

Antonia Hover

From: Ellen Plendl
Sent: Thursday, April 27, 2023 6:43 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; FW: MONTHY ELECTRIC BILL FINES !!!!

See attached customer correspondence and reply for Docket No. 20210015

Antonia Hover

From: Shonna McCray
Sent: Wednesday, April 26, 2023 4:36 PM
To: 'digiflux@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. T.A. Ballard
digiflux@gmail.com

RE: FPSC Inquiry

Dear Mr. Ballard:

The Governor's office forwarded a copy of your email regarding Florida Power & Light and the minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

The FPSC approved FPL's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed \$25, excluding any taxes or other additional charges.

We will add your comments to our files as a protest to the FPL's Rate Case, Docket 20210015.

With respect to your air conditioner, you may contact Step Up Suncoast, Inc. at 941-827-0188, extension 7806, and request assistance with Florida's Weatherization Assistance Program.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, April 26, 2023 3:45 PM
To: EOG-Referral
Subject: FW: MONTHY ELECTRIC BILL FINES !!!!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Friend of Animals <digiflux@gmail.com>
Sent: Sunday, March 26, 2023 3:54 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: MONTHY ELECTRIC BILL FINES !!!!

All of my life The Electric Companies have been encouraging energy conservation but FPL has broken the mold.

Florida Power & Light is selectively targeting customers who conserve electricity with a higher base connection fee. they raised their base connection fee 278% but only for customers who use less than 250kw of energy per month. This hurts, poor people, those with solar panels and people of conscience trying to save energy and it rewards and incentivizes people to use more energy to fill their coffers.

Now I can't even afford to use my AC window unit because I'll still be under the minimum kilowatt usage required to waive the fine for not using enough electricity.

If FPL needs more money to cover costs they should raise rates across the board instead of targeting specific customers like myself who can't afford to FIX THEIR AIR CONDITIONERS and or afford an air conditioning bill.

Now I'm forced to play an electric usage game. If I do use my window unit air conditioner I'll have to be sure to use at least 250kw of energy. If i use 249kw then the higher connection fee will kick-in then I'll have to pay even MORE....

I spoke with an attorney with the Florida Pulbic Service Commission who told me that FPL said that this fine would only impact "snowbirds" who leave their homes vacant for the Summer. So the FPSC didn't do their jobs to protect Florida consumers.

If I can't afford electricity THEY KICK ME OUT OF MY HOME!!!!

WHAT IS YOUR POSITION ON THIS TOPIC?

**Sincerely,
T A Ballard
North Port, Fl**

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.