

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Tuesday, March 28, 2023 8:08 AM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20230001 & 20230020  
**Attachments:** FW Electric Bill; FW electricity prices; Consumer Inquiry - Duke Energy Florida;  
Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230020

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, March 27, 2023 3:30 PM  
**To:** EOG-Referral  
**Subject:** FW: Electric Bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Glenn Martin <gandjmartin@cfl.rr.com>  
**Sent:** Friday, March 24, 2023 5:45 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Electric Bill

Constituent message:

1. **Name**  
Glenn Martin
2. **Email Address**  
[gandjmartin@cfl.rr.com](mailto:gandjmartin@cfl.rr.com)
3. **Phone Number**  
386-405-8958
4. **Subject**  
Electric Bill
5. **Message**  
Sir,

I know you are quite busy grooming for a presidential run, but, I feel you have taken your eye off the ball here in Florida.

I just got a notice from Duke Energy Florida telling me my electric bill is going up next month by 20%.

As a senior on a fixed income, we have had to suffer many slings and arrows in the last few years. We have come through covid , exorbitant gas and food price inflation, and watching our retirement saving decline 25%. All the while, putting up with a National Government run by Biden and his cronies, upsetting the world order, and taking the heart out of our national values.

Now we are notified of a 20% increase in energy costs right before we enter our peak usage season.  
UNCONSCIONABLE !!

Who is watching the hen house ?  
Are you still with us ? This cannot stand !!

6. **Attach file (optional)**
7. **User IP Address**  
97.101.129.99
8. **Date Submitted**  
24/03/2023
9. **Time Submitted**  
5:45:29 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, March 27, 2023 3:36 PM  
**To:** EOG-Referral  
**Subject:** FW: electricity prices

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** keith lunn <keithlunn@aol.com>  
**Sent:** Wednesday, March 8, 2023 6:42 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** electricity prices

Constituent message:

1. **Name**  
keith lunn
2. **Email Address**  
[keithlunn@aol.com](mailto:keithlunn@aol.com)
3. **Phone Number**  
3869561381
4. **Subject**  
electricity prices
5. **Message**  
just got an email from Duke energy saying they want to raise prices again.  
it is time the governor worried more about the things affecting the people living in Florida and less about going after so called "woke" companies and institutions.
6. **Attach file (optional)**
7. **User IP Address**  
97.101.151.232
8. **Date Submitted**  
08/03/2023
9. **Time Submitted**  
6:41:30 am, EST

This message was sent from <https://www.flgov.com>.

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## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Monday, March 27, 2023 4:34 PM  
**To:** 'gandjmartin@cfl.rr.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. Glenn Martin  
gandjmartin@cfl.rr.com

RE: FPSC Inquiry 1418913C

Dear Mr. Martin:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for DEF.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

DEF's approved charges include the new fuel factor to be recovered over 21 months and the preliminary approval for recovery of \$442.1 million in interim storm restoration costs for Hurricanes Elsa, Eta, Ian, Isaias, and Nicole, and Tropical Storm Fred.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230020 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Monday, March 27, 2023 4:36 PM  
**To:** 'keithlunn@aol.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. Keith Lunn  
keithlunn@aol.com

RE: FPSC Inquiry 1418916C

Dear Mr. Lunn:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission