

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, April 19, 2023 12:39 PM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230020
Attachments: Consumer Inquiry - Duke Energy Florida; FW Duke energy is ripping us off!!! So are car insurance companies!; FW Duke energy is ripping us off!!!!

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230020

Antonia Hover

From: Shonna McCray
Sent: Wednesday, April 19, 2023 12:05 PM
To: 'diditwithgod@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Donna Finch
diditwithgod@yahoo.com

RE: FPSC Inquiry 1420236C

Dear Ms. Finch:

The Governor's office forwarded a copy of your emails regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for DEF.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

DEF's approved charges include the new fuel factor to be recovered over 21 months and the preliminary approval for recovery of \$442.1 million in interim storm restoration costs for Hurricanes Elsa, Eta, Ian, Isaias, and Nicole, and Tropical Storm Fred.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230020 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, April 19, 2023 10:29 AM
To: EOG-Referral; consumer.services@myfloridacfo.com
Subject: FW: Duke energy is ripping us off!!! So are car insurance companies!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: donna finch <diditwithgod@yahoo.com>
Sent: Wednesday, April 19, 2023 8:39 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke energy is ripping us off!!! So are car insurance companies!

Constituent message:

- Name**
donna finch
- Email Address**
diditwithgod@yahoo.com
- Phone Number**
7275092617
- Subject**
Duke energy is ripping us off!!! So are car insurance companies!
- Message**
I voted for you but PLEASE get us back to Florida Power, waste to energy, etc.!! Also property taxes are out of control!! This is pure greed and corruption gone insane!! DO you want Califlorida?? Tents will be popping up all over the place if laws are not passed to slash property taxes 90 -95 % across the board ! Even condos!! This is a disaster!! PPL who move here LEAVE as soon as they experience the insane cost of living here! Why are we payong for a small house on a small lot over and over again??? 7% sales tax is ENOUGH! it brings in billions to the state every year! Even a natural food item like icecream is taxed! Developers need to be banned!! Preserve the land we have left!! No more developing in high risk areas! Car insurance is crazy!! I am now paying over \$700.00 6 months for nothing! Pip and liabilty, safe driver, no accidents, 2500 miles per year!! No gold standard! We need help!!
Get these proces back down BY LAW to 1970s 1980s prices! Succede from the union! Thanks!
- Attach file (optional)**
- User IP Address**
35.140.202.113
- Date Submitted**
19/04/2023

9. **Time Submitted**

8:38:53 am, EDT

10. **HTTP User Agent**

Mozilla/5.0 (X11; CrOS aarch64 15183.69.0) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/108.0.0.0
Safari/537.36

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, April 19, 2023 10:28 AM
To: EOG-Referral
Subject: FW: Duke energy is ripping us off!!!!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: donna finch <diditwithgod@yahoo.com>
Sent: Wednesday, April 19, 2023 8:29 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke energy is ripping us off!!!!

I voted for you, but PLEASE get us back to Florida Power!!! ANd slash the property taxes back to 1970-1980s levels!! This is greed and corruption trying to make ppl homeless!! DO you want this to be califlorida??? The rich vs the poor parking in the yards or climbing the gates of the wealthy??? One LAW and property taxes coule be perminently slashed 90-95%!!! It wont be hurricanes that make floridians homeless. It will be property taxes by these corrupt greedy officials! 7% florida sales tax brings in billions every year! NO EXCUSE!! You are going to have a state of tents all over the place just like LA and other counties in Cali!!
ANd get rid of Duke Energy!!! Thank You!

Dont say prices are going up. This is all fake inflation, it is a scam and a psyop! Succede from the union!

Donna 

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