

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Friday, May 26, 2023 9:00 AM
To: 'nugent.monique18@gmail.com'
Cc: Consumer Contact
Subject: FW: Docket NO. 20220185-WS McLeod Gardens Utilities LLC
Attachments: 20230417_202047.mp4

Good Morning, Monique Nugent.

We will be placing your comments below in consumer correspondence in Docket No. 20220185, and forwarding them, as well as the attached video, to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
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Tallahassee, FL 32399
Phone: (850) 413-6467*

From: monique nugent <nugent.monique18@gmail.com>
Sent: Thursday, May 25, 2023 9:00 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket NO. 20220185-WS McLeod Gardens Utilities LLC

Hi my name is Monique Nugent

I purchased my home March 9th 2023 and since moving in the first week water have been horrible, the smell was like rotten eggs and there was literally dirt coming through while running the tub for my daughter's. I tried calling to get in contact with the office and was not successful in the 1st week but finally got to someone. She was very rude not sure of her name but after speaking to her the smell went away for a couple weeks but back a few times after. The last time I saw dirt coming through the pipe was May 9th and the smell is off and on .