

Antonia Hover

From: John Plescow
Sent: Thursday, July 27, 2023 11:39 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 191613

Please, add to docket 20230001.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, July 27, 2023 8:42 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Improper Billing TRACKING NUMBER: 191613

John,

Please send to clerk's office. I am awaiting your response. Case# 1425769C, I will add the notes once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, July 25, 2023 12:34 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 191613

CUSTOMER INFORMATION

Name: wayne prior
Telephone: 6783149534
Email: priorwt@hotmail.com
Address: 1613 E. 40th Place lynn haven FL 32444

BUSINESS INFORMATION

Business Account Name: wayne prior
Account Number: 21009-31498
Address: 1613 E. 40th Place lynn haven FL 32444

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

my bill went up 98\$ for the month of July 2023, which is a 25% increase. This is due to the "86.59% Fuel Charge." WTF?

Yes the company was contacted and they stated that was standard.

PSC was contacted previously