

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, May 30, 2023 9:25 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230017
Attachments: FW: Fpl price increase 2x since January; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230017.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, May 18, 2023 4:11 PM
To: Ellen Plendl
Subject: FW: Fpl price increase 2x since January

From: Frandi Lipton <flippee13@gmail.com>
Sent: Thursday, April 20, 2023 10:35 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Fpl price increase 2x since January

Constituent message:

1. **Name**
Frandi Lipton
2. **Email Address**
flippee13@gmail.com
3. **Phone Number**
9176707952
4. **Subject**
Fpl price increase 2x since January
5. **Message**
Dear Governor

My fpl bill increased \$70 since last month which is ridiculous and outrageous!

My husband and I are the only ones living in the house and nothing has changed

It's not hot enough to run A/C all day and night so this can't be justified.

I called FPL and their reasons are Governor approved increase due to hurricane cleanup but refused to explain percentage of increase

This us price gouging..

Costco Sarasota gas went up almost 20c in one day.

Why is this being allowed!

Please advise

6. **Attach file (optional)**
7. **User IP Address**
47.203.144.157
8. **Date Submitted**
20/04/2023

9. **Time Submitted**

10:35:07 am, EDT

10. **HTTP User Agent**

Mozilla/5.0 (Linux; Android 13; SM-S901U) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/112.0.0.0 Mobile Safari/537.36

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, May 30, 2023 9:23 AM
To: 'flippee13@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mrs. Frandi Lipton
flippee13@gmail.com

RE: FPSC Inquiry

Dear Mrs. Lipton:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for FPL.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

FPL's approved charges include the new fuel factor and the preliminary approval for recovery of \$1.5 billion in interim storm restoration costs for Hurricanes Ian and Nicole, as well as the remaining costs from Hurricanes Michael, Sally, and Zeta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230017 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)