

Antonia Hover

From: Angie Calhoun
Sent: Friday, July 21, 2023 2:08 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: Customer correspondence for Docket 20230017

Consumer correspondence for docket 20230017.

Angela Calhoun

From: Debor <debietorres@gmail.com>
Sent: Thursday, July 20, 2023 10:34 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Fpl rates

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You know why am I getting punished? I'm paying for leftover hurricane bills thst did not effect me? Baloney. Just like my condo association. The board has done nothing to maintain the properties. I'm only here 18 mo. Now it's falling apart, we lost our reserve, they are spending that, and now hit with an assessment. I'm not joking. I'm 63,retired, heart condition, ayou all are helping ne lise my house. GPL tokd me theyvemwoukd send someone over, to help and make suggestions on how to keep my bill down. They bever made the appointment, sent me a ketter instead. Here, make your appointment. Use either of these #'s. Obe was disconnected, the othercway the number to Wayfair. They dont care about us. Its all about the money. They are richer then all of us combined. What wete all of you thinking. They denied my visit today. They also denied request to make my due date 2, two, 2 days later. Oh, heavens no, that would mean another trip out here. What? Now, it's the 10,11,12th. They can't do the 12,13,14th, ? My ssa check is 2nd Wednesday. It could and has already come on the 14th. So I'll psy Kate fees. She*Debbie(was arrogant, I actually taped the end of our conversation, abd send it to FPL. She would not say no. But woukdntvanswer if I asked can I have my appointment. I hope there are no more increases. This is literally causing me my hone