

Application for a limited alternative rate increase in Pasco County by

Crestridge Utilities, LLC.

DOCKET NO. 20220185-WS

Name RONALD AUSTIN Address 4841

ODYSSEY AVE. HOLIDAY FL. 34690

To submit your comments about this docket to the Florida Public Service

Commission, please complete this comment form and return it by mail,
or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

TO WHOM IT MAY CONCERN

DEAR SIRSG CUSTOMER COMMENTS
CRESTRIDGE UTILITIES DOES NOT DESERVE
A RATE INCREASE. IN 2017 CRESTRIDGE
UTILITIES LOST MY PAYMENT AND
CHARGED AN EXTRA \$5.00 LATE FEE.
I CONTACTED THE PUBLIC COMMISSION (RANDY ROLAND)
CONSUMER ASSISTANCE & OUTREACH. CRESTRIDGE
REDUCED MY NEXT BILL \$5.00. NOW IT HAS
HAPPENED AGAIN ON APRIL 19, 2022 CHECK
#179 BANK OF AMERICA. MY WIFE SAID DON'T
FIGHT IT SO I RAN A CHECK UP TO CRESTRIDGE
THE DAY I GOT THE LATE NOTICE 4/25/2022.
EITHER THE STAFF AT CRESTRIDGE IS INCOMPETENT
OR THEY THROW CHECKS AWAY AT RANDOM.

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

I SUSPECT BOTH. SPEAKING TO OTHER FOLKS IN THE COMMUNITY THE SAME ISSUE HAS HAPPENED TO THEM!

Sincerely
Ronald Austin

RECEIVED-FPSC

2023 MAY 31 AM 10:03

COMMISSION CLERK

PROCEDURES AFTER RECEIVING COMMENTS

Commission staff will prepare a recommendation on the utility's proposed rate increase which is tentatively scheduled to be submitted to the Commission on June 1, 2023. The Commission will then vote on staff's recommendation, taking into consideration customer comments, at its June 13, 2023, Commission Conference. As noted above, customers may address the Commission directly at this Conference. Customers may also watch the Commission Conference live from the PSC website at www.floridapsc.com. Look for the "Watch Live and Archived PSC Events" icon on the left side of the webpage.

The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date that the PAA order is issued to protest the Commission's PAA order. Customers may obtain a copy of staff's recommendation and all documents filed in this docket under the Clerk's Office tab at the Commission's website (<http://www.floridapsc.com>).

CONTACTING THE OFFICE OF PUBLIC COUNSEL (OPC)

At any time during this process, you may contact the Office of Public Counsel. The Office of Public Counsel was established by the Florida Legislature to advocate on behalf of you and the other utility consumers before both the Commission, and other state and federal regulatory authorities. The Public Counsel is independent from the Commission, and accounts only to the people of the state of Florida through the Florida Legislature. You can reach the Office of Public Counsel at (800) 342-0222 or www.floridaopc.gov

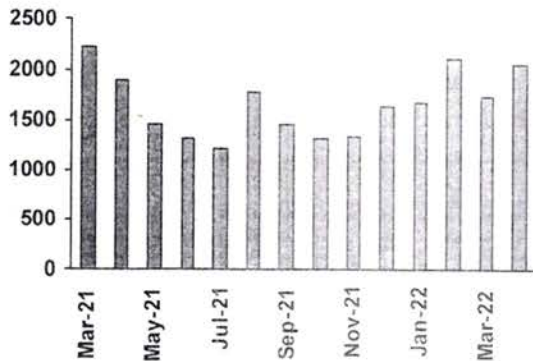
HAVE QUESTIONS OR NEED ADDITIONAL INFORMATION

Contact information for staff is provided below. You may also find additional information in the Rate Case Overview, which can be viewed at <http://www.floridapsc.com/Publications/RateCaseOverviews>.

For technical questions contact: Terence Bethea at (850) 413-6435 or tbethea@psc.state.fl.us
For legal questions contact: Timothy Sparks at (850) 413-6216 or tsparks@psc.state.fl.us

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Assistance and Outreach at the following toll-free number 1-800-342-3552.

Service From	To	Description	Meter Readings Previous	Current	Est Consumption	Meter Multiplier	
2/28/2022	3/29/2022	Water Use	293500	295570	2070	X 1	\$8.36
		Water Base					\$12.31
		STREET LIGHT					\$8.00
		Garbage					\$16.81



Usage = Graph X 1

Current Period Total:	\$45.48
Prior Account Balance:	\$44.15
Last Payment: 3/16/2022	(\$44.15)
Total Amount Due:	\$45.48
If payment is made after the due date amount due:	\$50.73

For questions call 727-937-6275 or email UTILITYBILL1@FUS1LLC.COM

For Emergency and After Hours call 727-937-6275

You can pay by phone (866)729-2549 or online with Payclix. [Http://payclix.com/CrestridgeUtilities](http://payclix.com/CrestridgeUtilities)

Please keep your meter free of debris.

PLEASE CALL 811 BEFORE YOU DIG.

PD 4/19/2022
BOA # 179

Customer Name
RONALD A AUSTIN
Account Nbr 0487M Payment Due Date 4/21/2022
* DUE TO YOUR INCOMPETENCE YOU LOST MY PAYMENT. THAT WAS INSULTING, RUDE AND INCONSIDERATE TO ACCUSE ME OF NOT PAYING MY BILL!