CORRESPONDENCE 7/31/2023 DOCUMENT NO. 04391-2023

Charlie Smith

From: John Plescow

Sent: Monday, July 31, 2023 9:01 AM

To: Consumer Correspondence; Consina Griffin-Greaux **Subject:** FW: E-Form Improper Billing TRACKING NUMBER: 191676

Please, add to docket 20230001.

----Original Message----

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Friday, July 28, 2023 4:38 PM

To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: RE: E-Form Improper Billing TRACKING NUMBER: 191676

John,

Please send to clerk's office. I am awaiting your response. Case# 1423372C, I will add the notes once I receive an email back from you, I will create the letter for you to sign.

Thanks

Consina

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Friday, July 28, 2023 10:43 AM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Improper Billing TRACKING NUMBER: 191676

CUSTOMER INFORMATION

Name: Raychelle Thompson

Telephone: Email:

Address: 390 112th ave north Saint Petersburg FL 33716

BUSINESS INFORMATION

Business Account Name: Joiakim thompson

Account Number:

Address: 390 112th ave north Saint Petersburg FL 33716

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

I have a 2/2 bedroom no one is barely home and my light bill is outrageous it's ridiculous how they over charge people it should be a crime!!!!!