

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 1, 2023 11:28 AM
To: Consumer Correspondence
Subject: Docket Nos. 20230001 & 20230020
Attachments: Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida;
Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida;
Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida;
Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida; FW:
Duke Energy Criminal Activity; FW: Duke Energy Criminal Activity; FW: Duke; FW: Duke
Energy 30% increase.; FW: Electric Bills; FW: Duke Energy; FW: Duke Energy electric rates
keep going up; FW: Duke Energy Chaos; FW: Duke Energy and price gouging

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230020

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 1, 2023 11:16 AM
To: 'Rick.natale14@yahoo.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Rick Natale
Rick.natale14@yahoo.com

RE: FPSC Inquiry 1426156C

Dear Mr. Natale:

The Governor's office forwarded a copy of your emails regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for DEF.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

DEF's approved charges include the new fuel factor to be recovered over 21 months and the preliminary approval for recovery of \$442.1 million in interim storm restoration costs for Hurricanes Elsa, Eta, Ian, Isaias, and Nicole, and Tropical Storm Fred.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230020 regarding the mid-course correction and the storm restoration recovery, respectively.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 1, 2023 11:11 AM
To: 'joey4652@yahoo.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Joseph Raykie
joey4652@yahoo.com

RE: FPSC Inquiry 1426151C

Dear Mr. Raykie:

The Governor's office forwarded a copy of your emails regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 1, 2023 11:01 AM
To: 'danharbison74@gmail.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Daniel Harbison
danharbison74@gmail.com

RE: FPSC Inquiry 1426141C

Dear Mr. Harbison:

The Governor's office forwarded a copy of your emails regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 1, 2023 10:32 AM
To: 'Misty.Lee.Fenton@gmail.com'
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Misty Fenton
Misty.Lee.Fenton@gmail.com

RE: FPSC Inquiry 1426141C

Dear Ms. Fenton:

The Governor's office forwarded a copy of your emails regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 1, 2023 10:21 AM
To: 'bkarbowiak@verizon.net'
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Bozena Karbowiak
bkarbowiak@verizon.net

RE: FPSC Inquiry 1426138C

Dear Ms. Karbowiak:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 1, 2023 10:10 AM
To: 'lee280@bellsouth.net'
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Gayle Lee
lee280@bellsouth.net

RE: FPSC Inquiry 1426135C

Dear Ms. Lee:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 1, 2023 10:05 AM
To: 'anna.ramsey33@gmail.com'
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Anna Ramsey
anna.ramsey33@gmail.com

RE: FPSC Inquiry 1426132C

Dear Ms. Ramsey:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 1, 2023 10:02 AM
To: 'lauraschuldt@yahoo.com'
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Laura Schuldt
lauraschuldt@yahoo.com

RE: FPSC Inquiry 1426130C

Dear Ms. Schuldt:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 1, 2023 8:11 AM
To: Ellen Plendl
Subject: FW: Duke Energy Criminal Activity

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Misty Lee Fenton <misty.lee.fenton@gmail.com>
Sent: Monday, July 31, 2023 9:48 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy Criminal Activity

Gov DeSantis,

Please help! Duke Energy is robbing it's customers with outrageous high energy bills. My most recent electric bill is \$695.88!!! That is over \$100 more than last year and I used less electric. I only A/C 1500 Sq foot home for two people, replaced new sliders last year, tinted all my home windows, cut back on the pool pump....I posted on our Neighborhood platform and nearly everyone is experiencing this problem. In fact, it appeared certain neighborhoods are being charged more for electric; for example Saint Petersburg vs Pinellas Park. Duke already has a tier system, the more you use the more you pay. I've submitted a complaint with Florida Public Service Commission at https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fFloridapsc.com&c=E,1,0wjOKQWbMvyCiHGfXY3FQ88IBNsJKe8CA_fxSeOWtfaHib7mVQRMcdTbgIQIM9e311PT_51JR5KUncJEArqB9PUMiHjFdd8w--UtHXQzLW4QTXO_8h2hqm4opNs,&typo=1 and encouraged my neighbors to do the same, via Nextdoor social platform. Also, solar is not cost effective, one can actually end up paying more in the long haul.

P.S. You're doing a great job! Thank you for being our Governor and hopefully our next President.

Misty & Dan Fenton

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 1, 2023 8:10 AM
To: Ellen Plendl
Subject: FW: Duke Energy Criminal Activity

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Misty Fenton <Misty.Lee.Fenton@gmail.com>
Sent: Monday, July 31, 2023 9:45 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy Criminal Activity

Constituent message:

1. **Name**
Misty Fenton
2. **Email Address**
Misty.Lee.Fenton@gmail.com
3. **Phone Number**
8505857735
4. **Subject**
Duke Energy Criminal Activity
5. **Message**
Gov DeSantis,

Please help! Duke Energy is robbing it's customers with outrageous high energy bills. My most recent electric bill is \$695.88!!! That is over \$100 more than last year and I used less electric. I only A/C 1500 Sq foot home for two people, replaced new sliders last year, tinted all my home windows, cut back on the pool pump....I posted on our Neighborhood platform and nearly everyone is experiencing this problem. In fact, it appeared certain neighborhoods are being charged more for electric; for example Saint Petersburg vs Pinellas Park. Duke already has a tier system, the more you use the more you pay. I've submitted a complaint with Florida Public Service Commission at Floridapsc.com and encouraged my neighbors to do the same, via Nextdoor social platform. Also, solar is not cost effective, one can actually end up paying more in the long haul.

P.S. Your doing a great job! Thank you for being our Governor and hopefully our next President.

6. **Attach file (optional)**
7. **User IP Address**
207.98.184.159
8. **HTTP User Agent**
Mozilla/5.0 (Macintosh; Intel Mac OS X 10_15_7) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/115.0.0.0 Safari/537.36
9. **Date Submitted**
31/07/2023
10. **Time Submitted**
9:45:06 am, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 1, 2023 8:09 AM
To: Ellen Plendl
Subject: FW: Duke

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Rick Natale <Rick.natale14@yahoo.com>
Sent: Sunday, July 30, 2023 1:53 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke

Constituent message:

1. **Name**
Rick Natale
2. **Email Address**
Rick.natale14@yahoo.com
3. **Phone Number**
7276476907
4. **Subject**
Duke
5. **Message**
Please please please work on doing something that will help lower the out of control electricity bills through Duke Energy. They took at 25% increase this year. They have zero (?) competition and can charge what ever they want including lots of fees and charges. May bill was \$513 June was \$615!!!
6. **Attach file (optional)**
7. **User IP Address**
47.196.203.55
8. **HTTP User Agent**
Mozilla/5.0 (iPhone; CPU iPhone OS 16_5 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) CriOS/115.0.5790.130 Mobile/15E148 Safari/604.1
9. **Date Submitted**
30/07/2023

10. Time Submitted

1:52:57 pm, EDT

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 1, 2023 8:09 AM
To: Ellen Plendl
Subject: FW: Duke Energy 30% increase.

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: bozena karbowiak <bkarbowiak@verizon.net>
Sent: Friday, July 28, 2023 6:08 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy 30% increase.

Constituent message:

- Name**
bozena karbowiak
- Email Address**
bkarbowiak@verizon.net
- Phone Number**
7277231499
- Subject**
Duke Energy 30% increase.
- Message**
I called Duke Energy why they charging so much for electricity and they responded that Governor Desantis APPROVED 30% increase. Why ????????
- Attach file (optional)**
- User IP Address**
47.205.214.105
- HTTP User Agent**
Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/115.0.0.0 Safari/537.36 Edg/115.0.1901.183
- Date Submitted**
28/07/2023
- Time Submitted**
6:08:23 pm, EDT

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 1, 2023 8:08 AM
To: Ellen Plendl
Subject: FW: Electric Bills

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Joseph Raykie <joey4652@yahoo.com>
Sent: Friday, July 28, 2023 3:42 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Electric Bills

Constituent message:

1. **Name**
Joseph Raykie
2. **Email Address**
joey4652@yahoo.com
3. **Phone Number**
7243014935
4. **Subject**
Electric Bills
5. **Message**
Governor,
The cost of electric in this state is clearly out of control ! We all need help lowering the cost . The last two months I've had the highest bills I've ever had since we've lived here in Florida (12 years).
Yes fuel costs are up but so are the profits of power companies. It's got to stop !
6. **Attach file (optional)**
7. **User IP Address**
97.104.227.26
8. **HTTP User Agent**
Mozilla/5.0 (iPhone; CPU iPhone OS 16_5 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) GSA/274.0.549390226 Mobile/15E148 Safari/604.1
9. **Date Submitted**
28/07/2023

10. Time Submitted

3:42:29 pm, EDT

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 1, 2023 8:07 AM
To: Ellen Plendl
Subject: FW: Duke Energy

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Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Daniel Harbison <danharbison74@gmail.com>
Sent: Friday, July 28, 2023 7:10 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy

Constituent message:

1. **Name**
Daniel Harbison
2. **Email Address**
danharbison74@gmail.com
3. **Phone Number**
8506241971
4. **Subject**
Duke Energy
5. **Message**
Governor , Let me start by saying we love you and thank you for everything you are doing and have done not only for the grate state of Florida but for our beloved country . Governor we live in Port St. Joe FL I know you've been here I've got to shake hands with you a few times , Look I'm not gonna set here and take up any more of your time . I come to on this beautiful morning to see if there's anything you can do to stop Duke energy from jacking there prices so high that we cant pay for there service any longer ! We are struggling just to put fuel in our cars and tucks just to be able to get to work and put food on the table . You know Governor I've never been the one to through my hands up and walk away from anything in my life but hoss I'm at the point and that's a bad thing ! So I'm asking not only for my family but for all of Florida's Family's that are struggling right now ! Thank you again Governor and God speed to the White House You will become the greatest President ever !
6. **Attach file (optional)**
7. **User IP Address**
173.19.226.188

8. **HTTP User Agent**

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/115.0.0.0
Safari/537.36

9. **Date Submitted**

28/07/2023

10. **Time Submitted**

7:10:06 am, EDT

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 1, 2023 8:05 AM
To: Ellen Plendl
Subject: FW: Duke Energy electric rates keep going up

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Gayle Lee <lee280@bellsouth.net>
Sent: Thursday, July 27, 2023 9:11 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy electric rates keep going up

Constituent message:

1. **Name**
Gayle Lee
2. **Email Address**
lee280@bellsouth.net
3. **Phone Number**
4074431763
4. **Subject**
Duke Energy electric rates keep going up
5. **Message**
Dear Governor DeSantis,
Customers of Duke Energy are constantly complaining on Next Door Neighbor about their electric rates going up. Our monthly rate went up by \$82/mon and we are on average billing. We had to go on average billing because in 2021 the rates went up so high during the summer, we had no choice. My husband and I are retired and on a fixed income.
Please investigate why Duke Energy keeps raising their rates so high. They keep mailing us flyers to install solar panels, so I suspect they are trying to get customers to switch to solar power. However, I do not want to put solar panels on my roof. I spoke to my roofer and he said if a strong hurricane comes thru the state, the panels may come off along with the roof tiles. If there's a leak, roofers will not remove the solar panels to repair the roof. Solar power companies did not think this out correctly. All they see is \$ signs. Please help us Floridians!
6. **Attach file (optional)**

- 7. **User IP Address**
72.239.74.86
- 8. **HTTP User Agent**
Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/115.0.0.0 Safari/537.36
- 9. **Date Submitted**
27/07/2023
- 10. **Time Submitted**
9:11:19 am, EDT

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 1, 2023 8:04 AM
To: Ellen Plendl
Subject: FW: Duke Energy Chaos

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Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Anna Ramsey <anna.ramsey33@gmail.com>
Sent: Monday, July 24, 2023 9:29 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy Chaos

Constituent message:

1. **Name**
Anna Ramsey
2. **Email Address**
anna.ramsey33@gmail.com
3. **Phone Number**
4. **Subject**
Duke Energy Chaos
5. **Message**

Dear Governor-I as well as everyone is raging angry, upset on social media venting on how ridiculously high everyone's power bill has become with the ridiculous increase that was approved for Duke rip off energy. The bills, franchise fees, taxes, increase amt is unacceptable. I being a supporter of you am extremely disappointed that you would approve this highway robbery along with what everyone is going through with homeowner/flood insurance. Florida is tanking, your supporters are tanking, and everyone needs help. Power bills are outrageous! People are actually shutting of breakers for the day when they leave for work, unplugging things in their homes, making their homes hot w/high humidity levels which is not good for lots of things in the home and doing what ever is necessary. Not a way to live! There are a TON of posts w/people disclosing their bills & how angry they are all stating this was approved by you when the CEO Lynn Good's total salary jumped 23.1M, 30% more than 2021!

6. **Attach file (optional)**
7. **User IP Address**
72.186.106.149

8. **HTTP User Agent**

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/115.0.0.0 Safari/537.36

9. **Date Submitted**

24/07/2023

10. **Time Submitted**

9:29:13 pm, EDT

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 1, 2023 8:01 AM
To: Ellen Plendl
Subject: FW: Duke Energy and price gouging

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Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Laura Schuldt <lauraschuldt@yahoo.com>
Sent: Saturday, July 22, 2023 8:45 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy and price gouging

Constituent message:

1. **Name**
Laura Schuldt
2. **Email Address**
lauraschuldt@yahoo.com
3. **Phone Number**
7274103193
4. **Subject**
Duke Energy and price gouging
5. **Message**

Dear Governor Desantis ,

I would like to see if you have a department that can look in the Duke Energies charges to people.

I am a single RN that works from home. I set my air at 79 during the day. I use my pool pump every other day since the extreme price hikes. I have dark curtains through out the house to keep the heat out.

My bill 2 months ago went up to 250, next month 325, and this month 425!

I believe that are taking advantage of customers during the summer months using that as an excuse to raise prices.

This company has a history of doing this. Please if you could have someone look in to that for all Duke Energy customers.

Sincerely,

Laura Schuldt
6610 Parkside Dr
New Port Richey FL 34653

6. **Attach file (optional)**
7. **User IP Address**
72.185.135.127
8. **HTTP User Agent**
Mozilla/5.0 (iPhone; CPU iPhone OS 16_5_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/16.5.2 Mobile/15E148 Safari/604.1
9. **Date Submitted**
22/07/2023
10. **Time Submitted**
8:45:19 am, EDT

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