

Antonia Hover

From: John Plescow
Sent: Thursday, August 3, 2023 1:13 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 191758

Please, add to both Dockets 20230001 and 20230020

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, August 03, 2023 12:16 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 191758

John,

Please send to clerk's office. I am awaiting your response. Case# 1426389C, I will add your notes to CATS once I receive an email back from you.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, August 1, 2023 5:55 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 191758

CUSTOMER INFORMATION

Name: Brandee Wood
Telephone: 7274552865
Email: wildabean22@gmail.com
Address: 15504 Cromwell Dr. Clearwater FL 33764

BUSINESS INFORMATION

Business Account Name: James Wood
Account Number: 910090211558
Address: 15504 Cromwell Dr. Clearwater FL 33764

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

Our electric bill has skyrocketed! We don't use any more electricity then we did a year ago and our bill has more than doubled, being close to \$500/month! We keep our thermostat set at 78* during the hotter months, we have new energy star appliances, I keep heavy curtains over my windows, and we keep our lights off as much as we can. This inflation of

utilities has gotten to be outrageous. Something has to be done to put Duke Energy in check, because it's not fair that we don't have a choice in who provides our electric and we have to have this service in our homes. They are 100% taking advantage of us.