

Antonia Hover

From: John Plescow
Sent: Thursday, May 11, 2023 2:40 PM
To: Consumer Correspondence; Carla Barrington-Johnson
Subject: Docket 20230001

Please, add to docket 20230001.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, May 11, 2023 12:56 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 190743

CUSTOMER INFORMATION

Name: John Ackerman
Telephone: 4077707511
Email:
Address: 5161 Palomino Dr Melbourne FL 32934

BUSINESS INFORMATION

Business Account Name: John Ackerman
Account Number:
Address: 5161 Palomino Dr Melbourne FL 32934

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company
Details:

You approved 3 rate increases within 6 months of 2023. People with medical issues need air conditioning, and you are making it impossible. You are punishing people that don't have their air at 78 degrees for medical conditions. It's a punishment in the bill if you need an oxygen generator. It's a punishment if there is a storm. My usage has gone up by 700 from last year and the only difference is an oxygen generator. Instead of your political department approving all the rate changes the customers should have been the ones to vote on it. Thanks for making life that much harder.