf Of Consumer Contact Sent: Thursday, March 09, 2023 2:21 PM To: John Plescow <JPlescow@PSC.STATE.FL.US> Subject: To CLK Docket 20230001

-----Original Message-----From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us> Sent: Thursday, March 09, 2023 1:47 PM To: Consumer Contact <Contact@PSC.STATE.FL.US> Subject: E-Form Improper Billing TRACKING NUMBER: 190109

CUSTOMER INFORMATION Name: Jason Holden Telephone: 8503802974 Email: jsholden2821@gmail.com Address: 6950 Penton Street Pensacola FL 32506

BUSINESS INFORMATION Business Account Name: Jason Holden Account Number: 2106739804 Address: 6950 Penton St Pensacola FL 32506

COMPLAINT INFORMATION Complaint: Improper Billing against Florida Power & Light Company Details:

FPL is price gouging NWFL residents. Charging 70% more than the national average and more than GA, AL, and South FL residents. FPL made 3.7 billion in net profit in 2022 and 3.2 billion in 2021. Their ROI is the maximum allowed by lay for a state sanctioned monopoly. And the PSC just approved them for another 8% increase. This isn't a public utility. It is coercive, fraudulent, extortionary racket.