

Darius Robinson

From: Darius Robinson on behalf of Records Clerk
Sent: Tuesday, June 13, 2023 3:08 PM
To: 'gnuttall@netzero.net'
Cc: Consumer Contact
Subject: RE: Comments to the Commission Docket No. 20220185-WS, Heather Hills Utilities, LLC

Good Morning, Gregory Nuttall.

We will be placing your comments below in consumer correspondence in Docket No. 20220185, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Darius Robinson
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6195

From: gnuttall@netzero.net <gnuttall@netzero.net>
Sent: Tuesday, June 13, 2023 3:01 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Comments to the Commission Docket No. 20220185-WS, Heather Hills Utilities, LLC

To: Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 3299-0850

Comments to The Commission in reference to "Docket No. 20220-185-WS, Heather Hills Utilities, LLC proposed increase in rates.

I am a single senior part time resident (snowbird) , living on fixed income and therefore have concerns about any rate increases.
Being a part time resident I am already concerned about paying for services all year round when I am there less than half the year.
So I am concerned about paying more for services that I use less than half a year, as I would expect over 50% of the people in Heather Hills would be no matter how reasonable the rate increase request might be especially with the current economy and inflation level. Also my personal water usage is largely for landscaping and therefor doesn't create wastewater which I still get charged for even at a higher rate then the water I use.

In the letter I received I read where the Heather Hills 2022 annual report says the expenses for both water and wastewater were higher than the total gross revenues but I have no reason why that happened. I'm not a businessman but assume you can't be one for very long if your expenses exceed your revenues, and would think I would want to review my business plan to better control and reduce the expenses rather than raise rates to customers if at all possible. Heather Hills is an older subdivision with much of the water & wastewater infrastructure dating back to the mid 1960's and I have seen friends and neighbors that have concerns about the fact that the pipes are so old..

I would ask the Commission to please consider if there are any alternatives or variation to this rate increase request.

Thank you for your considerations,
Gregory Nuttall