

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, March 29, 2023 1:56 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230020
Attachments: FW Electric Bill; Consumer Inquiry - Duke Energy Florida; Untitled

See attached customer correspondence for Docket Nos. 20230001 & 20230020

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, March 27, 2023 3:30 PM
To: EOG-Referral
Subject: FW: Electric Bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Glenn Martin <gandjmartin@cfl.rr.com>
Sent: Friday, March 24, 2023 5:45 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric Bill

Constituent message:

1. **Name**
Glenn Martin
2. **Email Address**
gandjmartin@cfl.rr.com
3. **Phone Number**
386-405-8958
4. **Subject**
Electric Bill
5. **Message**
Sir,

I know you are quite busy grooming for a presidential run, but, I feel you have taken your eye off the ball here in Florida.

I just got a notice from Duke Energy Florida telling me my electric bill is going up next month by 20%.

As a senior on a fixed income, we have had to suffer many slings and arrows in the last few years. We have come through covid , exorbitant gas and food price inflation, and watching our retirement saving decline 25%. All the while, putting up with a National Government run by Biden and his cronies, upsetting the world order, and taking the heart out of our national values.

Now we are notified of a 20% increase in energy costs right before we enter our peak usage season.
UNCONSCIONABLE !!

Who is watching the hen house ?
Are you still with us ? This cannot stand !!

6. **Attach file (optional)**
7. **User IP Address**
97.101.129.99
8. **Date Submitted**
24/03/2023
9. **Time Submitted**
5:45:29 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Monday, March 27, 2023 4:34 PM
To: 'gandjmartin@cfl.rr.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Glenn Martin
gandjmartin@cfl.rr.com

RE: FPSC Inquiry 1418913C

Dear Mr. Martin:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for DEF.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

DEF's approved charges include the new fuel factor to be recovered over 21 months and the preliminary approval for recovery of \$442.1 million in interim storm restoration costs for Hurricanes Elsa, Eta, Ian, Isaias, and Nicole, and Tropical Storm Fred.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230020 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Gagnier, Charlene <Gagnier.Charlene@flsenate.gov>
Sent: Wednesday, March 29, 2023 1:03 PM
To: Ellen Plendl
Attachments: Florida Public Service Commission.doc

Regards,

Charlene Casoria Gagnier

Senior Legislative Aide
Office of State Senator Tom Wright
The Florida Senate, District 8

4606 Clyde Morris Boulevard
Suite 2J
Port Orange, Florida 32129
Phone: 386.304.7630
Email: gagnier.charlene@flsenate.gov



Please note: Florida has a very broad public records law. Written communications (including e-mail content and addresses) to or from state officials regarding state business constitute public records and are available to the public and media upon request unless the information is subject to a specific statutory exemption. If you do not want your e-mail address released in response to a public-records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

TO:

Florida Public Service Commission
Att: Ms. Ellen Plendl

FAX 800-511-0809

From:

Glenn Martin
Deland Florida 32724

gandjmartin@cfl.rr.com

Re: Inquiry 1418913C
Dear Ms. Plendl

To start I would like to say “Thank you” for your rapid response to my inquiry into the rate increase by Duke Energy of Florida (DEF) .

I totally understand the need of DEF to make up for the increased fuel cost in 2022. That was an extraordinary year for the inflation of fuel prices for both their power plant operation and gasoline for the repair trucks on the street. We have all felt it !! And don’t like it at all !!

Gas prices peaked in 2022 at a national average of \$3.42 up about 15 % from year end 2021.

LNG also peaked in 2022 due to restraints by the Federal Government on LNG production and increased demand of exported LNG. The Henry Hub natural gas spot price peaked around \$9.85/MMBtu. 60% higher than the beginning of the year. However by year end it was close to the previous 5 year average at \$3.46/ MMBtu.

I don’t know how much DEF relies on LNG to fire their electric generation, vs. oil and solar and nuclear.

I also don’t know what audit was performed by FPSC to ascertain the legitimacy of the cost increases that DEF is claiming. But given some of the information that I have been able to read about , a 20% increase seems extraordinary.

The other part of your response spoke about recovery of \$442.1 million in interim storm restoration costs for hurricanes.

If you put the storms mentioned in your letter in chronological order, we see the following:

DATE	NAME	PEAK VELOCITY	
August 2020	ISAIAS	65 mph	brushed the east coast
November 2020	ETA	65 mph	
July 2021	ELSA	65 mph	most damage in NC from Tornado
August 2021	TS FRED	60 mph	barely brushed the west coast
September 2022	IAN	Cat 4 150 mph	ashore SW coast and out KSC
			That was a bad one
November 2022	NICOLE	Cat 1 75mph	storm surge damage to east coast

How is it their Florida Customers are still making up for restoration costs going back to August of 2020 ? And for storms that barely reached hurricane strength !! Are they gilding the lily with data overload ? Do they carry insurance coverage against catastrophic occurrences ?

This is not the first rate increase we have had since then.

Again I must ask , did FPSC audit and validate the costs they are claiming?

The bottom line is that I find the 20% increase to be very exorbitant , especially for us senior retired folk on fixed incomes. I respectfully request that you revisit these approvals of rate increases allowed to Duke Energy of Florida.

Thank you once again for your response to my inquiry.

Sincerely

Glenn Martin

Cc: Gov. Ron DeSantis

Rep. Michael Waltz

Sen. Tom Wright

From: "Shonna McCray" <SMcCray@PSC.STATE.FL.US>

To: "gandjmartin@cfl.rr.com" <gandjmartin@cfl.rr.com>

Cc: "Ellen Plendl" <EPlendl@PSC.STATE.FL.US>

Bcc:

Priority: Normal

Date: Monday March 27 2023 4:33:50PM

Consumer Inquiry - Duke Energy Florida
