

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Monday, June 19, 2023 2:06 PM  
**To:** 'Mitzie Hodgson'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20220201-WS

Good Afternoon, Mitzie Hodgson.

We will be placing your comments below in consumer correspondence in Docket No. 20220201, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

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**From:** Mitzie Hodgson <jhodgson999@hotmail.com>  
**Sent:** Monday, June 19, 2023 1:56 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** FW: Docket No. 20220201-WS

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From:  
Mitzie Hodgson, President  
Snooze N Scoot RV Campground, Inc.  
11380 South U.S. Hwy. 301  
Webster, FL 33597-5622  
Ph: 352-568-2003  
[jhodgson999@hotmail.com](mailto:jhodgson999@hotmail.com)

**Dear Florida Public Service Commissioner,**  
**Please approve the consolidated rates, reducing the rates for the majority of the Utilities' customers.**

Re: Utility (FCWS)-The Woods-General Service  
History, Rates, Quality, Maintenance, Testing, p.s.

HISTORY:  
Please refer to Docket No. 20190125-WS-Application for Staff-Assisted rate case in Sumter County by the Woods Utility Company.  
March 3, 2020 my husband and I attended the Tallahassee Agenda Conference. I spoke directly to the Commissioners providing documentation of poor maintenance service, poor customer service and

photographs of discolored water provided by U.S. Water-The Woods, caused by and effective September 11, 2017 due to Hurricane IRMA.

**RATES:**

Due to unresolved issues, The Utility and its Investors should not receive the prior, high rates the customers were charged for the last six years, nor receive the higher Indexed Rates effective June 3, 2023.

**QUALITY OF WATER:**

Monday, April 24, 2023, I called U.S. Water to report dirty water.

This is the dirty water, coming into the campground, before the water meter.

Reason unknown. Low water pressure and galvanized pipes?



MAINTENANCE:

Wednesday, June 7, 2023 Snooze N Scoot RV Campground did not have water/water pressure. At 10:31 a.m. I called U.S. Water to report the outage (651-905-0400). At 12:38 p.m. a U.S. Water tech. arrived submitting the "Precautionary Boil Water Notice". I asked for 17 notices, as I have 17 occupied camping units. He said there was a break in the 3" water main. The water should be back on within the hour, as it was already filling up.

TESTING:

Tuesday, June 13, 2023 between 1:30 p.m.-3:30 p.m., I received the "Recission of Precautionary Boil Water Notice". That is 6 days after the water outage. Per the Boil Alert Notice "Testing normally takes 2-3 days from the time water pressure is restored or the emergency condition is corrected to complete."

Thank you for your attention and allowing the customers to comment.

Sincerely,

Mitzie Hodgson

Snooze N Scoot RV Campground, Inc.

p.s. I am emailing correspondence in another email regarding an earlier issue of the quality, maintenance and boil alert

Subject: "Docket No. 20220201-WS March 22, 20233 April 24, 2023"