

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Friday, June 9, 2023 8:33 AM  
**To:** Consumer Correspondence; Carla Barrington-Johnson  
**Subject:** FW: To record clerk docket # 20220185

Please, add to docket 20220185.

-----Original Message-----

**From:** Carla Barrington-Johnson <CBarring@psc.state.fl.us> On Behalf Of Consumer Contact  
**Sent:** Thursday, June 08, 2023 2:18 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** To record clerk docket # 20220185

2 of 2 docket # 20220185

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
**Sent:** Thursday, June 8, 2023 8:41 AM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** E-Form Delay in Service TRACKING NUMBER: 191003

**CUSTOMER INFORMATION**

**Name:** Kathryn Carmalt  
**Telephone:** 8642161008  
**Email:** k.carmalt@gmail.com  
**Address:** 3707 115th Street Ct W Bradenton FL 34210

**BUSINESS INFORMATION**

**Business Account Name:** Kathryn Carmalt  
**Account Number:** 3707-115CW  
**Address:** 3707 115th Street Ct W Bradenton FL 34210

**Water County Selected:** Manatee

**COMPLAINT INFORMATION**

**Complaint:** Delay in Service against Sunny Shores Utilities, LLC  
**Details:**

Sunny Shores is asking for a rate increase. Due to them having Listeria in the water, and telling us that we must continue to boil water until further notice, Started on May 31, 2023. I beleive that they should NOT Be allowed to get an increase. They bought this utility under false pretenses, not having the funding to run the water company compently, and no reserves for future problems. Now they are asking for additional money from clients that are on very limited budgets, and would be ultimately harmed if they are allowed to raise the bills.

Thank you

PSC was contacted previously