

ROYAL WATERWORKS, INC.

August 14, 2023

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Re: Docket No. 20230081-WS - Royal Waterworks, Inc. – Additional Engineering
Information Part 2 of 2

Dear Commission Clerk:

Royal Waterworks, Inc. hereby files its additional engineering information Part 2 of 2 pursuant to Rule 25-30.437(3), Florida Administrative Code, in the above referenced docket.

Please include the attached information in this docket.

Sincerely,



Troy Rendell
Vice President
Investor Owned Utilities

c

ROYAL WATERWORKS, INC.

DOCKET NO. 20230081-WS

WATER AND WASTEWATER

PLANT OPERATING REPORTS

TEST YEAR AND YEAR PROCEEDING



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

Page 4 for instructions

General Information for the Month/Year of: June 2022

Public Water System (PWS) Information

WS Name: Royal Utility Company	PWS Identification Number: 406-1517
WS Type: Community <input type="checkbox"/> NonTransient <input type="checkbox"/> NonCommunity <input type="checkbox"/> Consecutive <input type="checkbox"/>	
Number of Service Connections at End of Month: 1384	Total Population Served at End of Month: 4481
WS Owner: Royal Water Works	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercopr.net	

Water Treatment Plant Information

Plant Name: WTP	Plant Telephone Number:
Plant Address: 8900 NW 44th Court	City: Coral Springs State: FL Zip Code: 33065
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): I

Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

I, undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were recorded each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if available, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can review them, together with copies of this report, at a convenient location for the last ten years.

Dennis Coates 7/6/2022
Signature and Date

Dennis Coates
Printed or Typed Name

C 26770
License Number



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

page 4 for instructions

General Information for the Month/Year of: **October 2022**

Public Water System (PWS) Information

PWS Name: Royal Utility Company		PWS Identification Number: 406-1517	
PWS Type: Community <input type="checkbox"/>	NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/>	Consecutive
Number of Service Connections at End of Month: 1384		Total Population Served at End of Month: 4481	
PWS Owner: Royal Water Works			
Contact Person: Sharon Purviance		Contact Person's Title: US Water Services	
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard		City: New Port Richey	State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292		Contact Person's Fax Number: 727-849-4219	
Contact Person's Email Address: spurviance@uswatercopr.net			

Water Treatment Plant Information

Plant Name: WTP	Plant Telephone Number:	
Plant Address: 8900 NW 44th Court	City: Coral Springs	State: FL Zip Code: 33065
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000		
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): I	

Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

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Dennis Coates 11/9/2022
Signature and Date

Dennis Coates
Printed or Typed Name

C 26770
License Number

Identification Number: 406-1517

Utility Company: WTP

Monthly Data for the Month/Year of: October 2022

Method of Achieving Four-Log Virus Inactivation/Removal * Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

Disinfection Method: Other (Describe) Free Chlorine X Combined Chlorine (Chloramines) Chlorine Dioxide

Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions: Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			Free Chlorine					X Combined Chlorine (Chloramines)			Chlorine Dioxide			
			CT Calculations											
Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²						
X	24	355,000		1.80									2.10	
X	24	358,000		1.80									2.10	
X	24	358,000		2.50									2.10	
X	24	444,000		1.20									1.50	
X	24	365,000		2.20									2.20	
X	24	346,000		4.80									2.40	
X	24	255,000		5.60									5.10	
X	24	393,000		2.90									2.60	
X	24	550,000		3.50									2.80	
X	24	361,000		3.30									2.90	
X	24	229,000		2.80									2.80	
X	24	234,000		2.40									2.40	
X	24	400,000		1.50									1.90	
X	24	270,000		1.70									1.30	
X	24	361,000		2.70									1.80	
X	24	471,000		1.90									1.50	
X	24	322,000		2.30									1.70	
X	24	353,000		3.20									2.20	
X	24	301,000		2.70									2.80	
X	24	472,000		2.10									1.80	
X	24	134,000		2.10									2.10	
X	24	391,000		1.90									2.10	
X	24	472,000		2.00									2.00	
X	24	359,000		2.10									1.90	
X	24	376,000		1.50									1.20	
X	24	373,000		2.50									1.90	
X	24	355,000		1.50									1.80	
X	24	339,000		1.90									1.60	
X	24	351,000		2.20									1.50	
X	24	414,000		2.20									1.80	
X	24	364,000		2.50									2.10	
		11,126,000												
Average		358,903												
Minimum		550,000												



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

Page 4 for instructions

General Information for the Month/Year of: **November 2022**

Public Water System (PWS) Information

PWS Name: Royal Utility Company		PWS Identification Number: 406-1517	
PWS Type: Community <input type="checkbox"/>	NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/>	Consecutive
Number of Service Connections at End of Month: 1384		Total Population Served at End of Month: 4481	
PWS Owner: Royal Water Works			
Contact Person: Sharon Purviance		Contact Person's Title: US Water Services	
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard		City: New Port Richey	State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292		Contact Person's Fax Number: 727-849-4219	
Contact Person's Email Address: spurviance@uswatercopr.net			

Water Treatment Plant Information

Plant Name: WTP		Plant Telephone Number:		
Plant Address: 8900 NW 44th Court		City: Coral Springs	State: FL Zip Code: 33065	
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000				
Plant Category (per subsection 62-699.310(4), F.A.C.): C		Plant Class (per subsection 62-699.310(4), F.A.C.): I		
Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can have them, together with copies of this report, at a convenient location for the last ten years.

Dennis Coates 12/9/2022
Signature and Date

Dennis Coates
Printed or Typed Name

C 26770
License Number

Identification Number: 406-1517

Utility Company: WTP

Monthly Data for the Month/Year of: November 2022

Method of Achieving Four-Log Virus Inactivation/Removal *

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

Disinfection Method: Ultraviolet Radiation

Other (Describe)

Disinfectant Residual Maintained in Distribution System:

Free Chlorine

X Combined Chlorine (Chloramines)

Chlorine Dioxide

Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
X	24	381,000		3.10									2.90	
X	24	368,000		3.00									2.70	
X	24	375,000		3.70									3.70	
X	24	233,000		3.50									3.40	
X	24	466,000		2.40									2.10	
X	24	504,000		3.30									2.80	
X	24	356,000		2.00									2.80	
X	24	337,000		3.00									2.90	
X	24	336,000		3.10									3.00	
X	24	344,000		3.00									2.90	
X	24	219,000		3.00									2.40	
X	24	370,000		2.40									2.30	
X	24	483,000		2.40									2.10	
X	24	354,000		2.30									2.40	
X	24	375,000		2.60									2.50	
X	24	336,000		3.10									2.50	
X	24	402,000		1.60									1.90	
X	24	223,000		1.80									1.80	
X	24	413,000		1.10									1.10	
X	24	461,000		1.90									1.20	
X	24	406,000		1.70									1.70	
X	24	304,000		2.00									1.80	
X	24	381,000		1.80									1.40	
X	24	317,000		1.80									1.60	
X	24	231,000		0.90									0.80	
X	24	388,000		1.80									1.20	
X	24	519,000		3.00									2.40	
X	24	346,000		3.40									2.30	
X	24	375,000		1.40									1.60	
X	24	374,000		1.50									1.00	

	10,977,000
ge	365,900
num	519,000



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

Page 4 for instructions

General Information for the Month/Year of: December 2022

Public Water System (PWS) Information

PWS Name: Royal Utility Company		PWS Identification Number: 406-1517	
PWS Type: Community <input type="checkbox"/>	NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/>	Consecutive
Number of Service Connections at End of Month: 1384		Total Population Served at End of Month: 4481	
PWS Owner: Royal Water Works			
Contact Person: Sharon Purviance		Contact Person's Title: US Water Services	
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard		City: New Port Richey	State: FL
Contact Person's Telephone Number: 866-753-8292		Zip Code: 34652	
Contact Person's Email Address: spurviance@uswatercopr.net		Contact Person's Fax Number: 727-849-4219	

Water Treatment Plant Information

Plant Name: WTP	Plant Telephone Number:
Plant Address: 8900 NW 44th Court	City: Coral Springs
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	State: FL
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000	Zip Code: 33065
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): I

Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

I, undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were maintained each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can maintain them, together with copies of this report, at a convenient location for the last ten years.

Dennis Coates 1/9/2023
Signature and Date

Dennis Coates
Printed or Typed Name

C 26770
License Number

WIS Identification Number: 406-1517 Plant Name: Royal Utility Company

Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: *

1. Is any polymer containing the monomer acrylamide used at the water treatment plant? No [] Yes and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm = Acrylamide Level, %†

2. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant? No [] Yes and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm = Epichlorohydrin Level, %† =

3. Is any iron or manganese sequestrant used at the water treatment plant? No [] Yes and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate):

Sequestrant Dose, mg/L of phosphate as PO₄ or mg/L of silicate as SiO₂ -

If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO₂ -

Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.

Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

Page 4 for instructions

General Information for the Month/Year of: January 2023

Public Water System (PWS) Information

PWS Name: Royal Utility Company	PWS Identification Number: 406-1517
PWS Type: Community <input type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 1384	Total Population Served at End of Month: 4481
PWS Owner: Royal Water Works	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercopr.net	

Water Treatment Plant Information

Plant Name: WTP	Plant Telephone Number:
Plant Address: 8900 NW 44th Court	City: Coral Springs State: FL Zip Code: 33065
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): I

Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

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Dennis Coates
Signature and Date

2/6/2023

Dennis Coates
Printed or Typed Name

C 26770
License Number



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

Page 4 for instructions

General Information for the Month/Year of: February 2023

Public Water System (PWS) Information

PWS Name: Royal Utility Company	PWS Identification Number: 406-1517	
PWS Type: Community <input type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/>	Consecutive
Number of Service Connections at End of Month: 1384	Total Population Served at End of Month: 4481	
PWS Owner: Royal Water Works	Contact Person: Sharon Purviance	
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	Contact Person's Title: US Water Services	
Contact Person's Telephone Number: 866-753-8292	City: New Port Richey	State: FL Zip Code: 34652
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Water Treatment Plant Information

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Plant Address: 8900 NW 44th Court	City: Coral Springs	State: FL Zip Code: 33065
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Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

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Dennis Coates 3/10/2023
Signature and Date

Dennis Coates
Printed or Typed Name

C 26770
License Number



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

page 4 for instructions

General Information for the Month/Year of: **March 2023**

Public Water System (PWS) Information

PWS Name: Royal Utility Company		PWS Identification Number: 406-1517	
PWS Type: Community <input type="checkbox"/>	NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/>	Consecutive <input type="checkbox"/>
Number of Service Connections at End of Month: 1384		Total Population Served at End of Month: 4481	
PWS Owner: Royal Water Works			
Contact Person: Sharon Purviance		Contact Person's Title: US Water Services	
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard		City: New Port Richey	State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292		Contact Person's Fax Number: 727-849-4219	
Contact Person's Email Address: spurviance@uswatercopr.net			

Water Treatment Plant Information

Plant Name: WTP	Plant Telephone Number:	
Plant Address: 8900 NW 44th Court	City: Coral Springs	State: FL Zip Code: 33065
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water		
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Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

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Dennis Coates 4/10/2023
Signature and Date

Dennis Coates
Printed or Typed Name

C 26770
License Number



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

Page 4 for instructions

General Information for the Month/Year of: April 2023

Public Water System (PWS) Information

PWS Name: Royal Utility Company	PWS Identification Number: 406-1517
PWS Type: Community <input type="checkbox"/> NonTransient <input type="checkbox"/> NonCommunity <input type="checkbox"/> Consecutive <input type="checkbox"/>	
Number of Service Connections at End of Month: 1384	Total Population Served at End of Month: 4481
PWS Owner: Royal Water Works	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercopr.net	

Water Treatment Plant Information

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Plant Address: 8900 NW 44th Court	City: Coral Springs State: FL Zip Code: 33065
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): I

Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

I, undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were recorded each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can have them, together with copies of this report, at a convenient location for the last ten years.

Dennis Coates 5/10/2023

Dennis Coates
Printed or Typed Name

C 26770
License Number



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

page 4 for instructions

General Information for the Month/Year of: **May 2023**

Public Water System (PWS) Information

PWS Name: Royal Utility Company	PWS Identification Number: 406-1517
PWS Type: Community <input type="checkbox"/> NonTransitent <input type="checkbox"/> NonCommunity <input type="checkbox"/> Consecutive <input type="checkbox"/>	
Number of Service Connections at End of Month: 1384	Total Population Served at End of Month: 4481
PWS Owner: Royal Water Works	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercopr.net	

Water Treatment Plant Information

Plant Name: WTP	Plant Telephone Number:
Plant Address: 8900 NW 44th Court	City: Coral Springs State: FL Zip Code: 33065
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): I

Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

I, undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were maintained each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if available, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can obtain them, together with copies of this report, at a convenient location for the last ten years.

Dennis Coates 6/9/2023
Signature and Date

Dennis Coates
Printed or Typed Name

C 26770
License Number



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

Page 4 for instructions

General Information for the Month/Year of: June 2021

Public Water System (PWS) Information

PWS Name: Royal Utility Company	PWS Identification Number: 406-1517
PWS Type: Community <input type="checkbox"/> NonTransient <input type="checkbox"/> NonCommunity <input type="checkbox"/> Consecutive <input type="checkbox"/>	
Number of Service Connections at End of Month: 1384	Total Population Served at End of Month: 4481
PWS Owner: Royal Water Works	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercopr.net	

Water Treatment Plant Information

Plant Name: WTP	Plant Telephone Number:
Plant Address: 8900 NW 44th Court	City: Coral Springs State: FL Zip Code: 33065
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): I

Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

I, undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can obtain them, together with copies of this report, at a convenient location for the last ten years.

<u>Dennis Coates</u>	<u>7/1/2021</u>	<u>Dennis Coates</u>	<u>C 26770</u>
Signature and Date		Printed or Typed Name	License Number



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

Page 4 for instructions

General Information for the Month/Year of: July 2021

Public Water System (PWS) Information

PWS Name: Royal Utility Company	PWS Identification Number: 406-1517
PWS Type: Community <input type="checkbox"/> NonTransient <input type="checkbox"/> NonCommunity <input type="checkbox"/> Consecutive	
Number of Service Connections at End of Month: 1384	Total Population Served at End of Month: 4481
PWS Owner: Royal Water Works	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercopr.net	

Water Treatment Plant Information

Plant Name: WTP	Plant Telephone Number:
Plant Address: 8900 NW 44th Court	City: Coral Springs State: FL Zip Code: 33065
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): I

Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

I, undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were reviewed each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if available, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can submit them, together with copies of this report, at a convenient location for the last ten years.

Dennis Coates 8/5/2021 Dennis Coates C 26770
Signature and Date Printed or Typed Name License Number

Identification Number: 406-1517

Utility Company: WTP

Daily Data for the Month/Year of: July 2021

Methods of Achieving Four-Log Virus Inactivation/Removal:

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

Other (Describe):

Minimum Residual Maintained in Distribution System:

Free Chlorine

X Combined Chlorine (Chloramines)

Chlorine Dioxide

Date	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation		
				CT Calculations					UV Dose							
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L			
	X	24	267,000		2.50										1.00	
	X	24	293,000		2.50										1.00	
	X	24	289,000		2.20										0.80	
	X	24	305,000		2.30										1.00	
	X	24	275,000		2.40										1.00	
	X	24	301,000		1.90										0.90	
	X	24	279,000		3.00										1.40	
	X	24	285,000		2.10										1.00	
	X	24	268,000		1.40										0.80	
	X	24	291,000		1.10										0.60	
	X	24	312,000		1.50										0.60	
	X	24	280,000		1.30										0.80	
	X	24	271,000		2.30										1.40	
	X	24	304,000		2.60										1.60	
	X	24	309,000		2.50										1.30	
	X	24	302,000		0.90										0.80	
	X	24	283,000		3.30										3.80	
	X	24	371,000		3.90										3.50	
	X	24	307,000		3.90										1.90	
	X	24	316,000		3.10										2.00	
	X	24	374,000		3.10										2.10	
	X	24	332,000		3.10										2.00	
	X	24	320,000		3.40										2.40	
	X	24	293,000		3.30										2.40	
	X	24	335,000		3.20										2.90	
	X	24	321,000		3.10										1.70	
	X	24	299,000		3.50										1.50	
	X	24	272,000		3.00										2.20	
	X	24	282,000		3.30										1.80	
	X	24	307,000		2.30										1.30	
	X	24	308,000		0.40										0.60	
			9,351,000													
			301,645													
			374,000													

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MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

page 4 for instructions

General Information for the Month/Year of: August 2021

Public Water System (PWS) Information

PWS Name: Royal Utility Company		PWS Identification Number: 406-1517	
PWS Type: Community <input type="checkbox"/>	NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/>	Consecutive
Number of Service Connections at End of Month: 1384		Total Population Served at End of Month: 4481	
PWS Owner: Royal Water Works			
Contact Person: Sharon Purviance		Contact Person's Title: US Water Services	
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard		City: New Port Richey	State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292		Contact Person's Fax Number: 727-849-4219	
Contact Person's Email Address: spurviance@uswatercopr.net			

Water Treatment Plant Information

Plant Name: WTP	Plant Telephone Number:	
Plant Address: 8900 NW 44th Court	City: Coral Springs	State: FL Zip Code: 33065
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000		
Plant Category (per subsection 62-699.310(4), F.A.C.): C		Plant Class (per subsection 62-699.310(4), F.A.C.): I

Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

I, undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were reviewed each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if available, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can review them, together with copies of this report, at a convenient location for the last ten years.

Dennis Coates 9/7/2021

Dennis Coates
Printed or Typed Name

C 26770
License Number

Identification Number: 406-1517

Utility Company: WTP

Daily Data for the Month/Year of: August 2021

Methods of Achieving Four-Log Virus Inactivation/Removal * Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

UV Radiation Other (Describe)

Level of Disinfectant Residual Maintained in Distribution System: Free Chlorine X Combined Chlorine (Chloramines) Chlorine Dioxide

Date	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
	X	24	284,000		1.70									0.60	
	X	24	283,000		1.70									1.00	
	X	24	293,000		1.10									1.00	
	X	24	287,000		2.20									1.00	
	X	24	286,000		2.10									1.90	
	X	24	334,000		2.60									1.80	
	X	24	318,000		2.80									2.40	
	X	24	324,000		2.30									2.10	
	X	24	318,000		2.10									1.80	
	X	24	338,000		1.40									1.60	
	X	24	301,000		1.40									1.10	
	X	24	299,000		1.40									1.10	
	X	24	318,000		1.20									1.20	
	X	24	312,000		2.00									1.00	
	X	24	342,000		1.70									1.00	
	X	24	329,000		2.40									2.00	
	X	24	370,000		2.60									1.30	
	X	24	340,000		2.80									2.10	
	X	24	327,000		2.00									2.00	
	X	24	360,000		1.30									1.60	
	X	24	392,000		1.20									1.00	
	X	24	406,000		1.00									0.90	
	X	24	325,000		1.20									1.00	
	X	24	347,000		1.00									1.00	
	X	24	315,000		1.20									1.00	
	X	24	315,000		1.20									1.00	
	X	24	314,000		1.70									1.20	
	X	24	354,000		1.20									0.80	
	X	24	354,000		1.60									1.10	
	X	24	308,000		1.30									1.00	
	X	24	353,000		1.40									0.60	
			10,146,000												
Average			327,290												
Maximum			406,000												

Identification Number: 406-1517

Utility Company: WTP

Daily Data for the Month/Year of: September 2021

Methods of Achieving Four-Log Virus Inactivation/Removal *

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

Other (Describe) / Violet Radiation
 of Disinfectant Residual Maintained in Distribution System:

Free Chlorine

X Combined Chlorine (Chloramines)

Chlorine Dioxide

Date	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
	X	24	315,000		2.50									1.50	
	X	24	328,000		2.90									2.13	
	X	24	314,000		2.80									2.00	
	X	24	343,000		3.10									2.20	
	X	24	287,000		3.10									2.40	
	X	24	340,000		3.10									2.30	
	X	24	318,000		2.50									2.30	
	X	24	293,000		2.20									2.20	
	X	24	317,000		2.60									2.30	
	X	24	339,000		2.60									2.00	
	X	24	337,000		2.50									2.50	
	X	24	317,000		1.90									1.80	
	X	24	299,000		2.10									1.30	
	X	24	319,000		1.80									1.60	
	X	24	341,000		1.60									1.40	
	X	24	302,000		2.20									2.50	
	X	24	301,000		1.40									1.60	
	X	24	321,000		1.70									1.50	
	X	24	339,000		2.20									1.50	
	X	24	320,000		1.20									1.00	
	X	24	392,000		1.30									1.10	
	X	24	340,000		1.50									1.80	
	X	24	332,000		2.70									2.20	
	X	24	328,000		3.40									2.60	
	X	24	328,000		1.70									1.90	
	X	24	326,000		2.10									1.70	
	X	24	320,000		2.00									1.80	
	X	24	363,000		2.50									2.10	
	X	24	337,000		1.50									1.70	
	X	24	339,000		1.00									1.10	
			9,795,000												
Average			326,500												
Maximum			392,000												



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

Page 4 for instructions

General Information for the Month/Year of: **November 2021**

Public Water System (PWS) Information

PWS Name: Royal Utility Company
 PWS Type: Community NonTransient NonCommunity Consecutive
 PWS Identification Number: 406-1517
 Number of Service Connections at End of Month: 1384
 Total Population Served at End of Month: 4481
 PWS Owner: Royal Water Works
 Contact Person: Sharon Purviance
 Contact Person's Title: US Water Services
 Contact Person's Mailing Address: 4939 Cross Bayou Boulevard
 City: New Port Richey State: FL Zip Code: 34652
 Contact Person's Telephone Number: 866-753-8292
 Contact Person's Email Address: spurviance@uswatercopr.net
 Contact Person's Fax Number: 727-849-4219

Water Treatment Plant Information

Plant Name: WTP
 Plant Address: 8900 NW 44th Court City: Coral Springs State: FL Zip Code: 33065
 Plant Telephone Number:
 Type of water treated by Plant: Raw Ground Purchased Finished Water
 Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000
 Plant Category (per subsection 62-699.310(4), F.A.C.): C
 Plant Class (per subsection 62-699.310(4), F.A.C.): I

Authorized Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

Certification by Lead/Chief Operator

I, undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were maintained each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can maintain them, together with copies of this report, at a convenient location for the last ten years.

Signature: Dennis Coates Date: 12/9/2021
 Printed or Typed Name: Dennis Coates License Number: C 26770



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

I. General Information for the Month/Year of: December 2021

A. Public Water System (PWS) Information

PWS Name: Royal Utility Company	PWS Identification Number: 406-1517
PWS Type: Community <input type="checkbox"/> NonTransitent <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive <input type="checkbox"/>
Number of Service Connections at End of Month: 1384	Total Population Served at End of Month: 4481
PWS Owner: Royal Water Works	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercopr.net	

B. Water Treatment Plant Information

Plant Name: WTP	Plant Telephone Number:		
Plant Address: 8900 NW 44th Court	City: Coral Springs State: FL Zip Code: 33065		
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000			
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): I		
Licensed Operators: Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators: Dennis Coates	C	26770	
Other Operators:			

II. Certification by Lead/Chief Operator

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

Dennis Coates 1/7/2022
Signature and Date

Dennis Coates
Printed or Typed Name

C 26770
License Number

WS Identification Number: 406-1517 Plant Name: Royal Utility Company

Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: *

a. Is any polymer containing the monomer acrylamide used at the water treatment plant? No Yes, and the polymer dose and the acrylamide level in the polymer are as fo

Polymer Dose, ppm = Acrylamide Level, %†

b. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant? No Yes, and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm = Epichlorohydrin Level, %† =

c. Is any iron or manganese sequestrant used at the water treatment plant? No Yes and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate):

Sequestrant Dose, mg/L of phosphate as PO4 or mg/L of silicate as SiO2 *

If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO2 *

Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.

Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.

Identification Number: 406-1517

Utility Company: WTP

Monthly Data for the Month/Year of: December 2021

of Achieving Four-Log Virus Inactivation/Removal * Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

Outlet Radiation Other (Describe)

Residual Maintained in Distribution System: Free Chlorine X Combined Chlorine (Chloramines) Chlorine Dioxide

Date	Days Plant Staffed or visited by operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²		
	X	24	359,000		2.40								2.00	
	X	24	366,000		2.70								2.30	
	X	24	340,000		2.40								2.00	
	X	24	352,000		2.70								2.40	
	X	24	349,000		1.80								2.00	
	X	24	321,000		1.30								1.50	
	X	24	343,000		1.70								1.40	
	X	24	338,000		2.40								2.10	
	X	24	336,000		2.30								2.00	
	X	24	330,000		2.30								2.00	
	X	24	336,000		2.30								2.00	
	X	24	351,000		2.30								2.10	
	X	24	341,000		2.50								2.10	
	X	24	332,000		1.80								1.60	
	X	24	317,000		2.10								1.90	
	X	24	321,000		3.90								2.60	
	X	24	326,000		2.00								2.30	
	X	24	338,000		1.80								1.60	
	X	24	346,000		2.20								1.50	
	X	24	314,000		2.30								1.70	
	X	24	355,000		2.58								1.60	
	X	24	358,000		2.90								2.60	
	X	24	334,000		2.90								2.40	
	X	24	350,000		1.60								1.10	
	X	24	353,000		2.40								2.20	
	X	24	347,000		2.40								2.10	
	X	24	342,000		2.10								1.90	
	X	24	355,000		1.80								1.60	
	X	24	331,000		1.70								1.20	
	X	24	364,000		1.80								1.40	
	X	24	298,000		1.70								1.50	
			10,543,000											
Average			340,097											
Minimum			366,000											



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

Page 4 for instructions

General Information for the Month/Year of: January 2022

Public Water System (PWS) Information

Table containing PWS Name (Royal Utility Company), PWS Type (Community), PWS Identification Number (406-1517), Number of Service Connections (1384), Total Population Served (4481), PWS Owner (Royal Water Works), Contact Person (Sharon Purviance), Contact Person's Title (US Water Services), Contact Person's Mailing Address (4939 Cross Bayou Boulevard), Contact Person's Telephone Number (866-753-8292), Contact Person's Email Address (spurviance@uswatercopr.net), Contact Person's Fax Number (727-849-4219).

Water Treatment Plant Information

Table containing Plant Name (WTP), Plant Address (8900 NW 44th Court), City (Coral Springs), State (FL), Zip Code (33065), Plant Telephone Number, Type of water treated by Plant (Raw Ground), Permitted Maximum Day Operating Capacity of Plant (1000000 gallons per day), Plant Category (C), and Plant Class (I).

Table with columns: Licensed Operators, Name, License Class, License Number, Day(s)/Shift(s) Worked. Includes entry for Dennis Coates with License Class C and License Number 26770.

Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can have access to them, together with copies of this report, at a convenient location for the last ten years.

Dennis Coates 2/8/2022 Dennis Coates C 26770
Signature and Date Printed or Typed Name License Number

Identification Number: 406-1517

Utility Company: WTP

Daily Data for the Month/Year of: January 2022

of Achieving Four-Log Virus Inactivation/Removal * Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

Ultraviolet Radiation Other (Describe) Free Chlorine X Combined Chlorine (Chloramines) Chlorine Dioxide

Date	Days Plant Staffed or visited by operator	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
	X	24	381,000		1.70									1.10	
	X	24	367,000		1.30									0.80	
	X	24	346,000		2.30									1.30	
	X	24	349,000		2.80									1.80	
	X	24	335,000		1.60									1.60	
	X	24	342,000		1.40									1.30	
	X	24	340,000		1.60									1.20	
	X	24	343,000		1.80									1.40	
	X	24	345,000		1.80									1.00	
	X	24	316,000		2.00									1.30	
	X	24	328,000		1.80									1.30	
	X	24	309,000		1.40									1.00	
	X	24	345,000		2.30									2.30	
	X	24	334,000		2.70									1.50	
	X	24	328,000		2.80									1.80	
	X	24	330,000		3.90									2.00	
	X	24	325,000		3.30									2.60	
	X	24	328,000		2.70									2.80	
	X	24	335,000		2.00									2.30	
	X	24	310,000		1.70									1.60	
	X	24	301,000		1.80									1.30	
	X	24	313,000		2.10									1.40	
	X	24	327,000		1.70									1.60	
	X	24	313,000		2.00									1.60	
	X	24	318,000		2.30									1.60	
	X	24	294,000		1.40									2.10	
	X	24	329,000		0.90									1.10	
	X	24	322,000		0.90									0.60	
	X	24	339,000		3.00									1.50	
	X	24	335,000		2.20									2.30	
	X	24	332,000		1.10									0.90	
			10,259,000												
Average			330,935												
Maximum			381,000												



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

I. General Information for the Month/Year of: February 2022

A. Public Water System (PWS) Information

PWS Name: Royal Utility Company		PWS Identification Number: 406-1517	
PWS Type: Community <input type="checkbox"/>	NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/>	Consecutive
Number of Service Connections at End of Month: 1384		Total Population Served at End of Month: 4481	
PWS Owner: Royal Water Works			
Contact Person: Sharon Purviance		Contact Person's Title: US Water Services	
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard		City: New Port Richey	State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292		Contact Person's Fax Number: 727-849-4219	
Contact Person's Email Address: spurviance@uswatercopr.net			

B. Water Treatment Plant Information

Plant Name: WTP		Plant Telephone Number:		
Plant Address: 8900 NW 44th Court		City: Coral Springs	State: FL Zip Code: 33065	
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000				
Plant Category (per subsection 62-699.310(4), F.A.C.): C		Plant Class (per subsection 62-699.310(4), F.A.C.): I		
Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates	C	26770	
Other Operators:				

II. Certification by Lead/Chief Operator

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

<u>Dennis Coates</u>	<u>3/8/2022</u>	<u>Dennis Coates</u>	<u>C 26770</u>
Signature and Date		Printed or Typed Name	License Number

PWS Identification Number: 406-1517

Royal Utility Company WTP

III. Daily Data for the Month/Year of: February 2022

Means of Achieving Four-Log Virus Inactivation/Removal * Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

UltraViolet Radiation Other (Discribe)

Type of Disinfectant Residual Maintained in Distribution System: Free Chlorine X Combined Chlorine (Chloramines) Chlorine Dioxide

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
				CT Calculations					UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
1	X	24	348,000		1.40									1.20	
2	X	24	333,000		1.60									1.10	
3	X	24	353,000		1.90									1.20	
4	X	24	369,000		1.00									1.60	
5	X	24	350,000		3.70									2.60	
6	X	24	379,000		4.00									3.10	
7	X	24	321,000		2.10									2.20	
8	X	24	320,000		2.30									2.00	
9	X	24	324,000		1.50									1.30	
10	X	24	320,000		1.10									0.60	
11	X	24	345,000		1.00									0.70	
12	X	24	311,000		1.90									1.50	
13	X	24	339,000		1.10									0.80	
14	X	24	316,000		1.00									0.70	
15	X	24	323,000		1.10									0.80	
16	X	24	266,000		1.10									0.80	
17	X	24	300,000		1.00									0.60	
18	X	24	311,000		0.60									0.60	
19	X	24	327,000		1.10									0.60	
20	X	24	337,000		2.10									1.10	
21	X	24	303,000		2.00									1.20	
22	X	24	357,000		1.60									0.90	
23	X	24	294,000		1.10									0.60	
24	X	24	347,000		0.70									0.60	
25	X	24	326,000		0.80									0.60	
26	X	24	339,000		1.90									0.90	
27	X	24	361,000		2.50									1.10	
28	X	24	317,000		1.80									1.00	
29															
30															
31															
Total			9,236,000												
Average			329,857												
Maximum			379,000												



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

General Information for the Month/Year of: March 2022

Public Water System (PWS) Information

PWS Name: Royal Utility Company	PWS Identification Number: 406-1517
PWS Type: Community <input type="checkbox"/> NonTransient <input type="checkbox"/> NonCommunity <input type="checkbox"/> Consecutive <input type="checkbox"/>	
Number of Service Connections at End of Month: 1384	Total Population Served at End of Month: 4481
PWS Owner: Royal Water Works	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercopr.net	

Water Treatment Plant Information

Plant Name: WTP	Plant Telephone Number:
Plant Address: 8900 NW 44th Court	City: Coral Springs State: FL Zip Code: 33065
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1000000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): I
Licensed Operators:	Name: License Class License Number Day(s)/Shift(s) Worked
Lead/Chief Operators:	Dennis Coates C 26770
Other Operators:	

Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

Dennis Coates 4/6/2022
 Signature and Date

Dennis Coates
 Printed or Typed Name

C 26770
 License Number

Identification Number: 406-1517

Utility Company: WTP

Daily Data for the Month/Year of: March 2022

Methods of Achieving Four-Log Virus Inactivation/Removal *

Violet Radiation Other (Describe)

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

Level of Disinfectant Residual Maintained in Distribution System:

Free Chlorine

X Combined Chlorine (Chloramines)

Chlorine Dioxide

Date	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
	X	24	327,000		1.50									0.80	
	X	24	333,000		2.50									1.20	
	X	24	306,000		1.70									1.10	
	X	24	330,000		2.50									1.50	
	X	24	332,000		2.80									0.60	
	X	24	353,000		2.60									1.40	
		24	308,000		2.80										
	X	24	356,000		3.70									3.20	
	X	24	319,000		3.60									3.00	
	X	24	318,000		3.10									1.90	
	X	24	336,000		2.30									1.90	
	X	24	374,000		2.30									1.20	
	X	24	367,000		1.60									1.50	
	X	24	332,000		1.50									1.10	
	X	24	316,000		1.60									0.90	
	X	24	305,000		1.10									1.10	
	X	24	329,000		1.00									0.60	
	X	24	338,000		2.10									0.30	
	X	24	336,000		3.00									0.70	
	X	24	351,000		1.30									1.10	
	X	24	319,000		1.70									0.80	
	X	24	321,000		1.10									0.70	
	X	24	332,000		1.20									0.60	
	X	24	332,000		1.40									1.60	
	X	24	331,000		2.40									0.60	
	X	24	344,000		2.50									1.20	
	X	24	383,000		2.30									1.60	
	X	24	349,000		2.30									1.60	
	X	24	356,000		2.10									1.40	
	X	24	362,000		2.40									0.70	
	X	24	364,000		2.90									1.00	
			10,459,000												
Average			337,387												
Minimum			383,000												

entification Number: 406-1517

ility Company WTP

ly Data for the Month/Year of: April 2022

of Achieving Four-Log Virus Inactivation/Removal *

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

let Radiation Other (Discrbe)

Disinfectant Residual Maintained in Distribution System:

Free Chlorine

X Combined Chlorine (Chloramines)

Chlorine Dioxide

Days First Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
			CT Calculations					UV Dose						
			Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm ²	Minimum UV Dose Required, mW-sec/cm ²			
X	24	347,000		1.50									1.90	
X	24	318,000		1.60									1.10	
X	24	345,000		1.60									0.80	
X	24	296,000		2.10									1.10	
X	24	324,000		1.70									1.10	
X	24	325,000		1.60									1.00	
X	24	356,000		2.30									0.60	
X	24	333,000		2.50									0.70	
X	24	326,000		1.70									0.60	
X	24	394,000		1.50									0.60	
X	24	350,000		1.40									0.60	
X	24	361,000		1.30									0.70	
X	24	347,000		1.00									0.80	
X	24	367,000		0.90									0.60	
X	24	317,000		2.00									0.70	
X	24	354,000		2.00									1.30	
X	24	344,000		2.00									1.00	
X	24	312,000		2.00									0.90	
X	24	359,000		2.60									0.70	
X	24	320,000		1.70									0.60	
X	24	354,000		1.20									0.40	
X	24	394,000		1.20									0.50	
X	24	361,000		2.20									1.00	
X	24	339,000		3.10									1.30	
X	24	359,000		2.20									1.50	
X	24	382,000		1.90									1.10	
X	24	339,000		2.00									1.30	
X	24	362,000		1.90									1.60	
X	24	314,000		2.00									1.60	
X	24	311,000		3.10									2.00	

	10,310,000
ec	343,667
um	394,000

ROYAL WATERWORKS, INC.

DOCKET NO. 20230081-WS

FDEP AND WMD PERMITS

SCANNED 10/14/2010 KA



SOUTH FLORIDA WATER MANAGEMENT DISTRICT

CON 24-06

Application No.: 100902-4

October 14, 2010

ROYAL UTILITY COMPANY
8900 N W 44TH COURT
CORAL SPRINGS, FL 33065

Dear Permittee:

SUBJECT: Permit No.: 06-00003-W
Project: ROYAL UTILITY COMPANY
Location: BROWARD COUNTY S15/T48S/R41E
Permittee: ROYAL UTILITY COMPANY

District staff has reviewed the information submitted in support of the referenced application for permit modification(s) and determined that the proposed activities are in compliance with the previous permit and the appropriate provisions of Rule 40E-2.331 (4)(a), Florida Administrative Code. The permit modification(s) include the following:

This permit modification is to change limiting condition 27 that requires submittal of a compliance report every five years to instead require submittal of the report every ten years. This change is being made in accordance with Senate Bill 550, which was adopted during the 2010 legislative session (Section 373.236, F.S.). The next report will be due 10 years from the date of permit issuance. Enclosed are the limiting conditions to this permit with the above noted change. Your permit may be viewed online and compliance documents can be submitted electronically on the District's ePermitting website (www.sfwmd.gov/ePermitting).

Please understand that your permit remains subject to the 27 Limiting Conditions and all other terms of the permit authorization as previously issued.

Sincerely,

Handwritten signature of Thomas Colios in cursive.

Thomas Colios
Section Leader
Water Use Regulation Division

TDC/pb

Limiting Conditions

- 1 This permit shall expire on June 14, 2026.
- 2 Application for a permit modification may be made at any time.
- 3 Water use classification:
Public water supply
- 4 Source classification is:
Ground Water from:
Biscayne Aquifer
- 5 Total annual allocation is 176 MG.

Total maximum monthly allocation is 16.8703 MG.

These allocations represent the amount of water required to meet the water demands as a result of rainfall deficit during a drought with the probability of recurring one year in ten. The Permittee shall not exceed these allocations in hydrologic conditions less than a 1 in 10 year drought event. If the rainfall deficit is more severe than that expected to recur once every ten years, the withdrawals shall not exceed that amount necessary to continue to meet the reasonable-beneficial demands under such conditions, provided no harm to the water resources occur and:

- (a) All other conditions of the permit are met; and
- (b) The withdrawal is otherwise consistent with applicable declared Water Shortage Orders in effect pursuant to Chapter 40E-21, F.A.C.

- 6 Pursuant to Rule 40E-1.6105, F.A.C., Notification of Transfer of Interest in Real Property, within 30 days of any transfer of interest or control of the real property at which any permitted facility, system, consumptive use, or activity is located, the permittee must notify the District, in writing, of the transfer giving the name and address of the new owner or person in control and providing a copy of the instrument effectuating the transfer, as set forth in Rule 40E-1.6107, F.A.C.

Pursuant to Rule 40E-1.6107 (4), until transfer is approved by the District, the permittee shall be liable for compliance with the permit. The permittee transferring the permit shall remain liable for all actions that are required as well as all violations of the permit which occurred prior to the transfer of the permit.

Failure to comply with this or any other condition of this permit constitutes a violation and pursuant to Rule 40E-1.609, Suspension, Revocation and Modification of Permits, the District may suspend or revoke the permit.

This Permit is issued to:

ROYAL UTILITY COMPANY
8900 N W 44TH COURT
CORAL SPRINGS, FL - 33065

- 7 Withdrawal facilities:

Ground Water – Existing:

- 1 – 12" X 165' X 350 GPM Well Cased To 140 Feet
- 1 – 12" X 138' X 350 GPM Well Cased To 132 Feet
- 1 – 8" X 140' X 350 GPM Well Cased To 127 Feet

Ground Water – Proposed:

- 2 – 12" X 150' X 350 GPM Wells Cased To 130 Feet

- 8 Permittee shall mitigate interference with existing legal uses that was caused in whole or in part by the permittee's withdrawals, consistent with the approved mitigation plan. As necessary to offset the interference, mitigation will include pumpage reduction, replacement of the impacted individual's equipment, relocation of wells, change in withdrawal source, or other means.

Interference to an existing legal use is defined as an impact that occurs under hydrologic conditions equal to or less severe than a 1 in 10 year drought event that results in the:

(1) Inability to withdraw water consistent with provisions of the permit, such as when remedial structural or operational actions not materially authorized by existing permits must be taken to address the interference; or

(2) Change in the quality of water pursuant to primary State Drinking Water Standards to the extent that the water can no longer be used for its authorized purpose, or such change is imminent.

- 9 Permittee shall mitigate harm to existing off-site land uses caused by the permittee's withdrawals, as determined through reference to the conditions for permit issuance. When harm occurs, or is imminent, the District will require the permittee to modify withdrawal rates or mitigate the harm. Harm as determined through reference to the conditions for permit issuance, includes:

(1) Significant reduction in water levels on the property to the extent that the designed function of the water body and related surface water management improvements are damaged, not including aesthetic values. The designed function of a water body is identified in the original permit or other governmental authorization issued for the construction of the water body. In cases where a permit was not required, the designed function shall be determined based on the purpose for the original construction of the water body (e.g. fill for construction, mining, drainage canal, etc.)

(2) Damage to agriculture, including damage resulting from reduction in soil moisture resulting from consumptive use; or

(3) Land collapse or subsidence caused by reduction in water levels associated with consumptive use.

- 10 Permittee shall mitigate harm to the natural resources caused by the permittee's withdrawals, as determined through reference to the conditions for permit issuance. When harm occurs, or is imminent, the District will require the permittee to modify withdrawal rates or mitigate the harm. Harm, as determined through reference to the conditions for permit issuance includes:

(1) Reduction in ground or surface water levels that results in harmful lateral movement of the fresh water/salt water interface,

- (2) Reduction in water levels that harm the hydroperiod of wetlands,
 - (3) Significant reduction in water levels or hydroperiod in a naturally occurring water body such as a lake or pond,
 - (4) Harmful movement of contaminants in violation of state water quality standards, or
 - (5) Harm to the natural system including damage to habitat for rare or endangered species.
- 11 If any condition of the permit is violated, the permit shall be subject to review and possible modification, enforcement action, or revocation.
 - 12 Authorized representatives of the District shall be permitted to enter, inspect, and observe the permitted system to determine compliance with special conditions.
 - 13 The Permittee is advised that this permit does not relieve any person from the requirement to obtain all necessary federal, state, local and special district authorizations.
 - 14 The permit does not convey any property right to the Permittee, nor any rights and privileges other than those specified in the Permit and Chapter 40E-2, Florida Administrative Code.
 - 15 Permittee shall submit all data as required by the implementation schedule for each of the limiting conditions to: S.F.W.M.D., Supervising Hydrogeologist – Post-Permit Compliance, Water Use Regulation Dept. (4320), P.O. Box 24680, West Palm Beach, FL 33416-4680.
 - 16 In the event of a declared water shortage, water withdrawal reductions will be ordered by the District in accordance with the Water Shortage Plan, Chapter 40E-21, F.A.C. The Permittee is advised that during a water shortage, pumpage reports shall be submitted as required by Chapter 40E-21, F.A.C.
 - 17 Prior to the use of any proposed water withdrawal facility authorized under this permit, unless otherwise specified, the Permittee shall equip each facility with a District-approved operating water use accounting system and submit a report of calibration to the District, pursuant to Section 4.1, Basis of Review for Water Use Permit Applications.

In addition, the Permittee shall submit a report of recalibration for the water use accounting system for each water withdrawal facility (existing and proposed) authorized under this permit every five years from each previous calibration, continuing at five-year increments.
 - 18 Monthly withdrawals for each withdrawal facility shall be submitted to the District quarterly. The water accounting method and means of calibration shall be stated on each report.
 - 19 The Permittee shall notify the District within 30 days of any change in service area boundary. If the Permittee will not serve a new demand within the service area for which the annual allocation was calculated, the annual allocation may then be subject to modification and reduction.
 - 20 Permittee shall determine unaccounted-for distribution system losses. Losses shall be determined for the entire distribution system on a monthly basis. Permittee shall define the manner in which unaccounted-for losses are calculated. Data collection shall begin within six months of Permit issuance. Loss reporting shall be submitted to the District on a yearly basis from the date of Permit issuance.

- 21 Permittee shall maintain an accurate flow meter at the intake of the water treatment plant for the purpose of measuring daily inflow of water.
- 22 Prior to any application to renew or modify this permit, the Permittee shall evaluate long term water supply alternatives and submit a long term water supply plan to the District. Within one year of permit issuance, the Permittee shall submit to the District an outline of the proposed plan. The assessment should include consideration of saline intrusion, wellfield protection, plans for compliance with applicable wellfield protection ordinances, expected frequencies and plans to cope with water shortages or well field failures, and conservation measures to reduce overall stresses on the aquifer.
- 23 The Water Conservation Plan required by Section 2.6.1 of the Basis of Review for Water Use Permit Applications within the South Florida Water Management District, must be implemented in accordance with the approved implementation schedule.
- 24 If a proposed well location is different from a location specified in the application, the Permittee shall submit to the District an evaluation of the impact of pumpage from the proposed well location on adjacent existing legal uses, pollution sources, environmental features, the saline water interface, and water bodies one month prior to all new well construction. The Permittee is advised that the proposal must be in compliance with all permitting criteria and performance standards in effect at the time of submittal, and that a formal modification of the permit shall be required if the withdrawals from the well location will result in an environmental or resource impact significantly greater than that anticipated in the permit review process.
- 25 If at any time there is an indication that the well casing, valves, or controls leak or have become inoperative, repairs or replacement shall be made to restore the system to an operating condition. Failure to make such repairs shall be cause for filling and abandoning the well, in accordance with procedures outlined in Chapters 40E-3 and 40E-30, Florida Administrative Code.
- 26 The Permittee shall submit to the District an updated Well Description Table (Table A) within one month of completion of the proposed wells identifying the actual total and cased depths, pump manufacturer and model numbers, pump types, intake depths and type of meters.
- 27 Every ten years from the date of permit issuance, the permittee shall submit a water use compliance report for review and approval by District Staff, which addresses the following:
 1. The results of a water conservation audit that documents the efficiency of water use on the project site using data produced from an onsite evaluation conducted. In the event that the audit indicates additional water conservation is appropriate or the per capita use rate authorized in the permit is exceeded, the permittee shall propose and implement specific actions to reduce the water use to acceptable levels within timeframes proposed by the permittee and approved by the District.
 2. A comparison of the permitted allocation and the allocation that would apply to the project based on current District allocation rules and updated population and per capita use rates. In the event the permit allocation is greater than the allocation provided for under District rule, the permittee shall apply for a letter modification to reduce the allocation consistent with District rules and the updated population and per capita use rates to the extent they are considered by the District to be indicative of long term trends in the population and per capita use rates over the permit duration. In the event that the permit allocation is less than allowable under District rule, the permittee shall apply for a modification of the permit to increase the allocation if the permittee intends to utilize an additional allocation, or modify its operation to comply with the existing conditions of the permit.

NOTICE OF RIGHTS

As required by Sections 120.569(1), and 120.60(3), Fla. Stat., following is notice of the opportunities which may be available for administrative hearing or judicial review when the substantial interests of a party are determined by an agency. Please note that this Notice of Rights is not intended to provide legal advice. Not all the legal proceedings detailed below may be an applicable or appropriate remedy. You may wish to consult an attorney regarding your legal rights.

RIGHT TO REQUEST ADMINISTRATIVE HEARING

A person whose substantial interests are or may be affected by the South Florida Water Management District's (SFWMD or District) action has the right to request an administrative hearing on that action pursuant to Sections 120.569 and 120.57, Fla. Stat. Persons seeking a hearing on a District decision which does or may determine their substantial interests shall file a petition for hearing with the District Clerk within 21 days of receipt of written notice of the decision, unless one of the following shorter time periods apply: 1) within 14 days of the notice of consolidated intent to grant or deny concurrently reviewed applications for environmental resource permits and use of sovereign submerged lands pursuant to Section 373.427, Fla. Stat.; or 2) within 14 days of service of an Administrative Order pursuant to Subsection 373.119(1), Fla. Stat. "Receipt of written notice of agency decision" means receipt of either written notice through mail, or electronic mail, or posting that the District has or intends to take final agency action, or publication of notice that the District has or intends to take final agency action. Any person who receives written notice of a SFWMD decision and fails to file a written request for hearing within the timeframe described above waives the right to request a hearing on that decision.

Filing Instructions

The Petition must be filed with the Office of the District Clerk of the SFWMD. Filings with the District Clerk may be made by mail, hand-delivery or facsimile. **Filings by e-mail will not be accepted.** Any person wishing to receive a clerked copy with the date and time stamped must provide an additional copy. A petition for administrative hearing is deemed filed upon receipt during normal business hours by the District Clerk at SFWMD headquarters in West Palm Beach, Florida. Any document received by the office of the SFWMD Clerk after 5:00 p.m. shall be filed as of 8:00 a.m. on the next regular business day. Additional filing instructions are as follows:

- Filings by mail must be addressed to the Office of the SFWMD Clerk, P.O. Box 24680, West Palm Beach, Florida 33416.
- Filings by hand-delivery must be delivered to the Office of the SFWMD Clerk. **Delivery of a petition to the SFWMD's security desk does not constitute filing. To ensure proper filing, it will be necessary to request the SFWMD's security officer to contact the Clerk's office.** An employee of the SFWMD's Clerk's office will receive and file the petition.
- Filings by facsimile must be transmitted to the SFWMD Clerk's Office at (561) 682-6010. Pursuant to Subsections 28-106.104(7), (8) and (9), Fla. Admin. Code, a party who files a document by facsimile represents that the original physically signed document will be retained by that party for the duration of that proceeding and of any subsequent appeal or subsequent proceeding in that cause. Any party who elects to file any document by facsimile shall be responsible for any delay, disruption, or interruption of the electronic signals and accepts the full risk that the document may not be properly filed with the clerk as a result. The filing date for a document filed by facsimile shall be the date the SFWMD Clerk receives the complete document.

Initiation of an Administrative Hearing

Pursuant to Rules 28-106.201 and 28-106.301, Fla. Admin. Code, initiation of an administrative hearing shall be made by written petition to the SFWMD in legible form and on 8 and 1/2 by 11 inch white paper. All petitions shall contain:

1. Identification of the action being contested, including the permit number, application number, District file number or any other SFWMD identification number, if known.
2. The name, address and telephone number of the petitioner and petitioner's representative, if any.
3. An explanation of how the petitioner's substantial interests will be affected by the agency determination.
4. A statement of when and how the petitioner received notice of the SFWMD's decision.
5. A statement of all disputed issues of material fact. If there are none, the petition must so indicate.
6. A concise statement of the ultimate facts alleged, including the specific facts the petitioner contends warrant reversal or modification of the SFWMD's proposed action.
7. A statement of the specific rules or statutes the petitioner contends require reversal or modification of the SFWMD's proposed action.
8. If disputed issues of material fact exist, the statement must also include an explanation of how the alleged facts relate to the specific rules or statutes.
9. A statement of the relief sought by the petitioner, stating precisely the action the petitioner wishes the SFWMD to take with respect to the SFWMD's proposed action.

A person may file a request for an extension of time for filing a petition. The SFWMD may, for good cause, grant the request. Requests for extension of time must be filed with the SFWMD prior to the deadline for filing a petition for hearing. Such requests for extension shall contain a certificate that the moving party has consulted with all other parties concerning the extension and that the SFWMD and any other parties agree to or oppose the extension. A timely request for extension of time shall toll the running of the time period for filing a petition until the request is acted upon.

If the District takes action with substantially different impacts on water resources from the notice of intended agency decision, the persons who may be substantially affected shall have an additional point of entry pursuant to Rule 28-106.111, Fla. Admin. Code, unless otherwise provided by law.

Mediation

The procedures for pursuing mediation are set forth in Section 120.573, Fla. Stat., and Rules 28-106.111 and 28-106.401-.405, Fla. Admin. Code. The SFWMD is not proposing mediation for this agency action under Section 120.573, Fla. Stat., at this time.

RIGHT TO SEEK JUDICIAL REVIEW

Pursuant to Sections 120.60(3) and 120.68, Fla. Stat., a party who is adversely affected by final SFWMD action may seek judicial review of the SFWMD's final decision by filing a notice of appeal pursuant to Florida Rule of Appellate Procedure 9.110 in the Fourth District Court of Appeal or in the appellate district where a party resides and filing a second copy of the notice with the SFWMD Clerk within 30 days of rendering of the final SFWMD action.

SCANNED 10/14/2010 11:41 AM

**Noticing Intended Agency Action
For Permit Modifications to revise Permit Limiting Conditions Requiring 5-year
Compliance Reports**

It is suggested, but not required, that the Permittee publish a Notice of Intended Agency Action in a newspaper or newspapers, as defined in Chapter 50, F.S., having a general circulation within the area of the subject project. This notice should be published upon receipt of the Letter Modification (enclosed) to revise the permit limiting condition requiring 5-year compliance reports.

The Notice of Intended Agency Action should include sufficient detail to provide adequate notice to interested parties. An example of a notice the District has used previously for notice of intent to issue a typical water use permit is available on the District's website at www.sfwmd.gov.

- Hold mouse over the "Topics" tab, scroll down to "Permits and click.
- Select "Regulatory Guidance" from the menu located in the left hand column of the page.
- Enter "Legal" in the keyword search and hit return key.

You may wish to use this notice as an example or guideline in the preparation of your notice. However, please direct any specific questions on notice content to your attorney or legal representative.

Once published, this notice may be used to document sufficient notice to interested parties. Please provide Proof of Publication and a copy of the notice to:

South Florida Water Management District
Regulatory Support Division, MSC2440
P.O. Box 24680
West Palm Beach, FL 33416-4680



SOUTH FLORIDA WATER MANAGEMENT DISTRICT

Application 100902-4
Permit 06-00003-W

September 7, 2010

Royal Utility Company
8900 N W 44th Court
Coral Springs, FL 33065

Dear Permittee:

**Subject: Change to Condition Requiring 5-Year Water Use Compliance Reports
Royal Utility Company, Broward County
Section 15, Township 48 South, Range 41 East**

In accordance with Senate Bill 550, which was adopted during the 2010 legislative session, the requirement for a 20-year water use permit holder to submit a compliance report to the South Florida Water Management District (District) was extended from every five years to every ten years. As a result of this new legislation, the District is proposing to make a change to the above referenced permit. This change does not eliminate any other requirements that may be in your permit.

Enclosed is the current limiting condition number 27 and the proposed limiting condition that will replace it. The District will initiate modification of your permit within thirty days from the date of this letter unless you inform the District in writing otherwise. Correspondence to the District should include the above referenced application number. Please be sure to review your permit limiting conditions for other compliance reporting requirements.

Should you have any questions or require additional information, please contact the undersigned at (561) 682-2987 or mcraig@sfwmd.gov. Your permit may be viewed online and compliance documents can be submitted electronically on the District's ePermitting website (www.sfwmd.gov/ePermitting).

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Application 100902-4
Permit 06-00003-W
Page 2

Sincerely,



Marjorie G. Craig, P.E.
Section Leader
Water Use Regulation Division

MC/g

Enclosure

Enclosure

Change to Condition Requiring 5-Year Water Use Compliance Reports
Permit 06-00003-W

Current Limiting Condition Affected:

Every five years from the date of permit issuance, the permittee shall submit a water use compliance report for review and approval by District Staff, which addresses the following:

1. The results of a water conservation audit that documents the efficiency of water use on the project site using data produced from an onsite evaluation conducted. In the event that the audit indicates additional water conservation is appropriate or the per capita use rate authorized in the permit is exceeded, the permittee shall propose and implement specific actions to reduce the water use to acceptable levels within timeframes proposed by the permittee and approved by the District.
2. A comparison of the permitted allocation and the allocation that would apply to the project based on current District allocation rules and updated population and per capita use rates. In the event the permit allocation is greater than the allocation provided for under District rule, the permittee shall apply for a letter modification to reduce the allocation consistent with District rules and the updated population and per capita use rates to the extent they are considered by the District to be indicative of long term trends in the population and per capita use rates over the permit duration. In the event that the permit allocation is less than allowable under District rule, the permittee shall apply for a modification of the permit to increase the allocation if the permittee intends to utilize an additional allocation, or modify its operation to comply with the existing conditions of the permit.

Proposed Limiting condition Affected:

Every ten years from the date of permit issuance, the permittee shall submit a water use compliance report for review and approval by District Staff, which addresses the following:

1. The results of a water conservation audit that documents the efficiency of water use on the project site using data produced from an onsite evaluation conducted. In the event that the audit indicates additional water conservation is appropriate or the per capita use rate authorized in the permit is exceeded, the permittee shall propose and implement specific actions to reduce the water use to acceptable levels within timeframes proposed by the permittee and approved by the District.
2. A comparison of the permitted allocation and the allocation that would apply to the project based on current District allocation rules and updated population and per capita use rates. In the event the permit allocation is greater than the allocation provided for under District rule, the permittee shall apply for a letter modification to reduce the allocation consistent with District rules and the updated population and per capita use rates to the extent they are considered by the District to be indicative of long term trends in the population and per capita use rates over the permit duration. In the event that the permit allocation is less than allowable under District rule, the permittee shall apply for a modification of the permit to increase the allocation if the permittee intends to utilize an additional allocation, or modify its operation to comply with the existing conditions of the permit.



Resilient Environment Department
NATURAL RESOURCES DIVISION

115 S. Andrews Ave., Room 329H, Fort Lauderdale, FL 33301
Phone 954-519-1270 * Fax 954-519-1496

AIR LICENSE

LICENSE TO OPERATE AN AIR POLLUTION SOURCE UNDER THE PROVISIONS OF
CHAPTER 27 OF THE BROWARD COUNTY CODE OF ORDINANCES

LICENSE No: AO-20357-23

EFFECTIVE DATE: August 01, 2023

EXPIRATION DATE : August 01, 2025

LICENSE ISSUED TO: Royal Waterworks Inc.

ADDRESS: Coral Springs, FL 33065

TELEPHONE: (866) 753-8292

FACILITY NAME: Royal Waterworks Inc.

ADDRESS: 8900 NW 44TH CT, Coral Springs, FL 33065

THE LICENSEE IS HEREBY AUTHORIZED TO PERFORM THE WORK OR OPERATE THE FACILITY SHOWN ON THE APPLICATION AND APPROVED DRAWING(S), PLANS, OR OTHER DOCUMENTS ON FILE WITH BROWARD COUNTY NATURAL RESOURCES DIVISION (NRD) AND SPECIFICALLY DESCRIBED AS FOLLOWS:

WATER TREATMENT PLANT CONSISTING OF THE FOLLOWING EMISSION UNITS:
1 SILO

SUBJECT TO: CHAPTER 27, ARTICLE IV OF THE BROWARD COUNTY CODE OF ORDINANCES;
GENERAL CONDITIONS 1 - 11 AND SPECIFIC CONDITIONS 1 - 8

THE ISSUANCE OF THIS LICENSE IS A FINAL AGENCY DETERMINATION. A PERSON WITH A SUBSTANTIAL INTEREST MAY FILE A PETITION TO REQUEST REVIEW OF OR TO INTERVENE IN A REVIEW OF A FINAL ADMINISTRATIVE DETERMINATION, SUBJECT TO THE PROVISIONS OF SECTION 27-14, BROWARD COUNTY CODE OF ORDINANCES. THE PETITION SHALL BE FILED WITHIN TEN (10) DAYS FROM THE ISSUE DATE.

POST THIS LICENSE IN A PROMINENT
PLACE ON THE FACILITY PREMISES.

Issued By: Robert Wong
Environmental Program Supervisor

Issued To: Royal Waterworks Inc.
License No.: AO-20357-23
Date of Issue: August 01, 2023
Date of Expiration: August 01, 2025

GENERAL CONDITIONS

- (1) The terms, conditions, requirements, limitations and restrictions set forth herein are accepted by the Licensee and must be completed by the Licensee and are enforceable by The Resilient Environment Department (THE AGENCY) pursuant to this chapter. THE AGENCY will review this license periodically and may revoke or suspend the license, and initiate administrative and/or judicial action for any violation of the conditions by the Licensee, its agents, employees, servants or representatives.
- (2) The license is valid only for the specific uses set forth in the license application and any deviation from the approved uses may constitute grounds for revocation, suspension, and/or enforcement action by THE AGENCY.
- (3) In the event the Licensee is temporarily unable to comply with any of the conditions of the license or with the Code, the Licensee shall notify THE AGENCY within eight (8) hours or as stated in the specific section of the Code. Within three (3) working days of the event, the Licensee shall submit a written report to THE AGENCY that describes the incident, its cause, the measures being taken to correct the problem and prevent its reoccurrence, the owner's intention regarding the repair, replacement and reconstruction of destroyed facilities and a schedule of events leading toward operating within the license condition.
- (4) The issuance of this license does not convey any vested rights or exclusive privileges, nor does it authorize any injury to the public or private property or any invasion of personal rights, or any violation of federal, state or local laws or regulations.
- (5) This license must be available for inspection on the Licensee's premises during the entire life of the license.
- (6) By accepting this license, the Licensee understands and agrees that all records, notes, monitoring data and other information relating to the construction or operation of this licensed facility or activity, that are submitted to the County, may be used by the County as evidence in any enforcement proceeding arising under the Code, except where such use is prohibited by section 403.111, Florida Statutes.
- (7) The Licensee agrees to comply and shall comply with all provisions of the most current version of the Code.
- (8) Any new owner or operator of a licensed facility shall apply by letter for a transfer of license within thirty (30) days after sale or legal transfer. The transferor shall remain liable for performance in accordance with the license until the transferee applies for and is granted a transfer of license. The transferee shall be liable for any violation of the Code that results from the transferee's activities. The transferee shall comply with the transferor's original license conditions when the transferee has failed to obtain its own license.
- (9) The Licensee, by acceptance of this license, specifically agrees to allow access and shall allow access to the licensed source, activity or facility at times to AGENCY personnel for the purposes of inspection and testing to determine compliance with this license and the Code.
- (10) This license does not constitute a waiver or approval of any other license, approval, or regulatory requirement by this or any other governmental agency that may be required.
- (11) Enforcement of the terms and provisions of this license shall be at the reasonable discretion of THE AGENCY, and any forbearance on behalf of THE AGENCY to exercise its rights hereunder in the event of any breach by the Licensee, shall not be deemed or construed to be a waiver of THE AGENCY's rights hereunder.

Issued To: Royal Waterworks Inc.
License No.: AO-20357-23
Date of Issue: August 01, 2023
Date of Expiration: August 01, 2025

SPECIFIC CONDITIONS

- (1) This license has been issued under the provision of Broward County Code, Chapter 27, in accordance with the air pollution license application received date June 09, 2023.
- (2) Emission Limitations:
In accordance with Broward County Code, Chapter 27, Article IV, Section 27-175 (b), (c), (d), (e), (f), (h), (i)
 - (b) Concealment: No person shall build, erect, install, or use any equipment, machine, or device, the use of which will conceal an emission which would otherwise constitute a violation of any of the provisions of this article.
 - (c) Circumvention: No person shall circumvent any air pollution control equipment, or allow the emission of, air pollutants without the applicable air pollution control device operating properly.
 - (d) Maintenance: No person shall operate any air pollution control equipment or system without proper and sufficient maintenance to assure compliance with this article.
 - (e) Objectionable Odor: No person shall cause, suffer, allow or permit the discharge of air pollutants from a stationary source which cause or contribute to an objectionable odor. For the purpose of this article, this prohibition does not apply to odors generated from restaurants and residential dwelling units.
 - (f) Volatile Organic Compounds Emissions or Organic Solvent Emissions: Unless otherwise authorized by this article, no person shall store, pump, handle, process, load, unload or use in any process or installation volatile organic compounds or organic solvents without applying known and existing air pollution control equipment or systems deemed necessary and ordered by THE AGENCY.
 - (h) Unconfined Emissions of Particulate Matter: No person shall cause, let, permit, suffer, or allow the emissions of particular matter, from any source whatsoever, including but not limited to vehicular movement, transportation of materials, construction, alteration, demolition or wrecking, or industrial related activities such as loading, unloading, storing, handling, surface coating, or surface preparation without taking reasonable precautions to prevent such emissions, as described in Section, 27-177(b) of this article.
 - (i) Visible Emissions: Unless otherwise authorized by this article or any federal or state specific emission limiting standard, no person shall cause, let, permit, suffer, or allow to be discharged into the outdoor atmosphere any air pollutants from sources, the opacity of which is equal or greater than twenty percent (20%). If the presence of uncombined water is the only reason for failure to meet visible standards given in this section, such failure shall not be a violation of this prohibition.
 - (j) The facility shall comply with applicable noise restrictions in Chapter 27, Article VII. NOISE (Sec. 27-176(a)(1)).

Issued To: Royal Waterworks Inc.
License No.: AO-20357-23
Date of Issue: August 01, 2023
Date of Expiration: August 01, 2025

SPECIFIC CONDITIONS (Continued)

- (3) The licensee shall submit, at least 30 days before modification of equipment and/or operation, documentation for review and to update the license accordingly. Upload documents using the website: <http://ePermits.broward.org> or email documentation to: AirLicense@broward.org.
- (4) Upon request, the licensee shall provide any data deemed necessary to ascertain that the source is operating in an acceptable manner.
- (5) This license does not impose restrictions on the work schedule.
- (6) The required method for notifying NRD of equipment malfunctions, excess emissions, emergencies, etc. as specified in General Condition number three (3) is to telephone the Environmental Hotline at (954) 519-1499 within eight (8) hours of the event.
- (7) It is the responsibility of the licensee to renew this license at least 30 days prior to the expiration date by submitting an applicaiton and the appropriate fees using the website: <http://ePermits.broward.org>. For more information contact the NRD at (954) 519-1270.

U.S. Water[®] Services Corporation

Water and Wastewater Utility Operations, Maintenance, Engineering, Management, Construction

Mr. Zachary Shulman
Potable Water Program
Florida Department of Environmental Protection, Southeast District
3301 Gun Club Rd
West Palm Beach, FL 33406

July 3, 2019

RE: Change in Ownership of Public Water System.
Project: Royal Waterworks, Inc. Water System – Broward County
PWS ID: 406-1517

Dear Mr. Shulman:

This correspondence is to notify the FDEP of the sale and subsequent Change in Ownership of the Kincaid Hills Water System. On July 1, 2019, the legal transfer of the water system was completed. The following information is provided for your information:

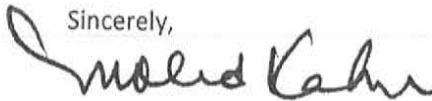
FORMER WATER SYSTEM OWNER:

Public Water system Name: Royal Utility Company
Previous Owner: Jock McCartney, President

NEW WATER SYSTEM OWNER:

New Owner: Gary Deremer, President of Royal Waterworks, Inc.
New PWS Name: Royal Waterworks Water System
Designated Responsible Official: Gary Deremer, President
Mailing Address: 4939 Cross Bayou Blvd., New Port Richey, FL 34652
Telephone: (727) 848-8292, Fax: (727) 848-7701
Email Address: gderemer@uswatercorp.net

Sincerely,



Mo Kader, P.E.
U.S. Water Services Corporation
Phone: 727-243-5875, Email: mkader@uswatercorp.net

MK/mk
Attachment

4939 Cross Bayou Boulevard * New Port Richey * Florida * 34652
Tel: 727-848-8292 Fax: 727-848-7701 Toll Free: 866-753-8292



State of Florida
Department of Environmental Protection
Public Drinking Water System (PWS) Update

At least thirty (30) days notice is to be given the Department prior to the proposed sale, or transfer of ownership, of a public water system. 62-555.365, Florida Administrative Code

DEP RECORDS CURENTLY SHOWS THE FOLLOWING:

Facility Name & PWS ID No.:	Royal Utility Company
Facility Owner's Name:	Jock McCartney
Mailing Address:	8900 NW 44 Court, Coral Springs, FL 33065-1747
Phone & Fax No.:	
Facility Contact or Agent:	Jock McCartney
Mailing Address:	(same as above)
Phone & Fax No.:	
Licensed Operator's Name & License No.:	Royal Utility Company
Phone & Fax No.:	

PLEASE INDICATE CHANGES BELOW

Facility Name & PWS ID No.:	Royal Waterworks, Inc	PWS ID# 406-1517
Facility Address:	Coral Springs, Broward County, Florida	
Facility Phone & Fax No.:	727-848-8292	727-848-7701
Owner's Name:	Royal Waterworks, Inc.	
Mailing Address:	4939 Cross Bayou Blvd, New Port Richey, FL 34652	
Email Address:	gderemer@uswatercorp.net	
Facility Contact or Agent:	Gary Deremer, President	
Mailing Address:	4939 Cross Bayou Blvd., New Port Richey, FL 34652	
Email Address:	gderermer@uswatercorp.net	
Licensed Operator's Name & License No.:	U.S. Water Services Corporation	
Mailing Address:	4939 Cross Bayou Blvd., New Port Richey, FL 34652	
Email Address:	spurviance@uswatercorp.net	
Property Owner & Phone No.:	Royal Waterworks, Inc.	(727) 848-8292
Mailing Address:	4939 Cross Bayou Blvd, New Port Richey, FL 34652	
Effective Date for Changes:	July 1, 2019	
Submitted by:	Royal Waterworks, Inc.	

Please complete the Email and/or Fax number fields above, as we have moved to an electronic correspondence system for reminders, inspection reports, and other important advisories. This form is also available online at: <http://www.dep.state.fl.us/central/Home/DrinkingWater/Compliance/default.htm>

Mail completed form to: DEP Southeast District
 Drinking Water Compliance/Enforcement
 3301 Gun Club Road, MSC 7210-1
 West Palm Beach, FL 33406



CERTIFICATION OF CONSTRUCTION COMPLETION AND REQUEST FOR CLEARANCE TO PLACE PERMITTED PWS COMPONENTS INTO OPERATION

See page 5 for instructions.

I. General Project Information

A. Name of Project: Riverside Square Publix

B. Department of Environmental Protection (DEP) Construction Permit

Permit Number: <u>0317324-006-DSGP</u>	Date Permit Was Issued: <u>03-12-2021</u>
--	---

C. Portion of Project for Which Construction Is Substantially Complete and for Which Clearance Is Requested

- Entire Project
 Following Portion of Project: 306 LF of 8-inch PVC Water Main and One (1) Fire Hydrant

D. Permittee

PWS/Company Name: <u>Global Fund Investments, Inc.</u>		PWS Identification Number:*	
PWS Type: * <input type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Contact Person: <u>Doron Valero</u>		Contact Person's Title: <u>Manager</u>	
Contact Person's Mailing Address: <u>4125 NW 88th Avenue</u>			
City: <u>Sunrise</u>		State: <u>Florida</u>	Zip Code: <u>33151</u>
Contact Person's Telephone Number: <u>305-535-6305</u>		Contact Person's Fax Number:	
Contact Person's E-Mail Address: <u>dvalero@gfinvestments.com</u>			

* This information is required only if the permittee is a public water system (PWS).

E. Public Water System (PWS) Supplying Water to Project

PWS Name: <u>Royal Waterworks, Inc.</u>		PWS Identification Number: <u>4061517</u>	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
PWS Owner: <u>Royal Waterworks, Inc.</u>			
Contact Person: <u>Troy Rendell</u>		Contact Person's Title: <u>Vice President</u>	
Contact Person's Mailing Address: <u>4939 Cross Bayou Blvd.</u>			
City: <u>New Port Richey</u>		State: <u>Florida</u>	Zip Code: <u>34652</u>
Contact Person's Telephone Number: <u>727-848-8292</u>		Contact Person's Fax Number:	
Contact Person's E-Mail Address: <u>trendell@uswatercorp.net</u>			

F. Public Water System (PWS) that Will Own Project After It Is Placed into Permanent Operation

PWS Name: <u>Royal Waterworks, Inc.</u>		PWS Identification Number: * <u>4061517</u>	
PWS Type: * <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
PWS Owner: <u>Royal Waterworks, Inc.</u>			
Contact Person: <u>Troy Rendell</u>		Contact Person's Title: <u>Vice President</u>	
Contact Person's Mailing Address: <u>4939 Cross Bayou Blvd.</u>			
City: <u>New Port Richey</u>		State: <u>Florida</u>	Zip Code: <u>34652</u>
Contact Person's Telephone Number: <u>727-848-8292</u>		Contact Person's Fax Number:	
Contact Person's E-Mail Address: <u>trendell@uswatercorp.net</u>			

* This information is required only if the owner/operator is an existing PWS.

G. Professional Engineer in Responsible Charge of Inspecting Construction of Project*

Company Name: <u>GRAEF</u>		
Engineer: <u>Nelson H. Ortiz</u>		Engineer's Florida License Number: <u>PE-57556</u>
Engineer's Title: <u>Principal</u>		
Engineer's Mailing Address: <u>9400 South Dadeland Blvd., Suite 601</u>		
City: <u>Miami</u>		State: <u>Florida</u> Zip Code: <u>33156</u>
Engineer's Telephone Number: <u>(305) 378-5555</u>		Engineer's Fax Number: <u>(305) 279-4553</u>
Engineer's E-Mail Address: <u>nelson.ortiz@graef-usa.com</u>		

* This information is required if construction of this project is inspected under the responsible charge of a professional engineer licensed in Florida. Whenever a project is designed under the responsible charge of a professional engineer licensed in Florida and is permitted by the Department, construction of the project shall be inspected under the responsible charge of a professional engineer licensed in Florida.

CERTIFICATION OF CONSTRUCTION COMPLETION AND REQUEST FOR CLEARANCE TO PLACE PERMITTED PWS COMPONENTS INTO OPERATION

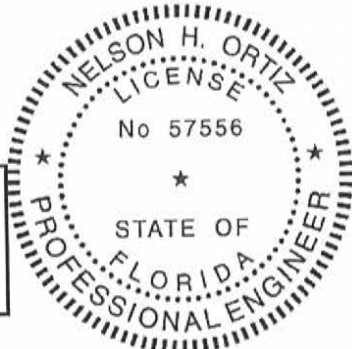
DEP Construction Permit Number: 0317324-006-DSGP
Substantially Complete Portion of Project if Other than Entire Project: <div style="text-align: right; padding-right: 50px;">306 LF of 8-inch PVC Water Main and One (1) Fire Hydrant</div>

II. Deviations from Department of Environmental Protection (DEP) Construction Permit for Project*

Description and explanation of all deviations from the DEP construction permit, including the approved preliminary design report or drawings and specifications, for the substantially complete portion of this project:

N/A

I completed Part II of this form, and the information provided in Part II is true and accurate to the best of my knowledge and belief.



This item has been digitally signed and sealed by Nelson H. Ortiz, P.E. on the date adjacent to the seal.

Printed copies of this document are not considered signed and sealed and the signature must be verified on any electronic copies.

06-16-2021

Nelson H. Ortiz, P.E.

PE-57556

Signature, Seal, and Date of Professional Engineer or Signature and Date of Authorized Representative of Permittee*	Printed or Typed Name	License Number of Professional Engineer or Title of Authorized Representative of Permittee*
---	-----------------------	---

** Whenever a project is designed under the responsible charge of a professional engineer licensed in Florida and is permitted by the Department, construction of the project shall be inspected under the responsible charge of a professional engineer licensed in Florida. If construction of this project is inspected under the responsible charge of a professional engineer licensed in Florida, Part II of this form shall be completed, signed, sealed, and dated by the professional engineer in responsible charge. If this project is not inspected under the responsible charge of a professional engineer licensed in Florida, Part II shall be completed, signed, and dated by an authorized representative of the permittee.*

III. Certifications

A. Certification by Permittee

I am duly authorized to sign this form on behalf of the permittee identified in Part I.D of this form. I certify the following:

- to the best of my knowledge and belief, the substantially complete portion of this project is sufficiently complete to be utilized for the purposes for which it is intended;
- to the best of my knowledge and belief, the substantially complete portion of this project has been completed in accordance with the Department of Environmental Protection construction permit, including the approved preliminary design report or drawings and specifications, for this project; or to the best of my knowledge and belief, the deviations described and explained in Part II of this form will not prevent the substantially complete portion of this project from functioning in compliance with Chapters 62-550 and 62-555, F.A.C.;

CERTIFICATION OF CONSTRUCTION COMPLETION AND REQUEST FOR CLEARANCE TO PLACE PERMITTED PWS COMPONENTS INTO OPERATION

DEP Construction Permit Number: 0317324-006-DSGP
 Substantially Complete Portion of Project if Other than Entire Project:
 306 LF of 8-inch PVC Water Main and One (1) Fire Hydrant

- to the best of my knowledge and belief, all new or altered public water system components that are included in the substantially complete portion of this project and that must be disinfected and bacteriologically surveyed or evaluated per subsection 62-555.315(6), F.A.C., or Rule 62-555.340, F.A.C., have been disinfected and bacteriologically surveyed or evaluated in accordance with said subsection or said rule;
- the permittee has had complete record drawings produced for the substantially complete portion of this project; to the best of my knowledge and belief, said record drawings adequately depict the substantially complete portion of this project as constructed and identify the deviations described and explained in Part II of this form; and said record drawings are available for review at the following location: 9400 South Dadeland Blvd., Suite 601
Miami, Florida 33158

- if the substantially complete portion of this project includes any new or altered drinking water treatment facilities, an operation and maintenance manual for said treatment facilities is available for reference at the site of said treatment facilities or at a convenient location near the site of said treatment facilities.

I also certify that, if the permittee will not own this project after it is placed into permanent operation, the permittee has provided a copy of the above mentioned record drawings and a copy of the above mentioned operation and maintenance manual, if applicable, to the PWS that will own this project after it is placed into permanent operation.

[Signature] 6/15/21 Doron Valero Manager
 Signature and Date Printed or Typed Name Title

B. Certification by PWS Supplying Water to Project

I am duly authorized to sign this form on behalf of the PWS identified in Part I.E of this form. I certify that said PWS will supply the water necessary to meet the water demands for the substantially complete portion of this project, and I certify the following:

- to the best of my knowledge and belief, said PWS's connection to the substantially complete portion of this project will not cause said PWS to be, or contribute to said PWS being, in noncompliance with Chapter 62-550 or 62-555, F.A.C.;
- said PWS considers the connection(s) between the substantially complete portion of this project and said PWS acceptable as constructed.

[Signature] 6-16-21 Gary Deener President
 Signature and Date Printed or Typed Name Title

C. Certification by PWS that Will Own Project After It Is Placed into Permanent Operation

I am duly authorized to sign this form on behalf of the PWS identified in Part I.F of this form. I certify that said PWS will own the substantially complete portion of this project after it is placed into permanent operation, and I certify the following:

- said PWS considers the substantially complete portion of this project acceptable as constructed;
- said PWS has received complete record drawings for the substantially complete portion of this project and the record drawings are available for review at the following location: _____

- if the substantially complete portion of this project includes any new or altered drinking water treatment facilities, said PWS has received an operation and maintenance manual for the new or altered treatment facilities, and the operation and maintenance manual is available for reference at the site of the new or altered treatment facilities or at a convenient location near the site of the new or altered treatment facilities.

I understand that said PWS must operate and maintain this project in a such a manner as to comply with Chapters 62-550, 62-555, 62-560, and 62-699, F.A.C.

[Signature] 6-16-21 Gary Deener President
 Signature and Date Printed or Typed Name Title

CERTIFICATION OF CONSTRUCTION COMPLETION AND REQUEST FOR CLEARANCE TO PLACE PERMITTED PWS COMPONENTS INTO OPERATION

DEP Construction Permit Number: 0317324-006-DSGP
Substantially Complete Portion of Project if Other than Entire Project: 306 LF of 8-inch PVC Water Main and One (1) Fire Hydrant

D. Certification by Professional Engineer in Responsible Charge of Inspecting Construction of Project*

I, the undersigned professional engineer licensed in Florida, am in responsible charge of inspecting construction of this project for the purpose of determining in general if the construction proceeds in compliance with the Department of Environmental Protection (DEP) construction permit, including the approved preliminary design report or drawings and specifications, for this project. I, or a person acting under my responsible charge, observed construction of the substantially complete portion of this project and reviewed shop drawings, test results, and record drawings for the substantially complete portion of this project, and based upon said observation and reviews, I certify the following:

- the substantially complete portion of this project is sufficiently complete to be utilized for the purposes for which it is intended;
- the substantially complete portion of this project has been completed in accordance with the DEP construction permit, including the approved preliminary design report or drawings and specifications, for this project; or to the best of my knowledge and belief, the deviations described and explained in Part II of this form will not prevent the substantially complete portion of this project from functioning in compliance with Chapters 62-550 and 62-555, F.A.C.;
- all new or altered public water system components that are included in the substantially complete portion of this project and that must be disinfected and bacteriologically surveyed or evaluated per subsection 62-555.315(6), F.A.C., or Rule 62-555.340, F.A.C., have been disinfected and bacteriologically surveyed or evaluated in accordance with said subsection or said rule; and
- the record drawings for the substantially complete portion of this project adequately depict the substantially complete portion of this project as constructed and identify the deviations described and explained in Part II of this form.

This item has been digitally signed and sealed by Nelson H. Ortiz, P.E. on the date adjacent to the seal.
Printed copies of this document are not considered signed and sealed and the signature must be verified on any electronic copies.



06-16-2021

Nelson H. Ortiz, P.E.

PE-57556

Signature, Seal, and Date

Printed or Typed Name

License Number

** Whenever a project is designed under the responsible charge of a professional engineer licensed in Florida and is permitted by the Department, construction of the project shall be inspected under the responsible charge of a professional engineer licensed in Florida. If construction of this project is inspected under the responsible charge of a professional engineer licensed in Florida, Part III.D of this form shall be completed, signed, sealed, and dated by the professional engineer in responsible charge. If this project is not inspected under the responsible charge of a professional engineer licensed in Florida, Part III.D does not have to be completed.*

CERTIFICATION OF CONSTRUCTION COMPLETION AND REQUEST FOR CLEARANCE TO PLACE PERMITTED PWS COMPONENTS INTO OPERATION

INSTRUCTIONS: This form shall be completed and submitted for projects permitted and constructed under specific Department of Environmental Protection (DEP) construction permits for public water system components, under the DEP's "General Permit for Construction of Water Main Extensions for Public Water Systems," or under the DEP's "General Permit for Construction of Lead or Copper Corrosion Control, or Iron or Manganese Sequestration, Treatment Facilities for Small or Medium Public Water Systems." AFTER COMPLETING, OR SUBSTANTIALLY COMPLETING, CONSTRUCTION OF A PROJECT, OR A PORTION THEREOF, AND BEFORE PLACING THE SUBSTANTIALLY COMPLETE PROJECT, OR PORTION THEREOF, INTO OPERATION FOR ANY PURPOSE OTHER THAN DISINFECTION, TESTING FOR LEAKS, OR TESTING EQUIPMENT OPERATION, complete and submit one copy of this form to the appropriate DEP District Office or Approved County Health Department along with one copy of the following information:

- the portion of record drawings showing deviations from the DEP construction permit, including the approved preliminary design report or drawings and specifications, if there are any deviations from said permit (note that it is necessary to submit a copy of only the portion of record drawings showing deviations and not a complete set of record drawings);
- bacteriological test results, including a sketch or description of all bacteriological sampling locations, demonstrating compliance with subsection 62-555.315(6), F.A.C., or Rule 62-555.340, F.A.C., if the substantially complete portion of the project includes any new or altered public water system (PWS) components that must be disinfected and bacteriologically surveyed or evaluated per said subsection or said rule;
- analytical test results demonstrating compliance with Part III of Chapter 62-550, F.A.C., or subsection 62-524.650(2), F.A.C., if the substantially complete portion of the project includes any new or altered PWS components that are necessary to achieve, or affect, compliance with said part or said subsection;
- a completed Form 62-555.900(20), New Water System Capacity Development Financial and Managerial Operations Plan, if the DEP construction permit was issued before the effective date of Rule 62-555.525, F.A.C., (9-22-99) and the substantially complete portion of the project creates a "new system" as described under subsection 62-555.525(1), F.A.C.; and
- any other information required by conditions in the DEP construction permit.

All information provided on this form shall be typed or printed in ink. NOTE THAT A SEPARATE CERTIFICATION OF CONSTRUCTION COMPLETION AND REQUEST FOR CLEARANCE IS REQUIRED FOR EACH PERMITTED PROJECT. **DO NOT PLACE ANY NEW OR ALTERED PWS COMPONENTS INTO PERMANENT OPERATION UNTIL THE DEPARTMENT ISSUES WRITTEN APPROVAL, OR CLEARANCE, TO PLACE THE COMPONENTS INTO PERMANENT OPERATION.**



American Testing Materials Engineering, LLC
TESTING LABORATORIES – ENGINEERING – INSPECTION SERVICES – DRILLING – ENVIRONMENTAL SERVICES.

May 05, 2021

Miguel Lopez Jr., Inc.
6933 NW 82nd Avenue,
Miami, Florida 33166

Attn: Mr. Miguel Lopez Jr.

RE: Bacteriological Test for the water samples taken from PUBLIX #1719 located at Riverside Square, 8100 Wiles Road, Coral Springs, Florida.

Dear Sir:

In response to your request, **American Testing Materials Engineering, LLC** (ATM) in collaboration with Pace Analytical Laboratories, conducted Bacteriological Testing at the above referenced project.

The water samples were collected by our environmental professional from the PUBLIX #1719 property Sampling point #1 the Fire Hydrant and Sampling Point #2 8" Domestic Line; on 05/03/2021 and 05/04/2021. The water samples were transported under the ice to Pace Analytical Laboratories, for laboratory analysis.

A review of the laboratory test results indicated that Bacteria (Total Coliform/E. coli) was "**Absent**" in the water samples taken from the Sampling Point #1 Fire Hydrant and Sampling Point #2 Domestic Line for both days (05/03/2021 and 05/04/2021).

Enclosed is a copy of Bacteria Test Results from the Pace Analytical Laboratories.

We appreciate the opportunity to have been of service in this capacity. Please feel free to contact us if there are any questions or comments pertaining to this matter.

Sincerely yours,


WASEEM QUADRI
LICENSE
No. 51481
STATE OF FLORIDA
PROFESSIONAL ENGINEER

Waseem Quadri, P.E. # 51481
Special Inspector - Threshold Buildings
40 years of experience in Geo-Technical,
Civil, Structural and Environmental Engineering!
American Testing Materials Engineering, LLC

DRINKING WATER MICROBIAL SAMPLE COLLECTION & LABORATORY REPORTING FORMAT



3810 Park Central Blvd North
Pompano Beach, FL 33064
(954) 582-4300
FDOH #: E86240

Lab Receipt Date & Time: 5-03-21
 Received for Laboratory By: ER
 Analysis Date & Time: 5-03-21 19:24
 Sample Preservation: On Ice Not On Ice 1.6°
 Disinfectant Check: Not Detected _____ mg/L
 This sample does not meet the following NELAC requirements:

Report Number: 35630212 Sub-Contract Lab ID: _____

Analysis Requested: (please check all that apply)

Total Coliform/E. coli Total Coliform/Fecal Enterococci Coliphage HPC Other: _____

Public Water System (PWS) Name: CITY OF CORAL SPRINGS PWS I.D. 4060290

PWS Address: 3800 NW 85th Ave. City: CORAL SPRINGS

PWS or PWS Owner's Phone #: _____ Fax #: _____

Collector: TARIQ FAROOQI Collector's Phone #: 305-646-1888

Relinquished By: Tariq Received By: RD Pace Relinquished By: _____

Date/Time: 5/3/21 13:00 Date/Time: 5/3/21 13:00 Date/Time: _____

Type of Supply: (check only one)
 Community Water System Non-Transient Non-community Water System Transient Non-community Water System
 Limited Use System Bottled Water Private Well Swimming Pool Other _____

Reason for Sampling: (check all that apply)
 Distribution Routine Distribution Repeat Raw (triggered or assessment) Raw (triggered or assessment) additional Well Survey
 Clearance Replacement (also check type of sample being replaced) Boil Water notice Other: _____

Sample Collection Date: 5/3/2021

To be completed by collector of sample

Sample Number	Sample Point (Location or Specific Address)	Sample Collection Time	Sample Type ¹	Disinfectant Res'd (mg/L)	pH
	PUBLIX #1719 at RIVERSIDE 8100 Wiles Road, Coral Springs				
	Sample Point #1 - Fire Hydrant	10:40	S	1.7	8.2
	Sample Point #2 - 8" LINE	10:50	S	1.6	8.3

LABORATORY CERTIFICATE OF ANALYSIS

Total Coliform Analysis Method: (MF)SM9222B (Colilert)SM9223B				
Fecal (MF)SM9221E E.coli (MF)EC+MUG (Colilert)SM9223B				
Non Coliform	Total Coliform	Fecal or E. coli	Data Qual ²	Lab Sample #
	A	A		1
	A	A		2

Average of disinfectant residuals for distribution routine & repeat samples.³ Free chlorine 1.6 Total chlorine (circle one)

Disinfectant Residual Analysis Method: DPD Colorimetric Other: _____
 Person performing disinfectant analysis is: (see form instructions)
 A certified operator (# _____) Employed by a certified lab
 Supervised by a cert operator (# _____) Employed by DEP or DOH
 Authorized representative of supplier of water

Name and Mailing Address of Person to Receive Report

TARIQ FAROOQI
American Testing Materials Engineering, LLC
1950 West 84th Street, HIALEAH, FL 33014

Key: P = Present A = Absent C = Confluent Growth
 TNTC = Too Numerous to Count Analyst: ADL
 Date & time PWS notified by lab of positive results: _____
 Date & time DEP/DOH notified by lab of positive results: _____
 Date Report Issued: 5-04-21
 Lab Signature: LUT WOISIK
 Title: Project Coordinator

Unless otherwise noted, all test results contained within this report meet all applicable Method, Laboratory and TNI guidelines. Questions regarding this report should be directed to the report signatory at the phone number above.

Satisfactory DEP/DOH USE ONLY
 Incomplete Collection Information
 Repeat Samples Required
 Replacement Samples Required
 Date Reviewed by DEP/DOH: _____
 DEP/DOH Reviewing Official: _____

DRINKING WATER MICROBIAL SAMPLE COLLECTION & LABORATORY REPORTING FORMAT



3810 Park Central Blvd North
Pompano Beach, FL 33064
(954) 582-4300
FDOH #: E86240

Lab Receipt Date & Time: 5-04-21 17:20
 Received for Laboratory By AM.
 Analysis Date & Time: 5-04-21 19:33
 Sample Preservation: On Ice Not On Ice 3.1°
 Disinfectant Check: Not Detected _____ mg/L
 This sample does not meet the following NELAC requirements:

Report Number: 35630404 Sub-Contract Lab ID: _____

Analysis Requested: (please check all that apply)

- Total Coliform/E. coli Total Coliform/Fecal Enterococci Coliphage HPC Other: _____

Public Water System (PWS) Name: CITY OF CORAL SPRINGS PWS I.D. 4060290

PWS Address: 3800 NW 85th Ave. City: CORAL SPRINGS

PWS or PWS Owner's Phone #: _____ Fax #: _____

Collector: TARIQ FAROOQI Collector's Phone #: 305-646-1888

Relinquished By: [Signature] Received By: RD/Pace Relinquished By: _____

Date/Time: 05/04/21 Date/Time: 5/4/21 12:20 Date/Time: 5/4/21 17:20

Type of Supply: (check only one)
 Community Water System Non-Transient Non-community Water System Transient Non-community Water System
 Limited Use System Bottled Water Private Well Swimming Pool Other _____

Reason for Sampling: (check all that apply)
 Distribution Routine Distribution Repeat Raw (triggered or assessment) Raw (triggered or assessment) additional Well Survey
 Clearance Replacement (also check type of sample being replaced) Boil Water notice Other: _____

Sample Collection Date: 5/4/2021

To be completed by collector of sample

Sample Number	Sample Point (Location or Specific Address)	Sample Collection Time	Sample Type ¹	Disinfectant Res'd (mg/L)	pH
	PUBLIX #1719 at RIVERSIDE 8100 Wiles Road, Coral Springs				
	Sample Point #1 - Fire Hydrant	10:40	S	1.2	8.4
	Sample Point #2 - 8" LINE	10:50	S	1.1	8.2

LABORATORY CERTIFICATE OF ANALYSIS

Total Coliform Analysis Method: (MF)SM9222B (Colliert)SM9223B
 Fecal (MF)SM9221E E.coli (MF)EC-MUG (Colliert)SM9223B

Non Coliform	Total Coliform	Fecal or E. coli	Data Qual ²	Lab Sample #
	A	A		1
	A	A		2

Key: P = Present A = Absent C = Confluent Growth
 TNTC = Too Numerous to Count Analyst: ADZ

Average of disinfectant residuals for distribution routine & repeat samples.³ Free chlorine or Total chlorine (circle one)

Disinfectant Residual Analysis Method: DPD Colorimetric Other: _____

Person performing disinfectant analysis is: (see form instructions)
 A certified operator (# _____) Employed by a certified lab
 Supervised by a cert operator (# _____) Employed by DEP or DOH
 Authorized representative of supplier of water

Name and Mailing Address of Person to Receive Report

TARIQ FAROOQI
American Testing Materials Engineering, LLC
1950 West 84th Street, HIALEAH, FL 33014

DEP/DOH USE ONLY

Satisfactory Incomplete Collection Information Repeat Samples Required Replacement Samples Required

Date Reviewed by DEP/DOH: _____
 DEP/DOH Reviewing Official: _____

American Testing Materials Engineering, LLC
1950 West 84th Street, Hialeah, FL 33014

Daily Time Sheet

Date: 05/03/2021 MONDAY

Client: Miguel Lopez Jr, Inc

Address: 21005 Taft Street, Pembroke Pines, FL 33029.

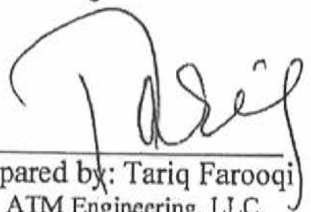
Project: PUBLIX #1719 AT Riverside Square

Address: 8100 Wiles Road, Coral Springs, Florida

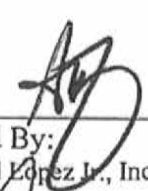
Time Started: 10:00 am

Time End: 12:00 pm

Comments: Collected Water Samples
from two sample points


Prepared by: Tariq Farooqi
For ATM Engineering, LLC.

5/3


Approved By:
For: Miguel Lopez Jr., Inc.



American Testing Materials Engineering, LLC
1950 West 84th Street, Hialeah, FL 33014

Daily Time Sheet

Date: 05/04/2021 TUESDAY

Client: Miguel Lopez Jr, Inc

Address: 21005 Taft Street, Pembroke Pines, FL 33029.

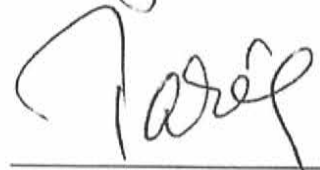
Project: PUBLIX #1719 AT Riverside Square

Address: 8100 Wiles Road, Coral Springs, Florida

Time Started: 10:00 am

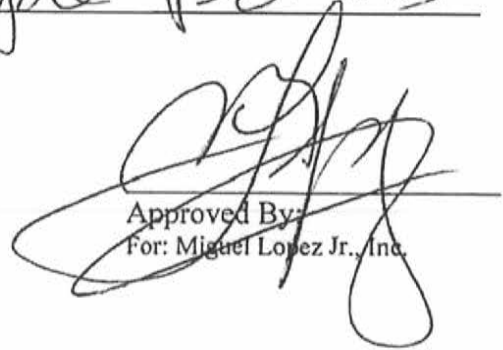
Time End: 12:00 pm

Comments: Collected water samples
for two sample points



Prepared by: Tariq Farooqi
For ATM Engineering, LLC.

05/04



Approved By:
For: Miguel Lopez Jr., Inc.



9400 South Dadeland Boulevard
Suite 601
Miami, FL 33156
305 / 378 5556
305 / 279 4553 fax
www.graef-usa.com

collaborāte / formulāte / innovāte

TEST REPORT - PRESSURE PIPE

PROJECT NO.	<u>2017-7044.01</u>	DATE	<u>4/26/2021</u>
PROJECT NAME	<u>Publix at Riverside</u>		
CONTRACTOR	<u>Miguel Lopez Jr. Inc.</u>		
INSPECTOR	<u>Daniel Dmiczak</u>		
FORMULA	<u>$L=SD(\sqrt{P})/148,000$</u>		
LOCATION	<u>Front of Publix</u>		
LENGTH MAIN (S)	<u>306 LF PVC WM</u>		
PIPE DIA. (D)	<u>8"</u>		
NUMBER JOINTS	<u>4</u>		
TEST PRESSURE (P)	<u>150 PSI</u>		
ALLOWABLE LEAKAGE IN GALLONS PER HOUR (L)	<u>0.2 GPH</u>	PASSED	<u>X</u>
ACTUAL LEAKAGE IN GALLONS PER HOUR	<u>0</u>	FAILED	<u></u>



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TIME TESTED	0'	10'	20'	30'	40'	50'	1 HR.	REMARKS
METER READING	150	150	150	150	150	150	150	PASSED
GALS USED	0	0	0	0	0	0	0	

TIME TESTED	0'	10'	20'	1.5 HRS.	40'	50'	2 HRS.	REMARKS
METER READING	150	150	150	150	150	150	150	PASSED
GALS USED	0	0	0	0	0	0	0	

The undersigned hereby certifies that this information is true and correct.

GRAEF

Daniel Dmiczak

4/26/2021
Date



FLORIDA DEPARTMENT OF Environmental Protection

Southeast District Office
3301 Gun Club Road, MSC 7210-1
West Palm Beach, FL 33406
561-681-6600

Ron DeSantis
Governor

Jeanette Nuñez
Lt. Governor

Noah Valenstein
Secretary

March 12, 2021

NOTIFICATION OF ACCEPTANCE OF USE OF A GENERAL PERMIT

Permittee:

Mr. Doron Valero, Manager
GFI Riverside, LLC
4125 NW 88th Avenue
Sunrise, FL 33351

Sent by Email:

dvalero@gfinvestments.com

Permit Number: 0317324-006-DSGP

Issue Date: March 12, 2021

Expiration Date: March 11, 2026

County: Broward

Project Name: Riverside Square Publix

Water Supplier: Royal Waterworks WTP

PWS ID: 4061517

Dear Mr. Valero:

On March 11, 2021, the Florida Department of Environmental Protection (Department) received a "Notice of Intent to Use the General Permit for Construction of Water Main Extensions for PWSs" [DEP Form No. 62-555.900(7)], under the provisions of Rule 62-4.530 and Chapter 62-555, Florida Administrative Code (F.A.C.).

The proposed project includes:

- 306 ± linear feet (lf) of 8-inch ductile iron pipe (DIP) water main (WM).
- Two (2) 8-inch gate valve assemblies.
- Two (2) 8-inch tapping valves.
- Five (5) bacteriological sampling points.
- All associated valves, fittings, and appurtenances

The proposed project is located: 8160 Wiles Road Coral Springs, Fl 33067.

Based upon the submitted Notice and accompanying documentation, this correspondence is being sent to advise that the Department does not object to the use of such General Permit at this time. Please be advised that the permittee is required to abide by Rule 62-555.405, F.A.C., all applicable rules in Chapters 62-4, 62-550, 62-555, F.A.C., and the General Conditions for All General Drinking Water Permits (found in 62-4.540, F.A.C.).

The permittee shall comply with all sampling requirements specific to this project. These requirements are attached for review and implementation.

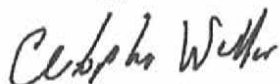
Pursuant to Rule 62-555.345, F.A.C., the permittee shall submit a certification of construction completion [DEP Form No. 62-555.900(9)] to the Department and obtain approval, or clearance, from the Department before placing any water main extension constructed under this general permit into operation for any purpose other than disinfection or testing for leaks.

Within 30 days after the sale or legal transfer of ownership of the permitted project that has not been cleared for service in total by the Department, both the permittee and the proposed permittee shall sign and submit an application for transfer of the permit using Form 62-555.900(8), F.A.C., with the appropriate fee. The permitted construction is not authorized past the 30-day period unless the permit has been transferred.

When any existing asbestos cement (AC) pipes are replaced under this permit, the permittee shall do so in accordance with the applicable rules of the Federal Asbestos Regulation and Florida DEP requirements. For specific requirements applicable to AC pipes, the permittee should contact the Air and Waste Management Section Managers prior to commencing any such activities at (561) 681-6672. Please be aware that a notification is required to be submitted to the Department for a regulated project.

This permit will expire five years from the date of issuance. If the project has been started and not completed by that time, a new permit must be obtained before the expiration date in order to continue work on the project, per Rule 62-4.030, F.A.C.

Sincerely,



Christopher Weller
Environmental Manager

March 12, 2021

Date

CW/BMZ

Copies Furnished to:

FDEP SED – SED.DrinkingWater@floridadep.gov ; Bahman.Zangeneh@floridadep.gov
Nelson H. Ortiz, P.E. – GRAEF, Inc. – Nelson.Ortiz@graef-usa.com
Broward County Health Department – BrowardEH@flhealth.gov

**A Civil Penalty May Be Incurred
if this project is placed into operation before obtaining a clearance from this office.**

Requirements for clearance upon completion of projects are as follows:

1) Clearance Form

Submission of a fully completed Department of Environmental Protection (DEP) Form 62-555.900(9) *Certification of Construction Completion and Request for Clearance to Place Permitted PWS Components into Operation*.

2) Record Drawings, if deviations were made

Submission of the portion of record drawings showing deviations from the DEP construction permit, including preliminary design report or drawings and specifications, if there are any deviations from said permit (Note that it is necessary to submit a copy of only the portion of record drawings showing deviations and not a complete set of record drawings.).

3) Bacteriological Results

Copies of satisfactory bacteriological analysis (a.k.a. Main Clearance), taken within sixty (60) days of completion of construction, from locations within the distribution system or water main extension to be cleared, in accordance with Rules 62-555.315(6), 62-555.340, and 62-555.330, F.A.C. and American Water Works Association (AWWA) Standard C 651-92, as follows:

Connection to an existing system
The end point of the proposed addition
Any water lines branching off a main extension
Every 1,200 feet on straight runs of pipe

Each location shall be sampled on two consecutive days, with sample points and chlorine residual readings clearly indicated on the report. A sketch or description of all bacteriological sampling locations must also be provided.

For further clarification contact:
Bahman M. Zangeneh, ENG IV
Water Facilities Section
SED/DEP
3301 Gun Club Rd, MSC 7210-1
West Palm Beach, FL 33406
Tel: 561-681-6749
Bahman.Zangeneh@dep.state.fl.us



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561-681-6600

Ron DeSantis
Governor

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Noah Valenstein
Secretary

NOTIFICATION OF ACCEPTANCE OF USE OF A GENERAL PERMIT

Permittee:

Washington Prime
Stephen Stacey, Director of Construction
180 E. Broad Street
Columbus, OH 43125
stephen.stacey@washingtonprime.com

Permit Number: 0317324-005-DSGP

Issue Date: February 4, 2019

Expiration Date: February 3, 2024

Project Name: Royal Eagle

Water Supplier: Royal Utilities

PWS ID: 4061517

Dear Mr. Stacey:

On February 1, 2019, the Florida Department of Environmental Protection (Department) received a "Notice of Intent to Use the General Permit for Construction of Water Main Extensions for PWSs" [DEP Form No. 62-555.900(7)], under the provisions of Rule 62-4.530 and Chapter 62-555, Florida Administrative Code (F.A.C.).

The proposed project includes:

- Approximately 46 LF (linear feet) of 8-inch PVC water main
- 44 LF 4-inch PVC Water Main
- Six (6) sample points,
- All associated valves, fittings, and appurtenances

Located at SE corner of Wiles Road and University, in Broward County Florida.

Based upon the submitted Notice and accompanying documentation, this correspondence is being sent to advise that the Department does not object to the use of such General Permit at this time. Please be advised that the permittee is required to abide by Rule 62-555.405, F.A.C., all

applicable rules in Chapters 62-4, 62-550, 62-555, F.A.C., and the General Conditions for All General Drinking Water Permits (found in 62-4.540, F.A.C.).

The permittee shall comply with all sampling requirements specific to this project. These requirements are attached for review and implementation.

Pursuant to Rule 62-555.345, F.A.C., the permittee shall submit a certification of construction completion [DEP Form No. 62-555.900(9)] to the Department and obtain approval, or clearance,

from the Department before placing any water main extension constructed under this general permit into operation for any purpose other than disinfection or testing for leaks.

Within 30 days after the sale or legal transfer of ownership of the permitted project that has not been cleared for service in total by the Department, both the permittee and the proposed permittee shall sign and submit an application for transfer of the permit using Form 62-555.900(8), F.A.C., with the appropriate fee. The permitted construction is not authorized past the 30-day period unless the permit has been transferred.

When any existing asbestos cement (AC) pipes are replaced under this permit, the permittee shall do so in accordance with the applicable rules of the Federal Asbestos Regulation and Florida DEP requirements. For specific requirements applicable to AC pipes, the permittee should contact the Air and Waste Management Section Managers prior to commencing any such activities at (561) 681- 6672. Please be aware that a notification is required to be submitted to the Department for a regulated project.

This permit will expire five years from the date of issuance. If the project has been started and not completed by that time, a new permit must be obtained before the expiration date in order to continue work on the project, per Rule 62-4.030, F.A.C.

Sincerely,



John Kent Edwards
Environmental Administrator

February 4, 2019
Date

JKE/MEP

cc:

Broward County Health Department – Rybon.James@flhealth.gov
FDEP/SED – Jocelyn.Labbe@dep.state.fl.us Mark.Peters@dep.state.fl.us
Z Development Services, – Bob Ziegenfuss, P.E., Bob@ZDevelopmentServices.com
Royal Utility Company John McCartney Director info@RoyalUtility.com

**A Civil Penalty May Be Incurred
if this project is placed into operation before obtaining a clearance from this office.**

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1) Clearance Form

Submission of a fully completed Department of Environmental Protection (DEP) Form 62-555.900(9) *Certification of Construction Completion and Request for Clearance to Place Permitted PWS Components into Operation.*

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3) Bacteriological Results

Copies of satisfactory bacteriological analysis (a.k.a. Main Clearance), taken within sixty (60) days of completion of construction, from locations within the distribution system or water main extension to be cleared, in accordance with Rules 62-555.315(6), 62-555.340, and 62-555.330, F.A.C. and American Water Works Association (AWWA) Standard C 651-92, as follows:

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The end point of the proposed addition

Any water lines branching off a main extension

Every 1,200 feet on straight runs of pipe

Each location shall be sampled on two consecutive days, with sample points and chlorine residual readings clearly indicated on the report. A sketch or description of all bacteriological sampling locations must also be provided.

For further clarification contact:

Mark Peters, Eng. Specialist III

Water Facilities Section

SED/DEP

3301 Gun Club Rd, MSC 7210-1

West Palm Beach, FL 33406

Tel: 561 681 6751

Mark.Peters@dep.state.fl.us

ROYAL WATERWORKS, INC.

DOCKET NO. 20230081-WS

WARNING LETTERS, CONSENT ORDERS

NOTICES OF VIOLATIONS

W/I PAST 5 YEARS

NOT APPLICABLE – NONE

ROYAL WATERWORKS, INC.

DOCKET NO. 20230081-WS

LIST OF EMPLOYEES AND DUTIES

NOT APPLICABLE

ROYAL DOES NOT HAVE ANY EMPLOYEES

ROYAL WATERWORKS, INC.

DOCKET NO. 20230081-WS

LIST OF VEHICLES

NOT APPLICABLE

ROYAL DOES NOT OWN ANY VEHICLES

ROYAL WATERWORKS, INC.

DOCKET NO. 20230081-WS

LIST OF CUSTOMER COMPLAINTS

DURING TEST YEAR

Account	Label	Comment	Date		Resolution or Additional Actions taken
54822845	H 7.2 Condition of Meter	Opjaczarnik 06/07/2022: MR AND MR KOSHY CALLED; THEY ADV THERE ARE BEES IN THEIR METER BOX; ADV CUSTOMER IS RESPONSIBLE FOR REMOVING BEES FROM METER BOX; CUSTOMER REQUESTED TECH TO LOOK; ADV WOULD REA	06/07/2022 08:07 AM	Royal - Coral Trace	bees are no longer in meter boxes. mark pickett 6/8/22 7:30am
OPcbrann	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 06/15/2022: SPK TO GAZALA KHAN @786-830-0772;SHE WAS CALLING ABOUT NO WATER;SHE ADV SHE HAD SOMEONE OUT YESTERDAY WORKING ON THE SPRINKLER SYSTEM;SHE WILL CHECK W/HIM;ADV MAYBE THE CUSTOMER VALVE NEEDS TO BE TURNED ON	06/15/2022 11:16 AM	Royal - Coral Trace	customer did not call back.
54822763	F 5.0 No Water - Sewer / Service Interruption	OPldrost 06/22/2022: GAIL CALLED IN, LM. SAYS NO WATER AT IRR, WANTED TO KNOW IF METER WAS LOCKED. CALLED BACK, LMOM, ADV NO S/O FOR LOCKING METER, SHOULD BE OPEN AND AVAILABLE. ADV TO CHK CUST SIDE VALVE IF SHE HAS ONE, ANY OTHER VALVE TWD IRR. AND TO CALL BACK W/ FURTHER QUEST. NFAN	06/22/2022 02:06 PM	Royal - Coventry #1	Customer did not call back. Same customer as below.
54822763	F 5.0 No Water - Sewer / Service Interruption	Opjaczarnik 06/23/2022: GAIL CALLED REGARDING NO WATER AT IRR; ADV IRR SHOULD BE ACTIVE, NO S/O TO INDICATE OTHERWISE;	06/23/2022 09:08 AM	Royal - Coventry #1	See above.
54822783	I 8.0 Leak at Meter	OPdsawyer 06/27/2022: DAVID & CHERYL C/ THAT THERE IS A WATER LEAK AT METER BOX. "THERE IS A SLIGHT CURRENT IN THE BOX" S/O SUBMTD. NFAN	06/27/2022 11:30 AM	Royal - Coventry #1	tiny leak was detected on customer side of water meter. notified customer and they said they will take care of it. mark pickett 6/28/22 9:15am
54822764	I 8.0 Leak at Meter	ROYAL - INSPECT. CUST REPORTS WET GROUND AFTER ATT BURIED LINE NEAR HIS METER BOX. PLEASE INSPECT FOR LEAK, LOCATE SOURCE OF WATER, PLEASE PROVIDE READ AND NOTES.	06/29/2022 02:15 PM	Royal - Coventry #1	irrigation read 1103 potable water read 3336. inspected meter box and found a small leak on customer side of the meter. showed customer and he's going to have it fixed. mark pickett 6/30/22 8:45am
54822890	I 9.0 Water Quality	OPcbrann 07/07/2022: SPK TO MUHAMMAD QURESHI @954-733-2200;HE WAS CALLING TO REPORT CLOUDY WATER;HE RAN THE FAUCET FOR A BIT BUT STILL CLOUDY;S/O CREATED;	07/07/2022 11:38 AM	Royal - Carriage Point #1	- potable water read 275. water cleared up and looks normal. mark pickett 7/8/22 9:55am
54822756	F 5.0 No Water - Sewer / Service Interruption	ROYAL - INSPECT/NO WATER. CUST REPORTS WE WERE FLUSHING HYDRANTS AND THAT BLEW THE VALVE OFF OF HIS TOILET. CUST STATED HE NOW HAS NO WATER. PLEASE INSPECT LOSS OF WATER PLEASE PROVIDE READ AND NOTES. LESTER	07/20/2022 10:09 AM	Royal - Coventry #1	irrigation read 1942 potable water read 2200. explained to customer that it was highly unlikely that flushing a hydrant was the cause of his valve blowing off. Flushing causes less pressure than normal operations. Customer bought new valve and fixed the issue.
54822868	I 8.0 Leak at Meter	ROYAL - LEAK AT METER. CUST REPORTS LEAK AT METER, CUST UNSURE IF IRR OR POTABLE METER. PLEASE INSPECT METERS, LOCATE SOURCE OF LEAK, IF USW SIDE PLEASE REPAIR OTHERWISE PLEASE NOTIFY CUST OF LEAK, PROVIDE READ AND NOTES.	07/26/2022 01:29 PM	Royal - Coral Trace	spoke to customer and advised him that the leak was on his potable water meter and was on his side of the meter. showed him the leak and he will take care of it. mark pickett
54822940	I 9.0 Water Quality	Opjaczarnik 08/05/2022: PASCALE CALLED REGARDING CLOUDY WATER; THEY INDICATE IT HAS BEEN CLOUDY SINCE 2 PM; ADV WOULD SUBMIT S/O TO HAVE TECH COME OUT TO INSPECT; ATTEMPTED TO REACH OUT TO TECH, NO AN	08/05/2022 02:11 PM	Royal - Carriage Point #1	cloudy water due to flushing hydrants. everything is back to normal. mark pickett
54822724	F 5.1 Pressure Issue	OPldrost 08/08/2022: VINCENTA CALLED IN TO ASK IF ANY WORK WAS BEING DONE IN NEIGHBORHOOD, ETC. HAS HAD REDUCED PRESSURE FOR ABOUT 2 WEEKS. SUBMITTED S/O. NFAN	08/08/2022 10:05 AM	Royal - Coventry #1	pressure drops caused from flushing hydrants during free burn. mark pickett 8/9/22 8:00am
54822861	H 7.0 Meter Reading Issue	OPldrost 08/29/2022: CYNTHIA CALLED IN - 2 MO ZERO READS BUT HAS BEEN A PPTY THE WHOLE TIME. SUBMITTED S/O FOR RE-READ. INFORMS THERE MAY BE BEES IN METER BOX. NEED TO KNOW WHOSE RESP IT IS TO REMOVE.	08/29/2022 11:06 AM	Royal - Coral Trace	there are too many bees in and around the meter box. we will notify the bee control company to come and remove the bees. mark pickett 8/30/22
54822954	F 5.0 No Water - Sewer / Service Interruption	OPdsawyer 09/09/2022: TARYC C/ LMOM THAT SHE HAS NO WATER AND BILL IS PAID. VERIFIED INFO. C/B LMOM FOR TARYC TO CALL WITH SPECIFICS. S/O READY TO SUBMT. NFAN	09/09/2022 11:38 AM	Royal - Carriage Point #1	Customer did not call back. Meter was on.
54822724	F 5.1 Pressure Issue	OPdsawyer 09/14/2022: VINCENTA C/B ASKING WHAT HAPPENED THE LAST TIME SHE C/I ABOUT PRESSURE. PROVIDED INFO OF HYDRANT FLUSHING DUE TO SLOW BURN IN AREA. SHE STILL IS EXPERIENCING LOWER PRESSURE. S/O	09/14/2022 10:14 AM	Royal - Coventry #1	pressure seems to be normal. mark pickett 9/15/22 12:15pm
54823058	F 5.0 No Water - Sewer / Service Interruption	OPdjohnson 09/29/2022: ANDREA C BECAUSE HAS NOT WATER. SHE REPORTS HER NEIGHBORS DO. SHE STATED I NEED WATER. I ADV WILL SUBMIT A SERVICE ORDER AND INCLUDE HER PHONE# BECAUSE FL WAS JUST HIT BY A HURRICANE AND CAN SAY HOW LONG IT WILL TAKE FOR SOMEONE TO RESPOND. SO SUBMITTED. NFAN	09/29/2022 02:42 PM	Royal - Carriage Point #1	customers have water. mark pickett
54827309	I 8.0 Leak at Meter	OPldrost 10/07/2022: DIANA, DAUGHTER OF JORGE, CALLED IN TO REPORT LEAK AT METER. NEEDS TO KNOW LOCATION, ETC. SUBMITTED S/O TO DETERMINE. PLZ CALL JORGE W/ RESULTS. NFAN	10/07/2022 01:19 PM	Royal - Coventry #1	leak is on customer's side. spoke to homeowner's son. he will relay the info and handle the situation. mark pickett 10/10/22 10:30am
54829936	H 7.2 Condition of Meter	OPdsawyer 10/20/2022: DEBORAH OF RIVER ROCK RESOURCES LLC C/I THAT WORK IS BEING DONE AT ADDRESS AND PROP NEEDS WATER ON. HANDYMAN SEZ THE VALVE IN GROUND HAS SEIZED AND WON'T TURN. CALLED TECH CANDY	10/20/2022 11:24 AM	Royal - Carriage Point #1	contacted homeowner and turned only potable water on for her so contractors can do work inside home. mark pickett 10/20/22 1:00pm

54829936	I 8.0 Leak at Meter	OPdsawyer 10/26/2022: DEBORAH COHEN C/I TO REPORT THAT THERE IS A LEAK AT THE METER BUT NOT SURE WHAT SIDE. SHE ASKED TO HAVE A TECH CHK SO SHE CAN GET IT FIXED. S/O SUBMTD CALLED TECH CANDY LFT MSGE.	10/26/2022 05:12 PM	Royal - Carriage Point #1	Handyman was digging holes for planting and saw standing water. no leaks were detected. notified homeowner and gave her an update. mark pickett 10/27/22 8:30am
54828985	I 8.0 Leak at Meter	OPdsawyer 10/31/2022: CYNTHIA C/I THIS PAST WEEKEND TO REPORT WATER IN BOTH METER BOXES. S/O SUBMTD. NFAN	10/31/2022 09:29 AM	Royal - Carriage Point #1	spoke to homeowner and showed him the leak on his side of the meter. he said he would call a plumber asap and have it fixed. mark pickett 11/1/22 8:45am
54822928	I 8.0 Leak at Meter	OPdsawyer 12/14/2022: MARIJO C/I TO REPORT LARGE PUDDLE/LEAK BETWEEN STREET AND METER, HAS BEEN GROWING FOR ABOUT A WEEK. IT WAS NOT CAUSED BY RAIN. S/O SUBMTD. NFAN	12/14/2022 01:26 PM	Royal - Carriage Point #1	Repaired leak on service line our responsibility. Tristan 12/16/22 10:45am
54822928	I 8.0 Leak at Meter	OPdsawyer 12/15/2022: MARIJO C/I ASKING WHY TECHS DIDN'T SHOW UP YESTERDAY. ADV THAT TECHS WILL BE AT PROP TODAY AS THEY ALREADY WERE OUT ON THEIR ASSIGNMENTS. NFAN	12/15/2022 08:52 AM	Royal - Carriage Point #1	Repaired leak on service line our responsibility. Tristan 12/16/22 10:45am
54826947	I 8.05 Leak - Customer Side	OPacarter 12/21/2022: ADRIAN CI STATED HE THINKS HE HAS A LEAK AND WOULD LIKE THE TECHS TO COME OUT AND CHECK HIS METER. WOULD LIKE A CALL WHEN THEY ARE OUT THERE. FILLED OUT SO. NFAN	12/21/2022 12:03 PM	Royal - Carriage Point #1	Meter works and registers properly. Tristan 12/22/22 8:45am
54822975	H 7.2 Condition of Meter	OPdsawyer 12/29/2022: ELAINE C/I THAT THE METER COVER ON HER PROP IS TOO BIG FOR METER BOX AND STICKS UP ABOVE GROUND. LAST NIGHT SHE WAS WALKING HER DOG AND HER FOOT CAUGHT ON METER COVER AND SHE FEL	12/29/2022 07:57 AM	Royal - Carriage Point #1	Replaced lid. everything is flush with the ground. Mark pickett 12/30/22 10:30am
54822974	I 8.05 Leak - Customer Side	OPTveldhouse 01/11/2023: JEFF PALMER CI STATED TECH FOUND LEAK IN IRRIGATION. WATER TURNED OFF AT METER AND PLUMBER COMING TO REPAIR. INFORMED CUST TO SUBMIT RECEIPTS TO EMAIL ADDRESS. FILLED OUT SO.	01/11/2023 09:27 AM	Royal - Carriage Point #1	Customer received a credit of \$737.45
54822877	I 8.0 Leak at Meter	OPTveldhouse 01/19/2023: GEORGE CI STATED THERE IS WATER LEAKING IN FRONT OF HOUSE. SO FILLED OUT.	01/19/2023 10:18 AM	Royal - Coral Trace	No sign of water around meters there was water in the swell, seems to come from a neighbors sprinklers that come on everyday. called home owner no answer. Ttobell 1/20/2023 10:00am
54822977	H 7.0 Meter Reading Issue	OPacarter 01/23/2023: LATOSHA CI REGARDING HER HIGH USAGE BILL. I ADV SEEMS LIKE COULD BE A LEAK AND TALKED HER THROUGH CHECKING THIS BUT ALSO ADV WILL FILL OUT A SO TO HAVE HER METER CHECKED. NFAN	01/23/2023 04:22 PM	Royal - Carriage Point #1	No sign of leak at meter, attempted to do 10gal water test but meter was running with no one home. Contacted home owner and notified them there is some type of leak or running water on their side. 1/24/2023 Ttobell
54822899	I 8.0 Leak at Meter	OPdsawyer 01/27/2023: DEBRA C/I TO INFORM THAT WATER IS LEAKING AT BOX. S/O SUBMTD. NFAN	01/27/2023 01:46 PM	Royal - Carriage Point #1	Talked to customer has a leak at backflow 1/31/2023 Ttobell
54822652	I 8.05 Leak - Customer Side	OPTveldhouse 02/20/2023: CUST CI BECAUSE SHE RECEIVED A SECOND UNUSUALLY HIGH BILL. SHE SAID SOMEONE WAS SUPPOSE TO REPLACE METER. INFORMED HER THAT METER WAS REPLACED. ADV CUST COULD BE RUNNING TOILET ADV HER TO CALL PLUMBER BECAUSE LEAK MUST BE ON HER SIDE OF METER AND TO EMAIL RECEIPT ONCE LEAK REPAIRED TO REQUEST LEAK ADJ. NFAN	02/20/2023 02:08 PM	Royal - Riverside Square	meter was replace 02/01/2023. USWcarnold 05/15/2023: SPOKE TO CUSTOMER REGARDING ADJUSTMENT COMPLETED IN APRIL. DUE TO US UNABLE TO VERIFY IF THE HIGH USAGE ON JAN 2023 & FEB 2023 BILL WAS DUE TO A LEAK OR FAULTY METER(SEE SERVICE ORDER NOTES). AS A COURTESY WILL ISSUED AN ADDITIONAL ADJUSTMENT FOR THE FULL BILL MINUS THE AVERAGE USAGE.
54822801	I 8.05 Leak - Customer Side	OPTveldhouse 02/22/2023: Vladimir CI STATED HE WAS OUT OF COUNTRY AND CAME BACK FOUND LEAK. STATED HE TALKED TO SOMEONE AND HAD PAYMENT ARRAINGMENT BUT RECEIVED DISCONNECT NOTICE. INFORMED CUST NO PYM	02/22/2023 02:26 PM	Royal - Coventry #1	I ADV AS LONG AS HE MAD HIS CURRENT BILL PAYMENTS AND THE PA AMOUNT ON TIME HE WOULDNT BE DISCONNECTED. I ADV HE WILL STILL GET THE DISCONNECT NOTICE BUT AS LONG AS HE KEPT UP WITH THE PAYMENTS HE WOULDNT BE DISCONNECTED. NFAN
54822877	I 8.0 Leak at Meter	OPdsawyer 03/01/2023: VAVY C/I, AGAIN, TO RQST TECH TO CHK METER. THERE IS A LARGE WET SPOT BY BIG TREE THAT DOES NOT DRY EVEN WHEN NEIGHBORS SPRINKLERS ARE OFF. ADV THAT THE TECH CHKD ON 1/20/23, BUT TREE THAT DOES NOT DRY EVEN WHEN NEIGHBORS SPRINKLERS ARE OFF. ADV THAT THE TECH CHKD ON 1/20/23, BUT CUST WANTS TECH TO CHK AGAIN. S/O SUBMTD. NFAN; OPdsawyer 03/01/2023: CALLED VAVY GEORGE LMOM. METER WAS INSPECTED ON 1/20/23. PLZ CHK SPRINKLER/LEAKS ON PROP. IF ANY REPAIRS MADE CAN SUBMT REPAIR RCPTS FOR POSSIBLE ADJ BY CORP. NFAN	03/01/2023 10:50 AM	Royal - Coral Trace	No sign of water around meters there was water in the swell, seems to come from a neighbors sprinklers that come on everyday. called home owner no answer. Ttobell 1/20/2023 10:00am
54822786	I 8.05 Leak - Customer Side	OPdelwolf 03/02/2023: CUST CI B/C THERES A LEAK AT THEIR SPRINKLER. WONDERING IF WE FIX THAT. I ADV WE DO NOT FIX THINGS ON CUST SIDE, SO THEY WILL NEED TO CONTACT A PLUMBER. NFAN.	03/02/2023 11:11 AM	Royal - Coventry #1	
54823095	I 8.05 Leak - Customer Side	OPTveldhouse 03/13/2023: WIFE CI STATING THEY WANTED A LEAK ADJUST ON THEIR BILL. INFORMED HER THAT THEY WOULD NEED TO SEND IN A COPY OF RECEIPTS FOR REPAIRS TO PUT IN SUP REVIEW FOR LEAK ADJ. PROVIDE	03/13/2023 08:44 AM	Royal - Carriage Point #1	Leak adjustment given once appropriate documentation was received.
54822896	H 7.0 Meter Reading Issue	OPdsawyer 03/23/2023: SUSAN C/I THAT METER READING ON BILL WAS HIGHER THAN THE CURRENT READING OF WHICH SHE TOOK A PICTURE AND WILL EMAIL IN FOR PROOF. THERE WAS A METER READ CHK ON 3/16/23. S/O SUBMT	03/23/2023 03:57 PM	Royal - Carriage Point #1	Must have been a wrong read 3/24/2023 Ttobell REGISTER RESET DUE TO MISREAD ON 3/9/23 READ ADJUSTMENT MADE TO ACCOUNT.

54822899	F 5.1 Pressure Issue	OPdsawyer 03/27/2023: DEBRA FISCHER C/I THAT WATER PRESSURE HAS BEEN LOW SINCE THE WEEKEND. THERE'S A LOT OF CONSTRUCTION GOING ON - COULD THAT BE THE REASON. ADV IT COULD BUT WILL NOTIFY TECHS TO CHK	03/27/2023 09:39 AM	Royal - Carriage Point #1	everything seems normal including pressure, no leaks valves are open 3/28/2023 Ttobell
54822897	H 7.2 Condition of Meter	OPdsawyer 04/26/2023: MYA C/I THAT HIS IRRIG METER IS SCRATCHED AND UNREADABLE WHICH LEAD TO HIS IRRIG READING BEING 21 TGAL - HE HAS NO LEAKS. HIS USAGE IS BETWEEN 4 - 8 TGAL. S/O SUBMTD FOR METER FACE/GLASS TO BE REPLACED AND CHK READING. NFAN	04/26/2023 02:50 PM	Royal - Carriage Point #1	No sign of leaks, Meter is clearly visible with water sprayed on glass.
54822765	H 7.0 Meter Reading Issue	OPacarter 04/27/2023: FLOYC CI CONCERNED ABOUT HIGH USAGE. I ADV WAS A LITTLE HIGHER THAN NORMAL THEN AFTER BEING TOLD ITS ONLY 2 LIVING IN THE HOME AND THEY DONT DRINK OR COOK WITH THE WATER. I ADV SEEMS LIKE HE COULD POSSIBLY HAVE A LEAK AND HAVE HAD 1 FOR A WHILE. HE ASK TO HAVE A TECH TO COME OUT AND CHECK HIS METER AND HE ASKED IF THEY COULD CALL SO HE COULD BE THERE ALSO. FILLED OUT SO. NFAN	04/27/2023 11:56 AM	Royal - Coventry #1	Performed 10gal test meter works perfect, no signs of leaks 4/28/2023 Ttobell
54822715	F 5.1 Pressure Issue	OPdsawyer 06/02/2023: CUST C/I LMOM. C/B REPORTED LOW PRESSURE. EMAILED & LFT MSGE FOR TECHS. S/O SUBMTD. NFAN	06/02/2023 07:37 AM	Royal - Coventry #1	Leak was on utility's side. The leak was fixed.
54822706	F 5.1 Pressure Issue	OPdsawyer 06/02/2023: LOW PRESSURE IN AREA. TECHS ADV. NFAN	06/02/2023 07:44 AM	Royal - Coventry #1	Leak was on utility's side. The leak was fixed.
54822837	F 5.1 Pressure Issue	OPdsawyer 06/02/2023: CUST C/I LMOM. C/B LOW PRESSURE IN AREA. TECHS HAVE BEEN NOTIFIED. NFAN	06/02/2023 07:50 AM	Royal - Coral Trace	Leak was on utility's side. The leak was fixed.
54827309	F 5.1 Pressure Issue	OPdsawyer 06/02/2023: CUST C/I LOW PRESSURE. ADV WIDE SPREAD LOW PRESSURE IN AREA. TECHS NOTIFIED. NFAN	06/02/2023 07:55 AM	Royal - Coventry #1	Leak was on utility's side. The leak was fixed.
54822749	F 5.1 Pressure Issue	OPTveldhouse 06/02/2023: MR KOZICH CI TO REPORT LOW PRESSURE. INFORMED THAT WE ARE AWARE AND TECHS TRYING TO FIX LEAK AS WE SPEAK. NFAN	06/02/2023 08:04 AM	Royal - Coventry #1	Leak was on utility's side. The leak was fixed.
54823089	H 7.0 Meter Reading Issue	OPacarter 06/26/2023: JOHN CI BC HIS BILL IS MUCH HIGHER THAN NORMAL AND HE DOESNT BELIEVE HE USED THAT MUCH WATER THIS MONTH. I ADV I WILL SEND A TECH OUT TO DOUBLE CHECK HIS READING. NFAN	06/26/2023 11:10 AM	Royal - Carriage Point #1	Meter reading was verified.
54823175	H 7.2 Condition of Meter	OPTveldhouse 07/14/2023: RESIDENT AT RAMBLE WOOD EAST CALLED TO ASK WHAT SHE IS TO DO ABOUT HER WATER BECAUSE IT IS COMING OUT BROWN. WENT OVER CITY NOTICE WITH CUST WHICH SHE SAID SHE HAS THAT AND READ IT. ASKED HER IF SHE SET ASSIDE WATER AS DIRECTED IN THE NOTICE. SHE SAID "WHY WHEN IT IS COMING OUT BROWN?" INFORMED HER THE CITY JUST STARTED FLUSHING TODAY AND THIS WILL GO ON UNTIL JULY 28TH FROM 7AM-4PM. SHE ASKED HOW ARE THEY GOING TO BATHE IF WATER BROWN. INFORMED HER OF HOURS THEY WILL BE WORKING ON IT AND THAT SHE SHOULD FLUSH THE 5-10 MINS AS DIRECTED OR IF SHE DID NOT WANT TO AND KNOWS SOMEONE OUTSIDE OF CITY TO BATH THERE. ADVISED HER TO SET ASIDE WATER AND WHEN SHE SAID SHE WOULD HAVE TO BUY BOTTLED WATER INFORMED HER SHE CAN DO THAT. ADV CUST SHE CAN CALL THE CITY IF MORE CONCERNS.	07/14/2023 01:14 PM	Royal- Ramblewood	
54822715	I 8.0 Leak at Meter	OPTveldhouse 07/17/2023: IBEYIS RODRIGUEZ (CUST WIFE) CI TO REPORT WATER COMING OUT OF A METER BOX. SHE SAID SHE DID NOT KNOW IF IT WAS HER METER BOX OR NEIGHBORS. FILLED OUT SO.	07/17/2023 02:04 PM	Royal - Coventry #1	Leak is on utility's side. Leak was repaired.
54831153	I 8.0 Leak at Meter	OPTveldhouse 07/18/2023: AVI MAEL, OWNER OF ZARHEMLA III, LLC. WANTING SOMEONT TO COME FIX LEAK AT METER. HE SAYS THAT TREE IS PUSHING UP AGAINST IT AND WATER IS LEAKING AT METER. HE WANTS TO KNOW WHAT HE MUST DO TO PREVENT THIS FROM CONTINUING. FILLED OUT SO.	07/18/2023 12:43 PM	Royal - Carriage Point #1	Tree is on customers side its not leaking yet but will be a problem in near future. Tree will have to be removed 7/20/2023 Ttobell Customer was called back and informed of the issue.CUST STATED PLUMBER FOUND LEAK 12 INCHES FROM EMTER. I ADV IF THERE S A LEAK THERE IT WOULD ALSO BE HIS RESPONSIBILITY TO FIX. XUST ASKED ABOUT PERMITS AND I ADV TO REACH OUTTO THE CITY. NFAN

ROYAL WATERWORKS, INC.

DOCKET NO. 20230081-WS

LIST OF CUSTOMER COMPLAINTS
DEP SECONDARY WATER STANDARDS
PAST FIVE YEARS

Account	Label	Comment	Date		
54822940	J 9.0 Water Quality	Opjaczarnik 08/05/2022: PASCALE CALLED REGARDING CLOUDY WATER; THEY INDICATE IT HAS BEEN CLOUDY SINCE 2 PM; ADV WOULD SUBMIT S/O TO HAVE TECH COME OUT TO INSPECT	08/05/2022 02:11 PM	Royal - Carriage Point #1	cloudy water due to flushing hydrants. everything is back to normal. mark pickett 8/8/22 8:50am
54822890	J 9.0 Water Quality	OPcbrann 07/07/2022: SPK TO MUHAMMAD QURESHI @954-733-2200; HE WAS CALLING TO REPORT CLOUDY WATER; HE RAN THE FAUCET FOR A BIT BUT STILL CLOUDY; S/O CREATED;	07/07/2022 11:38 AM	Royal - Carriage Point #1	water cleared up and looks normal. mark pickett 7/8/22 9:55am
54822919	J 9.0 Water Quality	Opjaczarnik 04/25/2022: GLEN CALLED; HE ADV HE HAS BEEN EXPERIENCING ISSUES READING WATER QUALITY; BROWN/YELLOW WATER IN TOILETS THE LAST MONTH OR SO; HE ALSO WANTED TO KNOW WHEN THEY WOULD BE FLUSHI	04/25/2022 10:19 AM	Royal - Carriage Point #1	spoke to customer regarding his concerns. will conduct hydrant flushing and do a hardness test on his water next week. Mark Pickett 4/27/22 1:30pm
54826956	J 9.0 Water Quality	Opjaczarnik 11/29/2021: DOMINIKA KLEIN (WIFE) CALLED REGARDING A FOWL SMELL IN THE WATER OVER THE PAST MONTH; ADV WOULD SUBMIT A S/O TO HAVE THE TECHS INSPECT THE WATER QUALITY; HER RETURN NUMBER IS 7	11/29/2021 02:42 PM	Royal - Carriage Point #1	could not detect any foul order. possibly inside the home. maybe in drain. 12/1/2021 850 mark pickett
54822981	J 9.0 Water Quality	OPjaczarnik 06/29/2021: THOMAS CALLED REGARDING WHITE, CLOUDY WATER; REACHED OUT TO THE HEAD TECH TO CONFIRM NO WORK IN THE AREA; HEAD ADV SOMEONE WILL COME OUT TODAY TO INSPECT; SUBMITTED S/O;	06/29/2021 10:30 AM	Royal - Carriage Point #1	spoke with customer, customer confirmed water quality is back to normal and good. nate wilson 7/1/2021 1145
54822960	J 9.0 Water Quality	OPdjohnson 06/03/2020: SHANNON LMOM. STATED WATER HAS BEEN SMELLY LAST COUPLE DAYS. I CALLED. I ADV WOULD SUBMIT SO TO HAVE WATER CHECKED. NFAN	06/03/2020 12:25 PM	Royal - Carriage Point #1	took water sample from residence and ran sample at water plant with operator. results are within parameters. antonio hernandez 6/5/2020 800
54822984	J 9.0 Water Quality	OPdjohnson 05/14/2020: MRS SHEINER CI REGARDING REPAIRS MADE TO POOL. I ADV CAN SUBMIT INVOICE FOR AN ADJ TO HER SEWER USAGE. STATED POOL NEED TO BE REPAIRED BECAUSE TOO MUCH IRON IS TOO HIGH IN THE WATER AND LOTS OF CALCIUM MAKING DISHES WHITE	05/14/2020 12:25 PM	Royal - Carriage Point #1	took water sample from tap on house. results came back as water quality are within allowable parameters. no issues
54822919	J 9.0 Water Quality	Opjaczarnik 10/30/2019: GLEN BRIGNOLO CI ABOUT CLOUDY WATER SINCE 10/30/2018; FILLED OUT SO FOR 10/31/2019;	10/30/2019 03:25 PM	Royal - Carriage Point #1	met with homeowner; ran sample; customer says chalky water, did not observe what he described; advised mr.brignolo that we will be flushing his area next week. sample results ph 9.0 cl2 1.9 color 8 ntu 18 hardness 110 fluoride .82 rudy perez 10/31/19 9:09
54822975	J 9.0 Water Quality	OPldrost 10/22/2019: ELAINE CALLED IN ABOUT "MILKY" WATER. ADV THAT THIS IS AIR AND WILL CLEAR AFTER A FEW MINUTES. EVENTUALLY SYS WILL GO BACK TO NORMAL. DID A LOT OF UPGRADES/MAINTENANCE OVER THE SUMMER THAT HAS CAUSED THIS. WAS TESTED AND IS SAFE. NFAN	10/22/2019 09:43 AM	Royal - Carriage Point #1	
54822991	J 9.0 Water Quality	OPmrodgers 09/16/2019: MRS METZGAR CALLED STATED WHITE FILMY WATER S/O COMPLETE	09/16/2019 01:18 PM	Royal - Carriage Point #1	cancelled service order - got an update about water upgrades being done at plant. Called customer LMOM.
54823035	J 9.0 Water Quality	OPmrodgers 08/27/2019: JOSEPH CALLED SLIMY CLOUDY WATER S/O COMPLETE; OPdjohnson 08/27/2019: SPOKE WITH TECH IN REGARD TO WATER QUALITY. SAYS YESTERDAY MORNING THEY SWITCHED TO NEW WATER SOURCE. TECH	08/27/2019 01:51 PM	Royal - Carriage Point #1	wilson went to resident did read on potable meter, resident was not home. rudy perez- operations manager called customer several times to discuss water quality with no answer and no availability to leave a voicemail on 8/28 1 call, 8/29 2 calls & 8/30 1 call
54822971	J 9.0 Water Quality	OPrstanton 07/18/2019: ROYAL BURN - HYACINTH JACKSON CALLED ADVISING THAT HER HOME SMELLS LIKE A POOL; WENT OVER CHANGE IN TREATMENT METHOD; ALSO ADV TO VISIT ROYALUTILITY.COM FOR MORE INFO NFAN	07/18/2019 02:21 PM	Royal - Carriage Point #1	This was a required operational free chlorine burn.
54822829	J 9.0 Water Quality	OPmrodgers 07/07/2021: MIRIAM CALLED WATER CLOUDY/MILKY S.O COMPLETE	07/07/2021 12:53 PM	Royal - Coral Trace	quality is fine. cloudiness due to flushing hydrants yesterday. mark pickett 07/08/2021 1100
54822829	J 9.0 Water Quality	OPmrodgers 09/13/2019: MIRIAM CALLED STATES HOT WATER IS VERY CLOUDY WHITE POWDER FILM RESIDUE IN DISHWASHER STATES SHE DID FLUSH HER LINES	09/13/2019 11:00 AM	Royal - Coral Trace	informed customer we are conducting updates to the water system that is affecting the water and the water quality will improve once the work is completed

54822822	J 9.0 Water Quality	OPrstanton 09/09/2019: KAREN KELLY CALLED IN SAYS THE WATER SMELLS & TASTES OF CHLORINE; CREATED S/O	09/09/2019 09:41 AM	Royal - Coral Trace	informed customer we are doing upgrades to the water system which could affect the water and once the upgrades are complete the water quality will improve
54822829	J 9.0 Water Quality	OPrstanton 08/28/2019: MARIAM WOLF CALLED SD SHE'S GOT MILKY WHITE WATER; SHE WILL TRY TO FLUSH HER WATER FIRST AND WILL CALL BACK IF NO CHANGES	08/28/2019 09:12 AM	Royal - Coral Trace	informed customer we are doing upgrades to the water system which could affect the water and once the upgrades are complete the water quality will improve
54822764	J 9.0 Water Quality	Opjaczarnik 07/26/2021: RAY CALLED BACK; HE ADV THE ODOR IN THE WATER HAS GOTTEN GRADUALLY WORSE AND HE WOULD LIKE TO HAVE SOMEONE COME OUT TO CHECK; ADV WOULD SUBMIT S/O TO INSPECT WATER QUALITY; HE	07/26/2021 10:21 AM	Royal - Coventry #1	Opjaczarnik 07/22/2021: CALLED RAY BACK; ADV THERE IS FREE CHLORINATION GOING ON THRU TH 29TH WHICH IS CAUSING THE TASTE IN THE WATER; ADV AFTER THE 29TH, EVERYTHING SHOULD GO BACK TO NORMAL;
54822764	J 9.0 Water Quality	OPmrodgers 07/26/2021: RAYMOND CALLED RE WATER STATED HE CALLED THE ER# ALL WEEKEND. ADV LETTER SENT AND PRIOR NOTES ON ACT.	07/26/2021 09:59 AM	Royal - Coventry #1	Opjaczarnik 07/22/2021: CALLED RAY BACK; ADV THERE IS FREE CHLORINATION GOING ON THRU TH 29TH WHICH IS CAUSING THE TASTE IN THE WATER; ADV AFTER THE 29TH, EVERYTHING SHOULD GO BACK TO NORMAL;
54822764	J 9.0 Water Quality	Opjaczarnik 07/22/2021: RAY CALLED REGARDING A FOWL TASTE IN THE WATER FOR THE PAST FEW DAYS; ADV WOULD SUBMIT A S/O TO INSPECT THE WATER QUALITY; ADV COULD NOT GURANTEE A SAME DAY SERVICE UNLESS THE	07/22/2021 10:18 AM	Royal - Coventry #1	Opjaczarnik 07/22/2021: CALLED RAY BACK; ADV THERE IS FREE CHLORINATION GOING ON THRU TH 29TH WHICH IS CAUSING THE TASTE IN THE WATER; ADV AFTER THE 29TH, EVERYTHING SHOULD GO BACK TO NORMAL;
54822735	J 9.0 Water Quality	OPjaczarnik 07/07/2021: MICHELLE CALLED REGARDING EXTREMELY CLOUDY WATER; ADV MAY BE AIR IN THE LINES; SHE IS ADAMANT THAT IT IS SOMETHING ELSE AND REQUESTED A S/O TO INSPECT; SUBMITTED S/O TO INSPECT	07/07/2021 08:35 AM	Royal - Coventry #1	water quality looks fine. flushing hydrants in the morning probably caused the cloudiness. mark pickett 7/7/2021 1045
54822786	J 9.0 Water Quality	OPdjohnson 09/23/2019: MRS. MALDONADO CL. UPSET ABOUT THE HARDNESS OF HER WATER. SAYS IT IS RUINING DISHES. I ADV THAT SHE MAY WANT TO INVEST IN A WATER SOFTENER. CURRENTLY DOING UPGRADES AT PLANT AND MAY EXPERIENCE HARD WATER UNTIL UPGRADES ARE COMPLETE. UNFORTUNATELY NOTHING THAT WE CAN DO ABOUT IT. NFAN	09/23/2019 06:16 PM	Royal - Coventry #1	Upgrades were being performed at the water treatment plant to improved quality and treatment.
54822753	J 9.0 Water Quality	OPmrodgers 09/16/2019: JOYCE CALLED STATED WHITE MILKY WATER SMELLS AND LEAVES FILM	09/16/2019 12:47 PM	Royal - Coventry #1	Called joyce back to inform her about Royal maintenance repairs
54822788	J 9.0 Water Quality	OPldrost 09/16/2019: MARCIA, PARTNER OF REANN, CALLED IN TO REPORT WATER QUAL HAS GOTTEN INCREASINGLY WORSE OVER THE LAST 2-3 WEEKS. SULFUR SMELL AND WHITE RESIDUE ON DISHES, ETC. FILLED OUT S/O AND S	09/16/2019 12:46 PM	Royal - Coventry #1	OPkturbett 09/17/2019: cancelled service order for water color smell. got an update from usw that they are doing upgrades at the plant. should return back to normal is 1-2 weeks. called customer to inform. LMOM
54822714	J 9.0 Water Quality	OPldrost 09/13/2019: YOSEF CALLED IN - HAS LIVED IN HOME FOR A YEAR AND WATER HAS ALWAYS HAD A SULFUR SMELL AND LEAVES WHITE RESIDUE ON DISHES, CLOTHES, ETC., ETC. SUBMITTED S/O FOR TECH TO CHK LINES,	09/13/2019 03:16 PM	Royal - Coventry #1	Rudy Perez(operations supervisor) spoke to customer on 9/17/19 and informed we are conducting updates to the water system affecting the water and the water quality will improve once the work is completed.
54826845	J 9.0 Water Quality	OPldrost 09/08/2021: CUSTOMER CALLED IN - WATER IS CLOUDYD WHEN MAKING COFFEE, USING IN LAB, ETC. NO DISCOLORATION, NO SMELL. ADV IS MOST LIKELY AIR IN LINES. FLUSH FOR 5-10 MIN AND SEE IF THAT DOESN'T CLEAR IT UP. WILL TRY THAT. ADV TO CALL BACK IF THERE'S A CHANGE. NFAN	09/08/2021 12:01 PM	Royal - Riverside Square	

54822651	J 9.0 Water Quality	OPldrost 10/29/2019: ADRIANA CALLED IN - WATER AT THE SCHOOL HAS BEEN MILKY/WHITE FOR 5+ DAYS WITH NO CHANGE, NO CLEARING. THEY CAN'T ALLOW CHILDREN TO DRINK IT AND HAVE HAD TO BUY BOTTLED WATER FOR THEM. WILL NEED TECH TO CHECK. SUBMITTED S/O. NFAN	10/29/2019 01:42 PM	Royal - Riverside Square	-found the water fountain had some air that literally cleared in 1 min of running the water. flushed out all sinks. air will make water look milky, tested a grab sample and it was good. we will be flushing system to remove any remaining settlement or air in pipes. rudy perez 10/29/19 15:59pm
54822650	J 9.0 Water Quality	OPldrost 10/29/2019: ADRIANA CALLED IN - WATER AT THE SCHOOL HAS BEEN MILKY/WHITE FOR 5+ DAYS WITH NO CHANGE, NO CLEARING. THEY CAN'T ALLOW CHILDREN TO DRINK IT AND HAVE HAD TO BUY BOTTLED WATER FOR	10/29/2019 01:41 PM	Royal - Riverside Square	-found the water fountain had some air that literally cleared in 1 min of running the water. flushed out all sinks. air will make water look milky, tested a grab sample and it was good. we will be flushing system to remove any remaining settlement or air in pipes. rudy perez 10/29/19 15:59pm
54823175	J 9.0 Water Quality	OPmrodgers 11/11/2019: NAYID HAUDEN RESIDENT @ 4125 #207 PH# 954.709.2207 VERY WHITE CLOUDY WATER FOR THE LAST 2WKS; OPkturbett 11/15/2019: called back Nayid; he confirmed water was no longer cloudy or milky - tech flushed lines.	11/15/2019 12:43 PM	Royal- Ramblewood	called back Nayid; he confirmed water was no longer cloudy or milky - tech flushed lines.
54822662	J 9.0 Water Quality	OPdjohnson 09/05/2019: BOB CI. WATER CLOUDY. LEAVES WHITE CHALKY FILM ON DISHES. HAS BEEN DEALING WITH ISSUE FOR A YEAR. I ADV WOULD FILL OUT SO FOR TECH VISIT. NFAN	09/05/2019 11:34 AM	Royal -Royal Eagle Plaza	rudy perez(operations supervisor) spoke to customer regarding water quality on 9/6/19.
54822661	K 10.1 Sewer Smell	OPldrost 05/04/2021: HEATHER BAGINSKI (954-857-3739) FROM AMERA CALLED IN. TENANT AT PPTY HAS BEEN EXPERIENCING A STRONG SEWER SMELL SINCE PUBLIX BEGAN CONSTR OVER A MONTH AGO. THEY'VE TRIED HUMIDIFIERS, OZONE MACH, TAPING DRAINS, BUT SMELL REMAINS VERY STRONG. NEED TO DETERMINE SOURCE/CAUSE. SUBMITTED S/O TO INVESTIGATE. NFAN	05/04/2021 11:42 AM	Royal - Riverside Square	walked perimeter of building and could not detect any order sewer related. candy called and informed customer on 5/11/21 at 11:55am mark pickett 5/11/2021