

Application for a limited alternative rate increase in Manatee County by

Heather Hills Utilities, LLC

DOCKET NO. 20220185-WS

RECEIVED-FPSC

2023 MAY 26 AM 10:55

COMMISSION  
CLERK

Name Lisa Flynn, manager Suncoast Property Team  
Address 303 49<sup>th</sup> Ave Dr W  
Bradenton, FL 34207

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
Frequent issues with Heather Hills Utility including:
Billing issues - Bills not sent properly + then late fees applied
No customer service - when I know I am due for a bill I tried to reach out to confirm + I am never able to reach anybody
Boil water notices every few months

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